

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	87	77	13%	▲
	Admits	37	37	0%	
	Discharges	33	26	27%	▲
	Service Hours	1,320	1,076	23%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	87	100.0%

### Consumer Satisfaction Survey

(Based on 28 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		92%	80%	83%
● Recovery		69%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	6	7%	9%
26-34	12	14%	20%
35-44	11	13%	25%
45-54	12	14%	18%
55-64	28	32%	18%
65+	18	21%	9%

Gender	#	%	State Avg
Male	44	51%	60%
Female	43	49%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	63	72%	64%
Unknown	17	20%	15%
Hispanic-Other	4	5%	11%
Hisp-Puerto Rican	2	2%	10%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	57	66%	58%
Unknown	16	18%	9%
Multiple Races	6	7%	1%
Black/African American	4	5%	17%
Am. Indian/Native Alaskan	2	2%	1%
Asian	2	2%	1%
Hawaiian/Other Pacific Islander			0%
Other			12%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	77	13% ▲
Admits	37	37	0%
Discharges	33	26	27% ▲
Service Hours	1,320	1,076	23% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		14	42%	75%	51%	-33% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		57	97%	90%	84%	7%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		32	86%	75%	64%	11% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%
✓ Valid TEDS Data		29%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		77%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		99%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■	■	■	■			■	■	■	83%
Discharges	■	■	■		■	■		■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 7 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.