The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	219	242	-10%	
	Admits	149	169	-12%	▼
	Discharges	182	170	7%	
	Service Hours	1,351	1,578	-14%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		140	60.6%
	Medication Assisted Treatment		91	39.4%

Consumer Satisfaction Survey   (Based on 148 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Respect		94%	80%	91%
✔	Overall		93%	80%	91%
✔	Quality and Appropriateness		92%	80%	93%
✔	General Satisfaction		91%	80%	92%
✔	Access		90%	80%	88%
✔	Participation in Treatment		90%	80%	92%
✔	Outcome		89%	80%	83%
✔	Recovery		84%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✔ Goal Met ● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		5	2%	9%
26-34		58	26%	20%
35-44		71	32%	25%
45-54		39	18%	18%
55-64		40	18%	18%
65+		6	3%	9%

Gender

Gender		#	%		State Avg
Female		112	51%	▲	40%
Male		107	49%	▼	60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		101	46%	▼	64%
Hisp-Puerto Rican		83	38%	▲	10%
Hispanic-Other		28	13%		11%
Unknown		4	2%	▼	15%
Hispanic-Mexican		3	1%		1%
Hispanic-Cuban					0%

Race

Race		#	%		State Avg
White/Caucasian		106	48%		58%
Other		55	25%	▲	12%
Black/African American		48	22%		17%
Unknown		7	3%		9%
Am. Indian/Native Alaskan		3	1%		1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Outreach
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
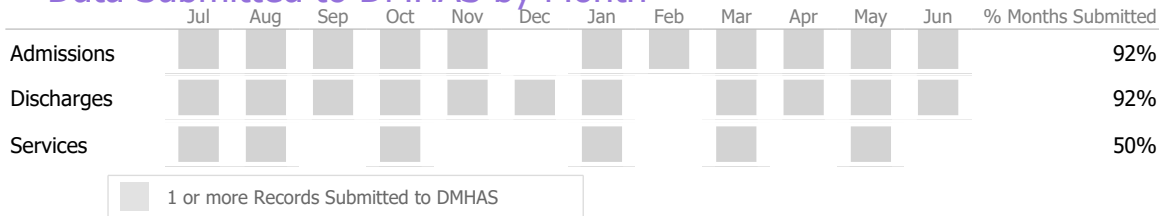Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	43	35%	▲
Admits	48	44	9%	
Discharges	57	29	97%	▲
Service Hours	275	141	95%	▲

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days	▬▬▬	44	98%	50%	76%	48%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢		▢	▢	▢	▢	▢	▢	92%
Discharges	▢	▢	▢	▢	▢		▢		▢	▢	▢	▢	92%
Services	▢	▢		▢			▢		▢		▢		50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

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MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	11	-45%	▼
Admits	2	3	-33%	▼
Discharges	3	7	-57%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	67%	50%	43%	17%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		5	83%	55%	45%	28%	▲
✓	Not Arrested		6	100%	75%	71%	25%	▲
✓	Employed		4	67%	50%	38%	17%	▲
✓	Self Help		4	67%	60%	45%	7%	
✓	Stable Living Situation		6	100%	95%	62%	5%	
●	Improved/Maintained Function Score		1	17%	75%	32%	-58%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	92%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	33%	17%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					▫	▫							17%
Discharges			▫	▫		▫							25%

▫ 1 or more Records Submitted to DMHAS
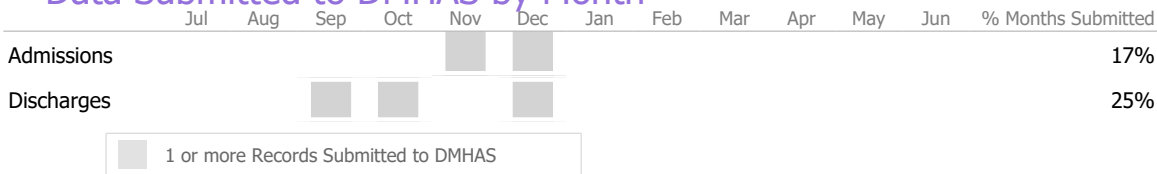
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	83	2%	
Admits	46	41	12%	▲
Discharges	41	45	-9%	
Service Hours	568	715	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	97%
✓	Valid TEDS Data	99%	64%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	79%	39%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		13	32%	50%	50%	-18%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		86	99%	75%	72%	24%	▲
✓	Abstinence/Reduced Drug Use		61	70%	55%	55%	15%	▲
🔴	Self Help		51	59%	60%	25%	-1%	
🔴	Stable Living Situation		79	91%	95%	66%	-4%	
🔴	Employed		32	37%	50%	30%	-13%	▼
🔴	Improved/Maintained Function Score		34	49%	75%	36%	-26%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		40	87%	90%	59%	-3%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■		■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
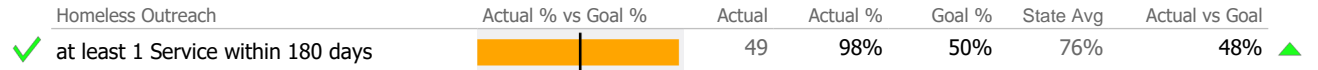
■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

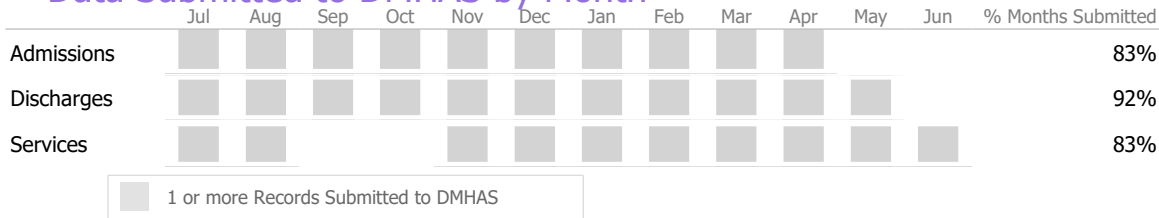Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	119	-31%	▼
Admits	53	81	-35%	▼
Discharges	81	89	-9%	
Service Hours	507	722	-30%	▼

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		49	98%	50%	76%	48%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			83%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		92%
Services	▪	▪			▪	▪	▪	▪	▪	▪	▪	▪	83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

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