

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	10	0%
	Admits	3	3	0%
	Discharges	1	3	-67% ▼
	Service Hours	281	196	44% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	10	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	0	0%	9%
26-34	5	50% ▲	20%
35-44	3	30%	25%
45-54	2	20%	18%
55-64	0	0%	18%
65+	0	0%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	7	70%	64%
Hisp-Puerto Rican	3	30% ▲	10%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	11%
Unknown	0	0%	15%

Gender	#	%	State Avg
Female	9	90% ▲	40%
Male	1	10% ▼	60%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	7	70% ▲	58%
Am. Indian/Native Alaskan	1	10%	1%
Black/African American	1	10%	17%
Other	1	10%	12%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	9%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Thames River Supportive Housing

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

## Program Activity

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## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	85%	5%

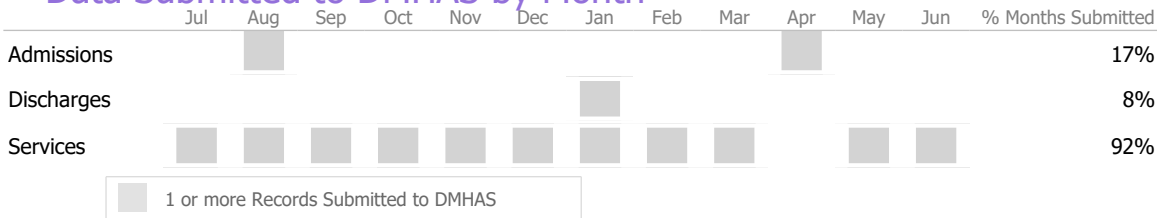
## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	95%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		82%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.