

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	25	50	-50% ▼
	Admits	18	33	-45% ▼
	Discharges	22	44	-50% ▼
	Service Hours	30	49	-40% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	25	100.0%

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34	7	28%	20%
35-44	7	28%	25%
45-54	2	8%	18%
55-64	5	20%	18%
65+	4	16%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	17	68%	64%
Hispanic-Other	4	16%	11%
Unknown	3	12%	15%
Hisp-Puerto Rican	1	4%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	18	72%	60%
Female	7	28%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	15	60%	58%
Black/African American	5	20%	17%
Unknown	5	20%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	49%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	95%	50%	61%	45% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	20%	16%	-20% ▼
● Social Support		3	12%	60%	72%	-48% ▼
● Stable Living Situation		4	15%	80%	82%	-65% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	91%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■								42%
Discharges	■	■	■		■	■							42%
Services	■			■			■						25%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.