Stafford Family Services
Stafford, CT

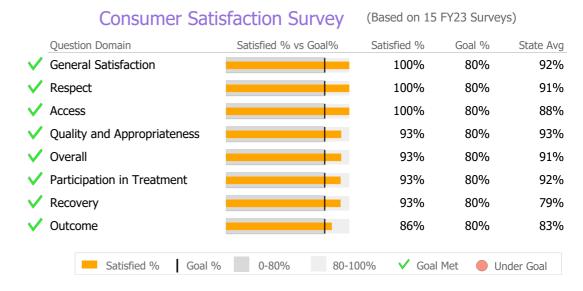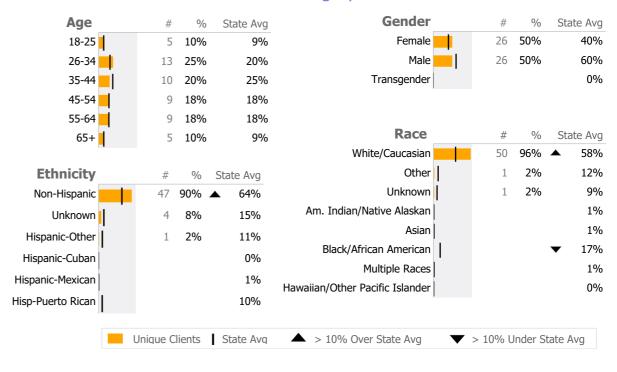Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	52	47	11%	▲
	Admits	25	14	79%	▲
	Discharges	22	20	10%	
	Service Hours	436	522	-16%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		52	100.0%

Consumer Satisfaction Survey   (Based on 15 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		100%	80%	92%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Quality and Appropriateness		93%	80%	93%
✓	Overall		93%	80%	91%
✓	Participation in Treatment		93%	80%	92%
✓	Recovery		93%	80%	79%
✓	Outcome		86%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		5	10%	9%
26-34		13	25%	20%
35-44		10	20%	25%
45-54		9	18%	18%
55-64		9	18%	18%
65+		5	10%	9%

Gender

Gender		#	%	State Avg
Female		26	50%	40%
Male		26	50%	60%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		47	90% ▲	64%
Unknown		4	8%	15%
Hispanic-Other		1	2%	11%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hisp-Puerto Rican				10%

Race

Race		#	%	State Avg
White/Caucasian		50	96% ▲	58%
Other		1	2%	12%
Unknown		1	2%	9%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	17%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
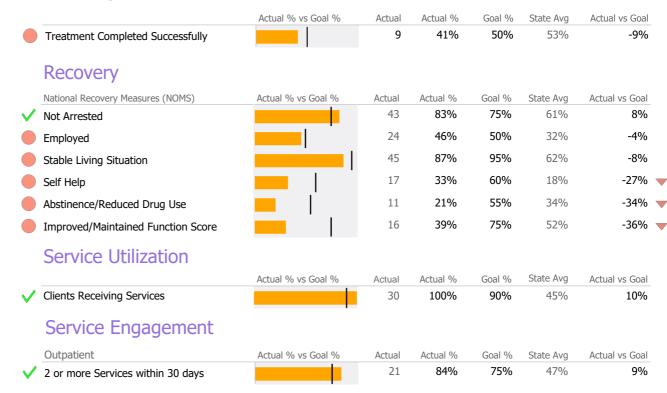Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

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Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	90%
✓	Valid TEDS Data	99%	66%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	9%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		9	41%	50%	53%	-9%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		43	83%	75%	61%	8%	
🔴	Employed		24	46%	50%	32%	-4%	
🔴	Stable Living Situation		45	87%	95%	62%	-8%	
🔴	Self Help		17	33%	60%	18%	-27%	▼
🔴	Abstinence/Reduced Drug Use		11	21%	55%	34%	-34%	▼
🔴	Improved/Maintained Function Score		16	39%	75%	52%	-36%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		30	100%	90%	45%	10%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		21	84%	75%	47%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													75%
Services													67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

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