St. Vincent's Medical Center
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	75	94	-20%	▼
	Admits	12	28	-57%	▼
	Discharges	11	30	-63%	▼
	Service Hours	1,643	3,086	-47%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		43	56.6%
	Residential Services		33	43.4%

Consumer Satisfaction Survey   (Based on 67 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		96%	80%	92%
✓	Respect		96%	80%	91%
✓	Quality and Appropriateness		95%	80%	93%
✓	General Satisfaction		94%	80%	92%
✓	Overall		94%	80%	91%
✓	Access		91%	80%	88%
✓	Outcome		82%	80%	83%
●	Recovery		79%	80%	79%

Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		1	1%	9%
26-34		5	7% ▼	20%
35-44		9	12% ▼	25%
45-54		18	24%	18%
55-64		25	33% ▲	18%
65+		17	23% ▲	9%

Gender

Gender		#	%	State Avg
Male		44	59%	60%
Female		31	41%	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		71	95% ▲	64%
Hisp-Puerto Rican		3	4%	10%
Hispanic-Other		1	1%	11%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown			▼	15%

Race

Race		#	%	State Avg
Black/African American		41	55% ▲	17%
White/Caucasian		34	45% ▼	58%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	12%
Unknown				9%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Homestead Apts. Residential Support
St. Vincent's Medical Center
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	30	10%	
Admits	6	8	-25%	▼
Discharges	6	3	100%	▲
Service Hours	827	1,384	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	100%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	96%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		5	83%	50%	67%	33%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		31	94%	60%	84%	34%	▲
✔	Stable Living Situation		33	100%	85%	95%	15%	▲
🔴	Employed		3	9%	25%	18%	-16%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		27	100%	90%	99%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪				▪		▪	▪		▪			42%
Discharges	▪				▪	▪							25%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
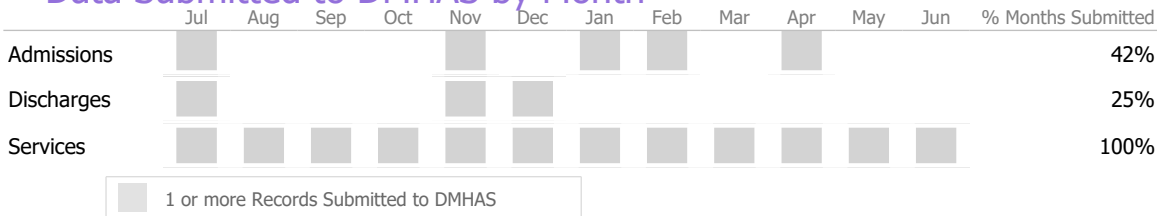
▲ > 10% Over	▼ < 10% Under

| 🟧 Actual | ▏ Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 24 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

St. Vincent's Community Residential Support
St. Vincent's Medical Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	43	0%	
Admits	6	3	100%	▲
Discharges	5	6	-17%	▼
Service Hours	815	1,702	-52%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		39	91%	85%	85%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					▪		▪		▪		▪	▪	42%
Discharges			▪		▪		▪	▪		▪		▪	42%
Services		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS
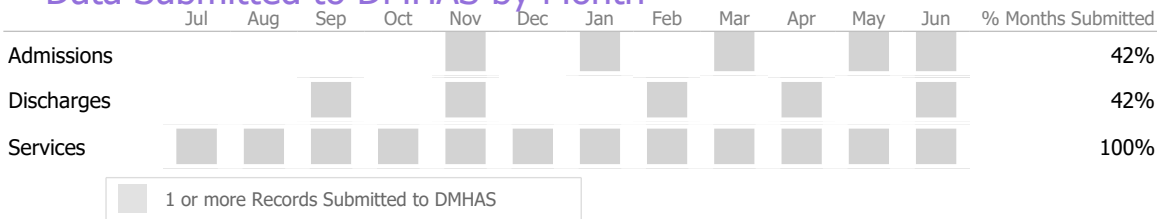
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.