Rushford Center
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,204	2,784	15%	▲
	Admits	3,661	2,628	39%	▲
	Discharges	3,633	2,645	37%	▲
	Service Hours	34,510	26,094	32%	▲
	Bed Days	40,819	29,531	38%	▲
	S.Rehab/PHP/IOP	2			

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 332 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		96%	80%	93%
✔	Participation in Treatment		95%	80%	92%
✔	Overall		94%	80%	91%
✔	Respect		93%	80%	91%
✔	General Satisfaction		92%	80%	92%
✔	Access		91%	80%	88%
🔴	Outcome		74%	80%	83%
🔴	Recovery		72%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✔ Goal Met 🔴 Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	1,408	36.3%
	Outpatient	336	8.7%
	Case Management	50	1.3%
Mental Health			
	Outpatient	1,004	25.9%
	Community Support	324	8.4%
	Crisis Services	250	6.4%
	Social Rehabilitation	94	2.4%
	Case Management	67	1.7%
	Residential Services	27	0.7%
	ACT	24	0.6%
Forensic MH			
	Forensics Community-based	284	7.3%
	Residential Services	10	0.3%

Client Demographics

Age

	#	%	State Avg
18-25	230	7%	9%
26-34	680	21%	20%
35-44	861	27%	25%
45-54	606	19%	18%
55-64	606	19%	18%
65+	217	7%	9%

Gender

	#	%	State Avg
Male	1,952	61%	60%
Female	1,248	39%	40%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	2,377	74%	64%
Hispanic-Other	611	19%	11%
Unknown	164	5%	15%
Hisp-Puerto Rican	52	2%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race

	#	%	State Avg
White/Caucasian	2,055	64%	58%
Other	546	17%	12%
Black/African American	426	13%	17%
Unknown	147	5%	9%
Asian	19	1%	1%
Am. Indian/Native Alaskan	5	0%	1%
Multiple Races	5	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

ABI Outpatient
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	43	-2%	
Admits	9	2	350%	▲
Discharges	2	10	-80%	▼
Service Hours	320	45		

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	78%	90%
✓	Valid TEDS Data	80%	66%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	69%	9%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		40	95%	75%	61%	20%	▲
✓ Abstinence/Reduced Drug Use		27	64%	55%	34%	9%	
● Self Help		18	43%	60%	18%	-17%	▼
● Improved/Maintained Function Score		16	47%	75%	52%	-28%	▼
● Employed		3	7%	50%	32%	-43%	▼
● Stable Living Situation		15	36%	95%	62%	-59%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		33	83%	90%	45%	-8%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		2	22%	75%	47%	-53%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪								▪	▪	25%
Discharges				▪			▪						17%
Services	▪				▪	▪	▪	▪	▪	▪		▪	75%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

ABI Recovery Support
Rushford Center
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

ACCESS Program
Rushford Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	790	763	4%
Admits	330	298	11% ▲
Discharges	319	299	7%
Service Hours	10,125	9,182	10%

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		54%	89%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
✓ 6 Month Updates		72%	54%

Diagnosis	Actual % vs Goal	Actual	State Avg
✓ Valid Axis I Diagnosis		99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		126	39%	50%	45%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		531	61%	60%	66%	1%
🔴 Employed		129	15%	30%	27%	-15% ▼
🔴 Improved/Maintained Function Score		360	48%	75%	49%	-27% ▼
🔴 Stable Living Situation		329	38%	95%	75%	-57% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		502	91%	90%	90%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		202	68%	75%	68%	-7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Services	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Behavioral Health Homes
Rushford Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	183	191	-4%	
Admits	25	10	150%	▲
Discharges	30	34	-12%	▼
Service Hours	1,278	1,310	-2%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		76%	89%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		34%	54%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		21	70%	50%	45%	20%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		149	81%	60%	66%	21%	▲
●	Employed		19	10%	30%	27%	-20%	▼
●	Improved/Maintained Function Score		92	53%	75%	49%	-22%	▼
●	Stable Living Situation		76	42%	95%	75%	-53%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		148	97%	90%	90%	7%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		19	76%	75%	68%	1%

Data Submitted to DMHAS by Month
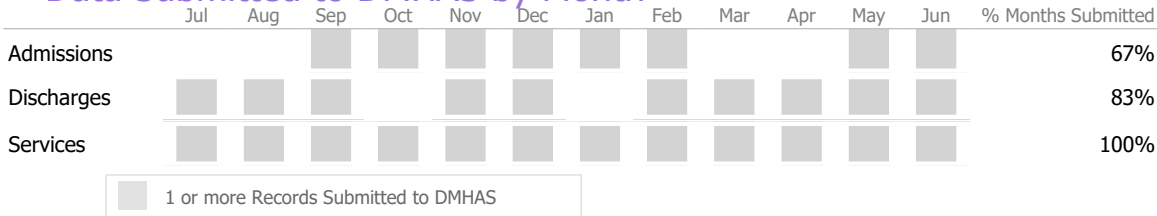
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			■	■	■	■	■	■			■	■	67%
Discharges	■	■	■		■	■		■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Camp Street Transitional Living
Rushford Center
Forensic MH - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	▲
Admits	5	3	67%	▲
Discharges	4	3	33%	▲
Bed Days	1,712	1,880	-9%	

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		93%	93%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
✓ 6 Month Updates		100%	100%

Diagnosis	Actual % vs Goal	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	75%	75%	80%	0%	
🔴	No Re-admit within 30 Days of Discharge		3	75%	85%	80%	-10%	
🔴	Follow-up within 30 Days of Discharge		2	67%	90%	75%	-23%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Function Score		3	38%	75%	36%	-37%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		6	613 days	0.3	78%	90%	61%	-12%	▼

Legend: ■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪			▪							▪	25%
Discharges	▪	▪				▪				▪			33%

▪ 1 or more Records Submitted to DMHAS
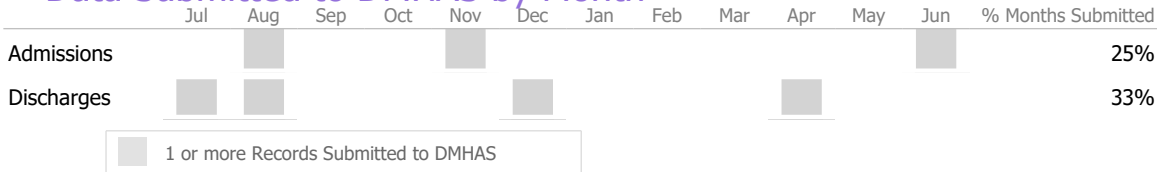
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 2 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Court Diversion Program
Rushford Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

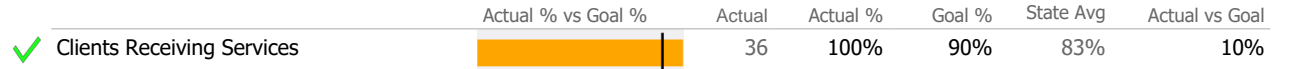Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
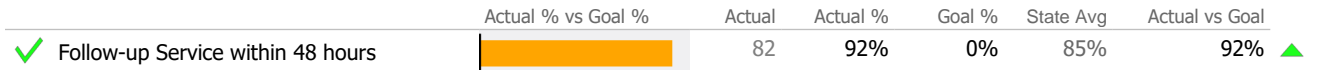Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	284	217	31%	▲
Admits	244	190	28%	▲
Discharges	260	177	47%	▲
Service Hours	564	534	5%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		36	100%	90%	83%	10%

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up Service within 48 hours		82	92%	0%	85%	92% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			92%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▫ 1 or more Records Submitted to DMHAS
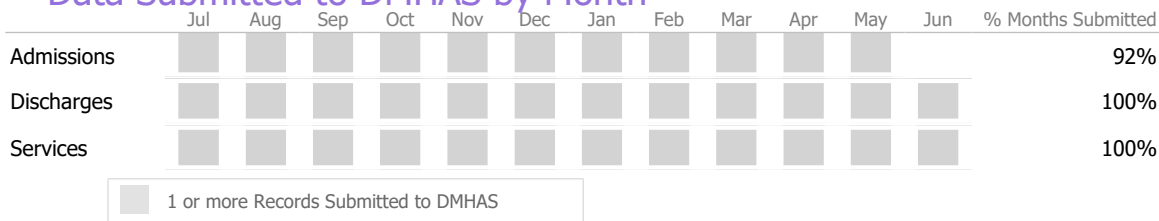
▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Crisis/Respite Program
Rushford Center
Mental Health - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	82	6%
Admits	90	90	0%
Discharges	88	88	0%
Bed Days	2,173	2,079	5%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	No Re-admit within 30 Days of Discharge		85	97%	85%	90%	12%	▲
●	Follow-up within 30 Days of Discharge		59	89%	90%	78%	-1%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		10	38 days	0.1	59%	90%	58%	-31%	▼

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
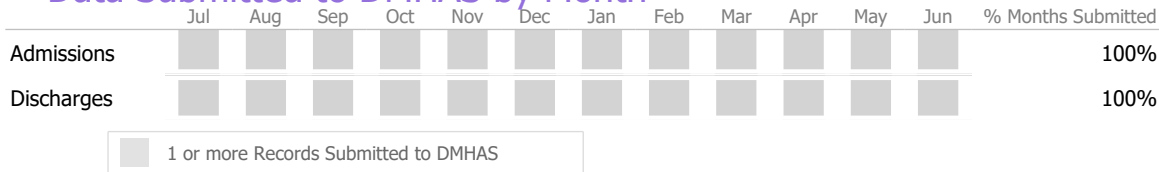
▲ > 10% Over	▼ < 10% Under

▢ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 11 Active Respite Bed Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CSP Recovery Program
Rushford Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	324	303	7%	
Admits	106	42	152%	▲
Discharges	71	79	-10%	
Service Hours	7,824	5,858	34%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		69%	91%

On-Time Periodic		Actual	State Avg
⬤ 6 Month Updates		74%	89%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤ Treatment Completed Successfully		45	63%	65%	53%	-2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		246	74%	60%	80%	14%	▲
⬤ Employed		39	12%	20%	16%	-8%	
⬤ Improved/Maintained Function Score		128	45%	65%	58%	-20%	▼
⬤ Stable Living Situation		90	27%	80%	86%	-53%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		251	95%	90%	99%	5%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Services	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

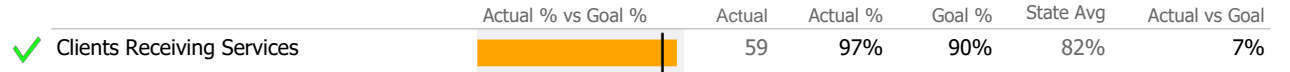▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 35 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Friendship Club
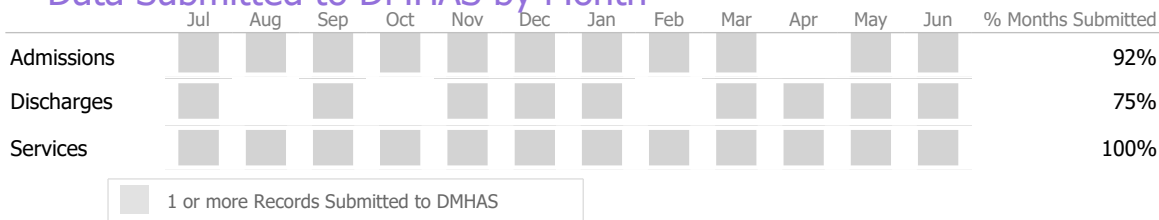Rushford Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	85	11%	▲
Admits	38	22	73%	▲
Discharges	36	29	24%	▲
Service Hours	9,292	5,717	63%	▲
Social Rehab/PHP/IOP Days	2	0		

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		59	97%	90%	82%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪		▪		▪	▪	92%
Discharges	▪		▪		▪	▪			▪	▪	▪	▪	75%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Clinical Program
Rushford Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	155	154	1%	
Admits	43	39	10%	
Discharges	50	44	14%	▲
Service Hours	2,043	2,128	-4%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		76%	89%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		63%	54%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Treatment Completed Successfully		22	44%	50%	45%	-6%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		146	86%	60%	66%	26%	▲
●	Improved/Maintained Function Score		98	65%	75%	49%	-10%	
●	Employed		16	9%	30%	27%	-21%	▼
●	Stable Living Situation		62	37%	95%	75%	-58%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		102	86%	90%	90%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		26	67%	75%	68%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 79 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Meriden Independent Living
Rushford Center
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	21	0%	
Admits	3	1	200%	▲
Discharges	3	3	0%	
Bed Days	6,987	7,272	-4%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	67%	60%	69%	7%	
🔴	Follow-up within 30 Days of Discharge		0	0%	90%	84%	-90%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	90%	88%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	76%	92%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	97%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		18	86%	60%	87%	26%	▲
✓	Employed		7	33%	25%	13%	8%	
🔴	Improved/Maintained Function Score		18	90%	95%	66%	-5%	
🔴	Stable Living Situation		8	38%	95%	95%	-57%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		21	2,356 days	0.3	91%	90%	89%	1%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	⬜	⬜									⬜		25%
Discharges								⬜			⬜		17%

⬜ 1 or more Records Submitted to DMHAS
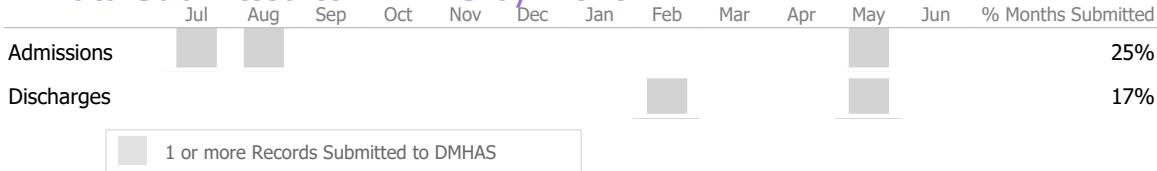
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MISA Case Management
Rushford Center
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50		
Admits	51	-	
Discharges	21	-	
Service Hours	119	-	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Treatment Completed Successfully		6	29%	50%	47%	-21% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Self Help		37	73%	60%	41%	13% ▲
✓	Employed		14	27%	20%	32%	7%
●	Stable Living Situation		37	73%	80%	70%	-7%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		84%	95%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		20%	28%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		28	93%	90%	78%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▢	▢	▢	▢	▢	▢	▢	▢		75%
Discharges							▢	▢	▢	▢	▢	▢	50%
Services							▢	▢	▢	▢	▢	▢	50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MISA OP
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6		
Admits	6	-	
Discharges	5	-	
Service Hours	37	-	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		91%	90%
✔ Valid TEDS Data		60%	66%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	9%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		3	60%	50%	53%	10% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Not Arrested		6	100%	75%	61%	25% ▲
✔	Self Help		4	67%	60%	18%	7%
●	Abstinence/Reduced Drug Use		3	50%	55%	34%	-5%
●	Improved/Maintained Function Score		4	67%	75%	52%	-8%
●	Stable Living Situation		4	67%	95%	62%	-28% ▼
●	Employed		0	0%	50%	32%	-50% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		1	100%	90%	45%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	2 or more Services within 30 days		4	67%	75%	47%	-8%

Data Submitted to DMHAS by Month
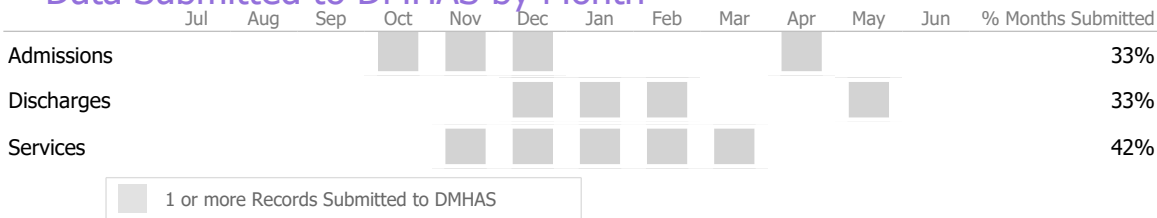
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪	▪	▪				▪			33%
Discharges						▪	▪	▪		▪			33%
Services					▪	▪	▪	▪	▪				42%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Mobile Crisis Program
Rushford Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
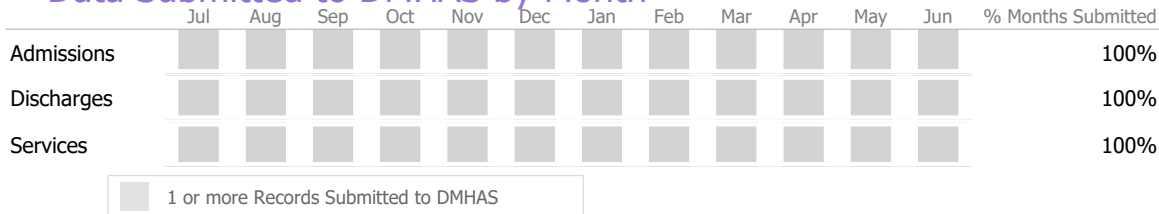Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	176	121	45%	▲
Admits	213	148	44%	▲
Discharges	209	150	39%	▲
Service Hours	170	181	-6%	

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Evaluation within 1.5 hours of Request		174	93%	75%	71%	18%	▲
🔴	Community Location Evaluation		143	76%	80%	76%	-4%	
✓	Follow-up Service within 48 hours		74	96%	90%	87%	6%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Outpatient 925202
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	217	136	60%	▲
Admits	136	98	39%	▲
Discharges	150	39	285%	▲
Service Hours	1,889	590		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		60%	90%
✓ Valid TEDS Data		53%	66%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		22%	9%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		73	49%	50%	53%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Abstinence/Reduced Drug Use		116	49%	55%	34%	-6%
🔴 Employed		90	38%	50%	32%	-12% ▼
🔴 Not Arrested		147	62%	75%	61%	-13% ▼
🔴 Improved/Maintained Function Score		128	66%	75%	52%	-9%
🔴 Self Help		82	35%	60%	18%	-25% ▼
🔴 Stable Living Situation		123	52%	95%	62%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		81	94%	90%	45%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		107	84%	75%	47%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Parker North
Rushford Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	▼
Admits	1	2	-50%	▼
Discharges	1	2	-50%	▼
Bed Days	1,677	1,759	-5%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	75%	63%	25%	▲
🔴	No Re-admit within 30 Days of Discharge		0	0%	85%	77%	-85%	▼
🔴	Follow-up within 30 Days of Discharge		0	0%	90%	69%	-90%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		93%	95%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	83%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	94%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Improved/Maintained Function Score		4	80%	75%	52%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	1,648 days	0.3	92%	90%	86%	2%

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions									■				8%
Discharges			■										8%

■ 1 or more Records Submitted to DMHAS
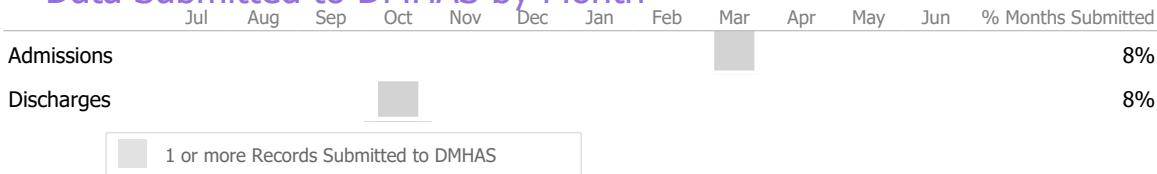
▲ > 10% Over	▼ < 10% Under

■ Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 38 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Pilots Program
Rushford Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	17	-12%	▼
Admits	-	5	-100%	▼
Discharges	3	3	0%	
Service Hours	67	66	2%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		13	87%	85%	85%	2%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		12	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	98%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges	▦				▦								17%
Services	▦	▦	▦	▦	▦	▦	▦	▦	▦	▦	▦	▦	100%

▦ 1 or more Records Submitted to DMHAS
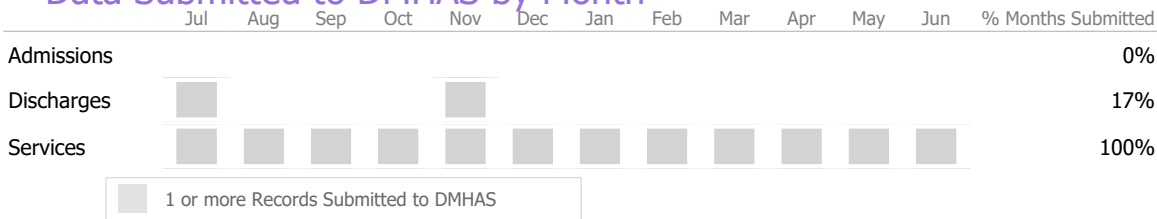
▲ > 10% Over   ▼ < 10% Under

▮ Actual   ▏ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Residential Detox Services
Rushford Center
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,032	860	20%	▲
Admits	1,319	1,033	28%	▲
Discharges	1,319	1,031	28%	▲
Bed Days	5,730	4,243	35%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		926	70%	80%	76%	-10%	▼
● No Re-admit within 30 Days of Discharge		1,067	81%	85%	78%	-4%	
● Follow-up within 30 Days of Discharge		592	64%	90%	52%	-26%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		79%	88%
✓ Valid TEDS Data		99%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		19	4 days	0.0	82%	90%	82%	-8%	

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

□ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Residential Intensive Treatment
Rushford Center
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	765	456	68%	▲
Admits	826	451	83%	▲
Discharges	821	447	84%	▲
Bed Days	13,532	6,874	97%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		636	77%	80%	75%	-3%	
✔	No Re-admit within 30 Days of Discharge		698	85%	85%	87%	0%	
🔴	Follow-up within 30 Days of Discharge		284	45%	90%	60%	-45%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		80%	88%
Valid TEDS Data		90%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		577	67%	60%	73%	7%	
✔	Improved/Maintained Function Score		639	78%	75%	83%	3%	
🔴	Abstinence/Reduced Drug Use		219	25%	70%	45%	-45%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Avg Utilization Rate		34	18 days	0.0	109%	90%	92%	19%	▲

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▢ Actual	▏ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Shelter Plus Care
Rushford Center
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	34	-9%	
Admits	-	6	-100%	▼
Discharges	5	3	67%	▲
Service Hours	219	184	19%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		31	100%	85%	85%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		26	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		97%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges	▪	▪		▪				▪	▪				42%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Stone Haven
Rushford Center
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)
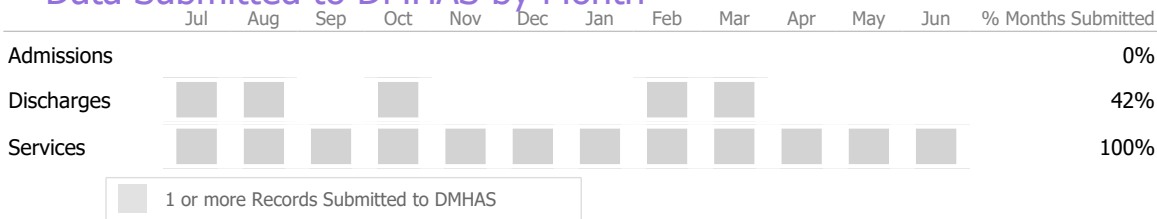
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	160	127	26%	▲
Admits	147	111	32%	▲
Discharges	155	108	44%	▲
Bed Days	9,008	5,424	66%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		133	86%	70%	75%	16%	▲
✓	No Re-admit within 30 Days of Discharge		133	86%	85%	90%	1%	
●	Follow-up within 30 Days of Discharge		71	53%	90%	56%	-37%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		87%	92%
Valid TEDS Data		93%	94%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	20%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		135	80%	70%	78%	10%	▲
●	Improved/Maintained Function Score		125	81%	95%	92%	-14%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		50	53 days	0.2	89%	90%	75%	-1%	

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
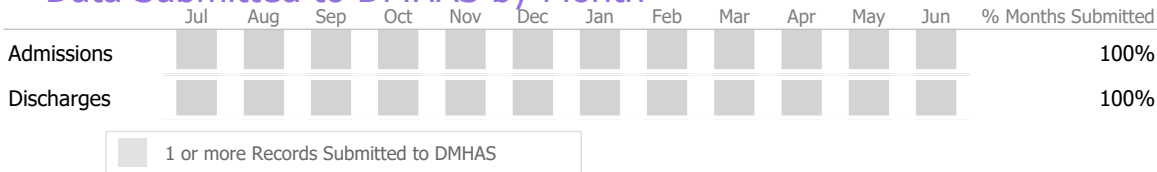
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Turning Point
Rushford Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	58	36%	▲
Admits	45	21	114%	▲
Discharges	42	24	75%	▲
Service Hours	511	247	107%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		69%	90%
✓ Valid TEDS Data		66%	66%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		19%	9%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		16	38%	50%	53%	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		44	56%	55%	34%	1%	
🔴 Not Arrested		49	62%	75%	61%	-13%	▼
🔴 Employed		20	25%	50%	32%	-25%	▼
🔴 Improved/Maintained Function Score		36	57%	75%	52%	-18%	▼
🔴 Self Help		21	27%	60%	18%	-33%	▼
🔴 Stable Living Situation		39	49%	95%	62%	-46%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		29	78%	90%	45%	-12%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		34	76%	75%	47%	1%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 104 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

YAS
Rushford Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	24	0%	
Admits	15	17	-12%	▼
Discharges	18	16	13%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		11	61%	65%	57%	-4%	
🔴 No Re-admit within 30 Days of Discharge		15	83%	85%	89%	-2%	
🔴 Follow-up within 30 Days of Discharge		3	27%	90%	48%	-63%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		51%	94%

On-Time Periodic		Actual	State Avg
✅ 6 Month Updates		100%	88%

Diagnosis		Actual	State Avg
✅ Valid Axis I Diagnosis		100%	98%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✅ Employed		9	35%	15%	15%	20%	▲
✅ Social Support		16	62%	60%	76%	2%	
🔴 Stable Living Situation		15	58%	60%	88%	-2%	
🔴 Improved/Maintained Function Score		15	71%	85%	29%	-14%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪	▪	▪	▪	▪	▪	▪		▪	67%
Discharges	▪	▪	▪		▪	▪	▪	▪	▪	▪	▪	▪	83%

▪ 1 or more Records Submitted to DMHAS
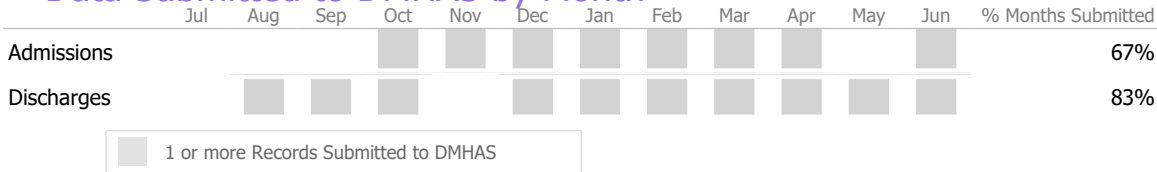
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Variances in data may be indicative of operational adjustments related to the pandemic.