

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	191	166	15%	▲
	Admits	92	66	39%	▲
	Discharges	86	70	23%	▲
	Service Hours	3,081	2,652	16%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	171	89.1%
	Outpatient	21	10.9%

Consumer Satisfaction Survey

(Based on 71 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		97%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		93%	80%	92%
✓ Access		92%	80%	88%
✓ Overall		87%	80%	91%
● Outcome		66%	80%	83%
● Recovery		63%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	15	8%	9%
26-34	35	18%	20%
35-44	35	18%	25%
45-54	48	25%	18%
55-64	46	24%	18%
65+	12	6%	9%

Gender	#	%	State Avg
Female	103	54%	▲ 40%
Male	88	46%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	110	58%	64%
Hisp-Puerto Rican	49	26%	▲ 10%
Hispanic-Other	26	14%	11%
Unknown	6	3%	▼ 15%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	76	40%	▼ 58%
Black/African American	61	32%	▲ 17%
Other	47	25%	▲ 12%
Unknown	4	2%	9%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	28	-25% ▼
Admits	11	13	-15% ▼
Discharges	12	19	-37% ▼
Service Hours	153	317	-52% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	90%
Valid TEDS Data	99%	66%
On-Time Periodic		
6 Month Updates	67%	10%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	33%	50%	53%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		21	100%	75%	61%	25% ▲
Abstinence/Reduced Drug Use		12	57%	55%	34%	2%
Employed		9	43%	50%	32%	-7%
Self Help		9	43%	60%	18%	-17% ▼
Stable Living Situation		14	67%	95%	62%	-28% ▼
Improved/Maintained Function Score		9	60%	75%	52%	-15% ▼

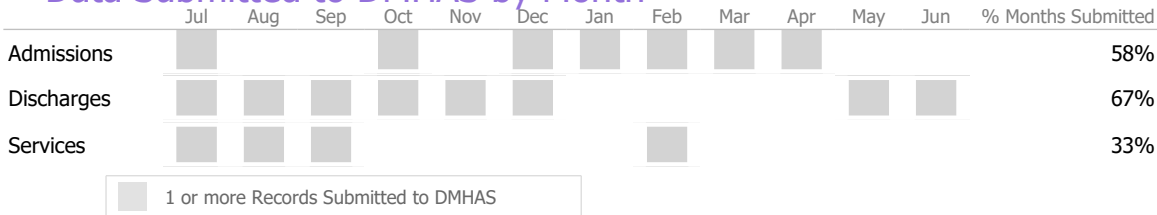
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	89%	90%	45%	-1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		10	91%	75%	46%	16% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 100 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	171	139	23% ▲
Admits	81	53	53% ▲
Discharges	74	51	45% ▲
Service Hours	2,928	2,335	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
On-Time Periodic		
6 Month Updates	100%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	47%	65%	53%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		138	99%	65%	58%	34% ▲
Stable Living Situation		163	95%	80%	86%	15% ▲
Social Support		126	74%	60%	80%	14% ▲
Employed		39	23%	20%	16%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		95	98%	90%	99%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 35 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.