

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	144	142	1%
	Admits	6	14	-57% ▼
	Discharges	10	4	150% ▲
	Service Hours	650	751	-13% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	144	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	1%	9%
26-34	3	2%	20%
35-44	13	9%	25%
45-54	21	15%	18%
55-64	49	35%	18%
65+	53	38%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	140	97%	64%
Hisp-Puerto Rican	4	3%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			11%
Unknown			15%

Gender	#	%	State Avg
Female	100	69%	40%
Male	44	31%	60%
Transgender			0%

Race	#	%	State Avg
Asian	140	97%	1%
Multiple Races	3	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Black/African American			17%
Hawaiian/Other Pacific Islander			0%
Other			12%
Unknown			9%
White/Caucasian			58%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Case Management

Khmer Health Advocates

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	65%	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	20%	50%	61%	-30% ▼

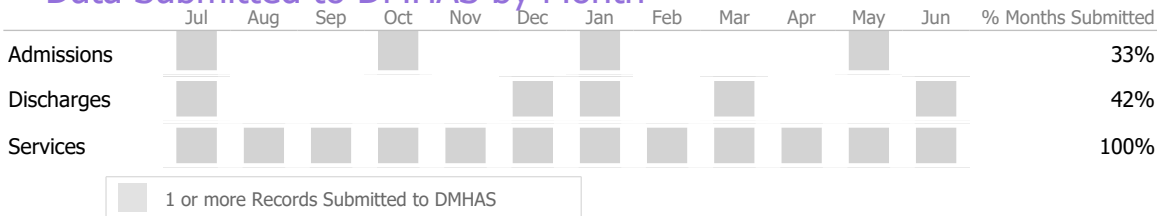
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		114	79%	60%	73%	19% ▲
Employed		44	31%	20%	17%	11% ▲
Stable Living Situation		130	90%	80%	82%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		104	78%	90%	91%	-12% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.