

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	104	160	-35% ▼
	Admits	25	31	-19% ▼
	Discharges	38	77	-51% ▼
	Service Hours	918	1,228	-25% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	104	100.0%

Consumer Satisfaction Survey

(Based on 57 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ Access		96%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		80%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	7	7%	9%
26-34	25	24%	20%
35-44	26	25%	25%
45-54	21	20%	18%
55-64	19	18%	18%
65+	6	6%	9%

Gender	#	%	State Avg
Female	52	50%	40%
Male	52	50%	60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	82	79%	▲ 64%
Hispanic-Other	15	14%	11%
Hisp-Puerto Rican	7	7%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 15%

Race	#	%	State Avg
Black/African American	47	45%	▲ 17%
White/Caucasian	35	34%	▼ 58%
Other	17	16%	12%
Am. Indian/Native Alaskan	2	2%	1%
Asian	2	2%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Multiple Races			1%
Unknown			9%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Peer Mentor Program 111-280

Kennedy Collective Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	19	21% ▲
Admits	4	3	33% ▲
Discharges	8	-	
Service Hours	267	235	14% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		10	43%	35%	41%	8%

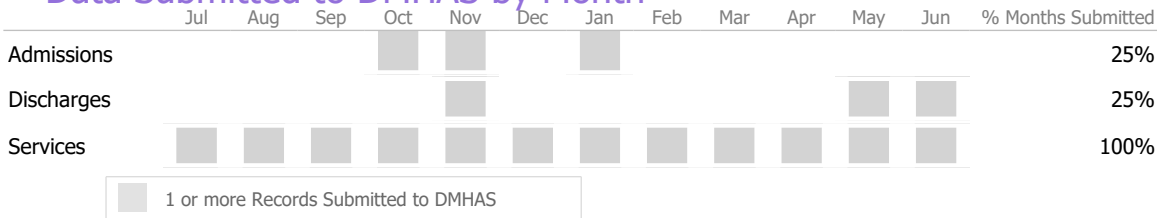
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		14	93%	90%	97%	3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%
○ On-Time Periodic	Actual	State Avg
○ 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 37 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Work Services - Bridgeport

Kennedy Collective Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	109	-12% ▼
Admits	21	28	-25% ▼
Discharges	30	33	-9%
Service Hours	651	983	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		67	69%	35%	41%	34% ▲

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		67	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		■	■	■	■	■	■	■	■	■	■	■	83%
Discharges	■		■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.