Journey Home
West Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	61		
	Admits	61		
	Discharges	12		
	Service Hours	285	-	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		61	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25		2	3%		9%
26-34		5	8%	▼	20%
35-44		18	30%		25%
45-54		16	26%		18%
55-64		16	26%		18%
65+		4	7%		9%

Ethnicity

Ethnicity		#	%		State Avg
Hispanic-Other		61	100%	▲	11%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hisp-Puerto Rican					10%
Non-Hispanic				▼	64%
Unknown				▼	15%

Gender

Gender		#	%	State Avg
Male		36	60%	60%
Female		24	40%	40%
Transgender				0%

Race

Race		#	%		State Avg
White/Caucasian		26	43%	▼	58%
Other		13	21%		12%
Multiple Races		12	20%	▲	1%
Black/African American		9	15%		17%
Hawaiian/Other Pacific Islander		1	2%		0%
Am. Indian/Native Alaskan					1%
Asian					1%
Unknown					9%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

ARPA MHBG Central and GH CAN
Journey Home
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	61%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		N/A	N/A	20%	16%	-20%	▼
🔴 Social Support		N/A	N/A	60%	72%	-60%	▼
🔴 Stable Living Situation		N/A	N/A	80%	82%	-80%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		N/A	N/A	90%	91%	N/A	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	72%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SNOFO Outreach - Central CAN
Journey Home
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22		
Admits	22	-	
Discharges	1	-	
Service Hours	48	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		13	59%	50%	92%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▪	▪	▪	▪	▪		▪	50%
Discharges												▪	8%
Services													0%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
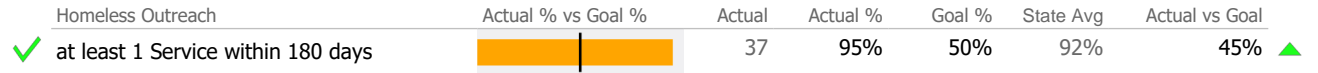
* State Avg based on 60 Active Outreach & Engagement Programs

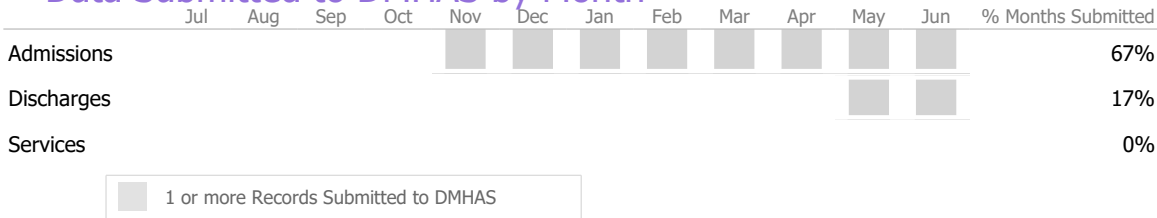Variances in data may be indicative of operational adjustments related to the pandemic.

SNOFO Outreach - Greater Hartford CAN
Journey Home
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39		
Admits	39	-	
Discharges	11	-	
Service Hours	237	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		37	95%	50%	92%	45% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					■	■	■	■	■	■	■	■	67%
Discharges											■	■	17%
Services													0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 60 Active Outreach & Engagement Programs

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