ImmaCare
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	65	80	-19%	▼
	Admits	7	14	-50%	▼
	Discharges	6	22	-73%	▼
	Service Hours	97	194	-50%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		65	100.0%

Consumer Satisfaction Survey   (Based on 41 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		90%	80%	91%
✓	Quality and Appropriateness		89%	80%	93%
✓	Participation in Treatment		89%	80%	92%
✓	Access		85%	80%	88%
✓	Respect		85%	80%	91%
✓	Outcome		85%	80%	83%
✓	General Satisfaction		80%	80%	92%
●	Recovery		68%	80%	79%

Satisfied % | Goal % ▌ 0-80% ▌ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25				9%
26-34		3	5% ▼	20%
35-44		7	11% ▼	25%
45-54		7	11%	18%
55-64		29	45% ▲	18%
65+		19	29% ▲	9%

Gender

		#	%	State Avg
Male		55	85% ▲	60%
Female		10	15% ▼	40%
Transgender				0%

Ethnicity

		#	%	State Avg
Non-Hispanic		44	68%	64%
Hisp-Puerto Rican		11	17%	10%
Unknown		6	9%	15%
Hispanic-Other		4	6%	11%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

		#	%	State Avg
Black/African American		37	57% ▲	17%
White/Caucasian		17	26% ▼	58%
Other		8	12%	12%
Unknown		3	5%	9%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients ▌ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa De Francisco PSH
ImmaCare
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	28	-7%	
Admits	4	4	0%	
Discharges	1	6	-83%	▼
Service Hours	28	39	-27%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		26	100%	85%	93%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		21	84%	90%	98%	-6%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		95%	86%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▪		▪	▪		25%
Discharges				▪									8%
Services		▪		▪	▪		▪			▪		▪	50%

▪ 1 or more Records Submitted to DMHAS
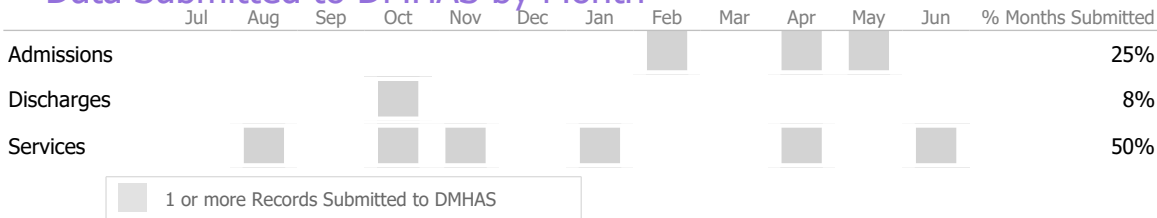
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 67 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Next Steps PSH
ImmaCare
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	33	-9%	
Admits	3	1	200%	▲
Discharges	2	6	-67%	▼
Service Hours	36	44	-16%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		29	97%	85%	85%	12%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		23	82%	90%	95%	-8%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		81%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪		▪								▪		25%
Discharges		▪							▪				17%
Services		▪		▪	▪		▪			▪		▪	50%

▪ 1 or more Records Submitted to DMHAS
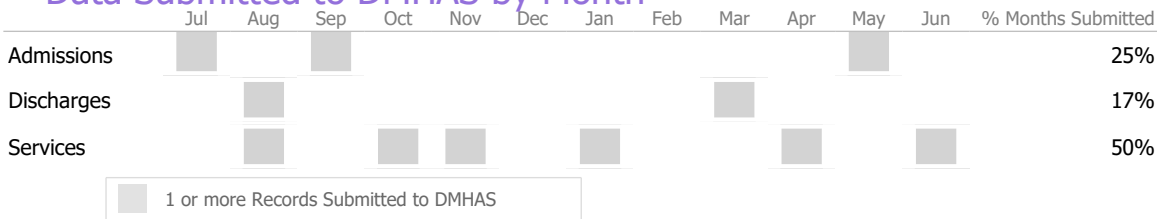
▲ > 10% Over	▼ < 10% Under

🟧 Actual	▮ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.