Hispanic Health Council
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	180	122	48%	▲
	Admits	71	68	4%	
	Discharges	87	12	625%	
	Service Hours	506	452	12%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Employment Services		135	75.0%
Mental Health				
	Employment Services		45	25.0%

Client Demographics

Age

Age		#	%	State Avg	
18-25		10	6%	9%	
26-34		28	16%	20%	
35-44		41	23%	25%	
45-54		53	29%	18%	▲
55-64		43	24%	18%	
65+		5	3%	9%	

Gender

Gender		#	%	State Avg
Male		106	59%	60%
Female		74	41%	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg	
Hisp-Puerto Rican		124	69%	10%	▲
Non-Hispanic		34	19%	64%	▼
Hispanic-Other		18	10%	11%	
Hispanic-Mexican		2	1%	1%	
Hispanic-Cuban		1	1%	0%	
Unknown		1	1%	15%	▼

Race

Race		#	%	State Avg	
Other		118	66%	12%	▲
Black/African American		35	19%	17%	
White/Caucasian		21	12%	58%	▼
Unknown		6	3%	9%	
Am. Indian/Native Alaskan				1%	
Asian				1%	
Multiple Races				1%	
Hawaiian/Other Pacific Islander				0%	

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR-Employment
Hispanic Health Council
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	135	83	63%	▲
Admits	57	40	43%	▲
Discharges	87	4	2075%	▲
Service Hours	388	376	3%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		77	57%	35%	30%	22%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		49	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	91%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	23%	77%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges		▪		▪		▪					▪		33%
Services				▪	▪	▪	▪	▪	▪		▪	▪	67%

▪ 1 or more Records Submitted to DMHAS
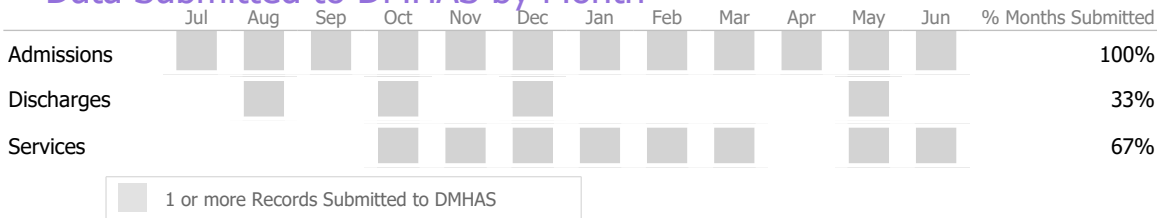
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 9 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Supported Employment
Hispanic Health Council
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	39	15%	▲
Admits	14	28	-50%	▼
Discharges	-	8	-100%	▼
Service Hours	119	76	57%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		15	33%	35%	41%	-2%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		14	31%	90%	97%	-59%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	93%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▢	▢	▢	▢	▢	42%
Discharges													0%
Services									▢	▢	▢	▢	33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

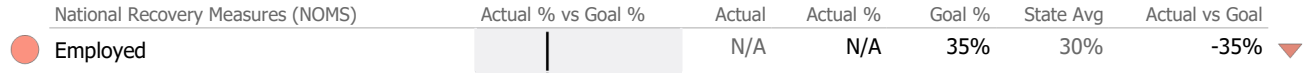| 🟧 Actual	❘ Goal	✔ Goal Met	● Below Goal

* State Avg based on 37 Active Employment Services Programs

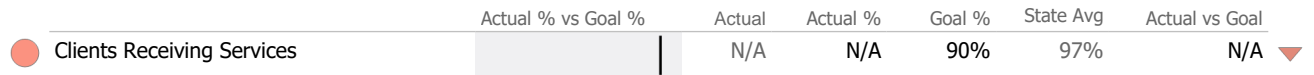Variances in data may be indicative of operational adjustments related to the pandemic.

Vocational Rehabilitation
Hispanic Health Council
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		N/A	N/A	35%	30%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	97%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	91%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	77%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	▮ Goal	✓ Goal Met	● Below Goal

* State Avg based on 9 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.