

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,184	6,617	-7%
	Admits	2,038	2,474	-18% ▼
	Discharges	2,297	2,672	-14% ▼
	Service Hours	16,275	22,961	-29% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Medication Assisted Treatment	6,181	98.7%
	Case Management	80	1.3%

### Consumer Satisfaction Survey

(Based on 516 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		94%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Outcome		89%	80%	83%
✓ Recovery		87%	80%	79%
✓ General Satisfaction		87%	80%	92%
✓ Access		85%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	77	1%	9%
26-34	1,016	16%	20%
35-44	2,053	33%	25%
45-54	1,309	21%	18%
55-64	1,243	20%	18%
65+	485	8%	9%

Gender	#	%	State Avg
Male	3,851	62%	60%
Female	2,330	38%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,582	74%	64%
Hisp-Puerto Rican	1,359	22%	▲ 10%
Hispanic-Other	162	3%	11%
Unknown	67	1%	▼ 15%
Hispanic-Mexican	8	0%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
White/Caucasian	4,545	73%	▲ 58%
Other	1,154	19%	12%
Black/African American	417	7%	17%
Unknown	34	1%	9%
Am. Indian/Native Alaskan	20	0%	1%
Hawaiian/Other Pacific Islander	8	0%	0%
Asian	3	0%	1%
Multiple Races	3	0%	1%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	563	680	-17% ▼
Admits	28	150	-81% ▼
Discharges	63	177	-64% ▼
Service Hours	1,624	2,016	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	0%	77%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		47	75%	50%	58%	25% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		556	99%	75%	93%	24% ▲
✓ Abstinence/Reduced Drug Use		399	71%	50%	65%	21% ▲
✓ Employed		301	53%	40%	36%	13% ▲
✓ Improved/Maintained Function Score		472	84%	75%	59%	9%
✓ Stable Living Situation		544	97%	90%	86%	7%
● Self Help		185	33%	60%	47%	-27% ▼

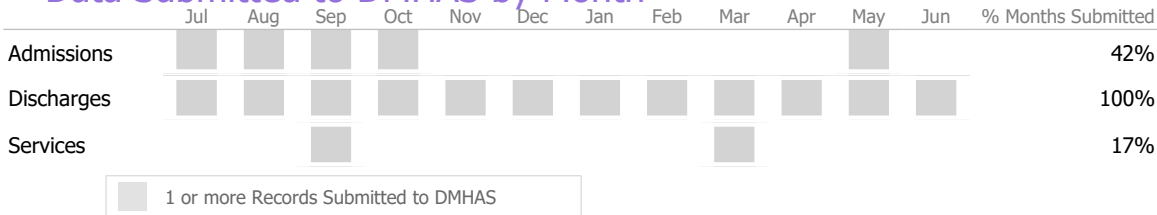
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		472	94%	90%	82%	4%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		524	93%	50%	66%	43% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,056	1,038	2%
Admits	462	510	-9%
Discharges	481	461	4%
Service Hours	2,409	3,210	-25% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	100%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		219	46%	50%	58%	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,130	99%	75%	93%	24% ▲
Self Help		920	81%	60%	47%	21% ▲
Abstinence/Reduced Drug Use		744	65%	50%	65%	15% ▲
Stable Living Situation		1,088	96%	90%	86%	6%
Employed		198	17%	40%	36%	-23% ▼
Improved/Maintained Function Score		389	40%	75%	59%	-35% ▼

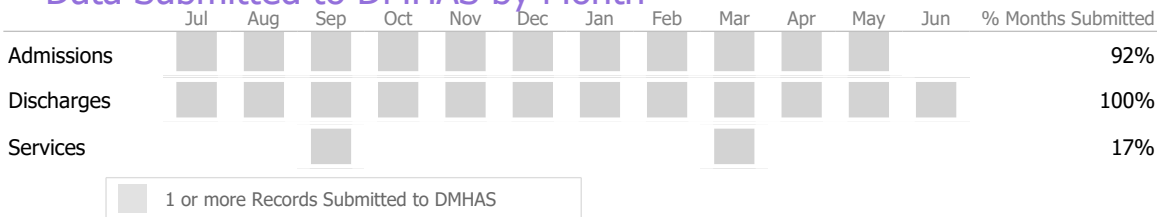
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		492	75%	90%	82%	-15% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		553	52%	50%	66%	2%

### Data Submitted to DMHAS by Month



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█ Actual 
  Goal 
 ✓ Goal Met 
 ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,122	1,115	1%
Admits	543	517	5%
Discharges	588	553	6%
Service Hours	2,261	1,799	26% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	100%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		336	57%	50%	58%	7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		1,216	99%	75%	93%	24% ▲
✓ Improved/Maintained Function Score		1,021	91%	75%	59%	16% ▲
✓ Stable Living Situation		1,152	93%	90%	86%	3%
✓ Abstinence/Reduced Drug Use		626	51%	50%	65%	1%
● Employed		410	33%	40%	36%	-7%
● Self Help		549	45%	60%	47%	-15% ▼

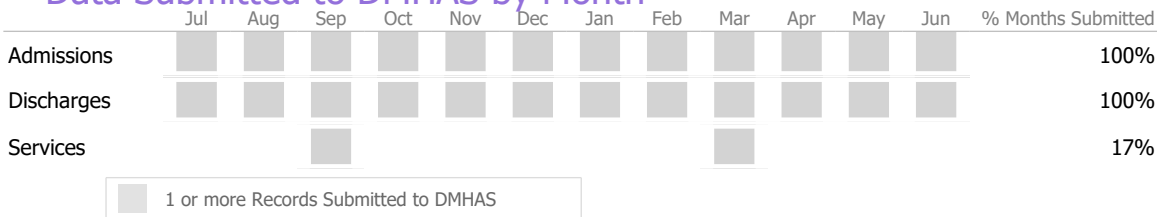
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		472	73%	90%	82%	-17% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		616	55%	50%	66%	5%

### Data Submitted to DMHAS by Month



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█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	96	-17% ▼
Admits	31	45	-31% ▼
Discharges	40	47	-15% ▼
Service Hours	178	469	-62% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
On-Time Periodic		
6 Month Updates	73%	28%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	28%	50%	47%	-22% ▼

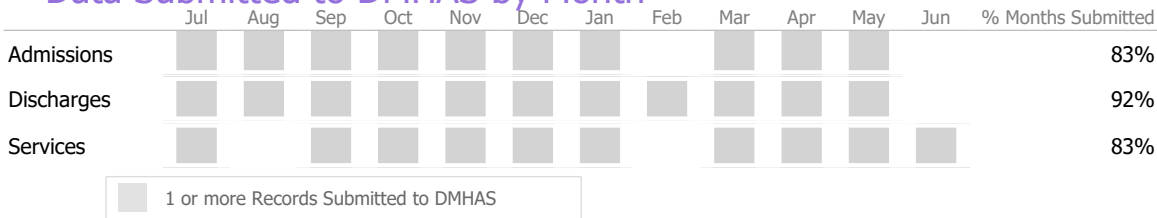
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		16	20%	20%	32%	0%
Stable Living Situation		60	74%	80%	70%	-6%
Self Help		24	30%	60%	41%	-30% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		35	85%	90%	78%	-5%

### Data Submitted to DMHAS by Month



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■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	769	776	-1%
Admits	230	255	-10%
Discharges	236	249	-5%
Service Hours	2,099	2,954	-29% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	92%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		128	54%	50%	58%	4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		793	99%	75%	93%	24% ▲
✓ Stable Living Situation		787	98%	90%	86%	8%
✓ Employed		331	41%	40%	36%	1%
● Abstinence/Reduced Drug Use		385	48%	50%	65%	-2%
● Self Help		411	51%	60%	47%	-9%
● Improved/Maintained Function Score		174	24%	75%	59%	-51% ▼

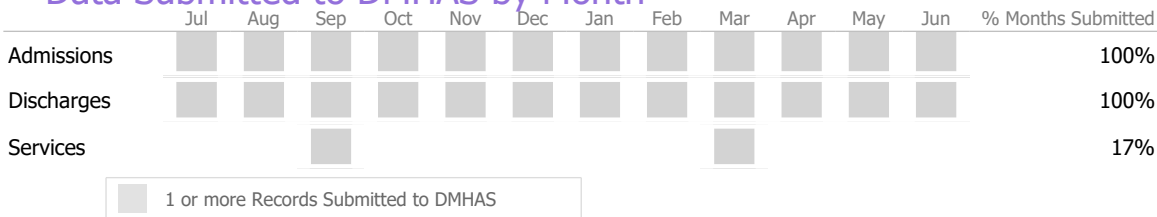
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		446	79%	90%	82%	-11% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		522	68%	50%	66%	18% ▲

### Data Submitted to DMHAS by Month



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Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,128	1,158	-3%
Admits	460	520	-12% ▼
Discharges	520	501	4%
Service Hours	3,468	4,414	-21% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	98%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		280	54%	50%	58%	4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		1,212	99%	75%	93%	24% ▲
✓ Abstinence/Reduced Drug Use		701	57%	50%	65%	7%
✓ Stable Living Situation		1,156	94%	90%	86%	4%
● Employed		445	36%	40%	36%	-4%
● Self Help		482	39%	60%	47%	-21% ▼
● Improved/Maintained Function Score		409	37%	75%	59%	-38% ▼

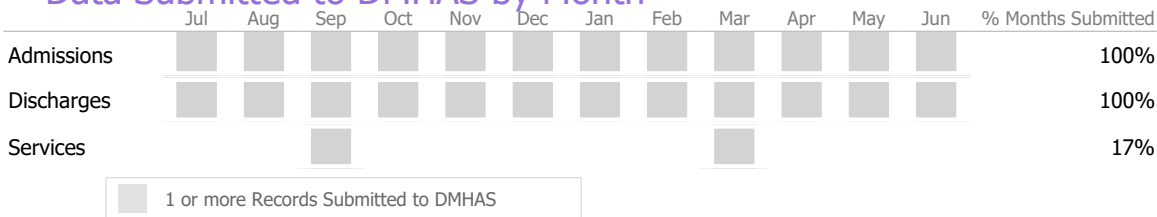
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		588	83%	90%	82%	-7%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		676	60%	50%	66%	10%

### Data Submitted to DMHAS by Month



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█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	470	624	-25% ▼
Admits	32	144	-78% ▼
Discharges	82	207	-60% ▼
Service Hours	1,203	2,190	-45% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	68%	77%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		47	57%	50%	58%	7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		465	99%	75%	93%	24% ▲
✓ Abstinence/Reduced Drug Use		340	72%	50%	65%	22% ▲
✓ Employed		271	58%	40%	36%	18% ▲
✓ Stable Living Situation		454	96%	90%	86%	6%
● Self Help		234	50%	60%	47%	-10%
● Improved/Maintained Function Score		40	9%	75%	59%	-66% ▼

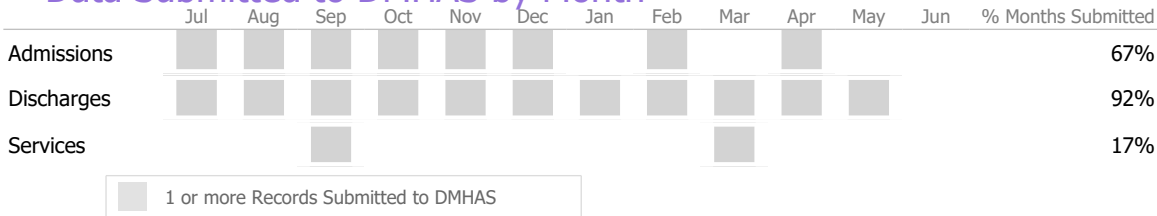
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		342	88%	90%	82%	-2%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		417	89%	50%	66%	39% ▲

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█ Actual | Goal ✓ Goal Met ● Below Goal

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	588	682	-14% ▼
Admits	47	123	-62% ▼
Discharges	34	151	-77% ▼
Service Hours	943	2,252	-58% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	96%	98%
<b>On-Time Periodic</b>		
6 Month Updates	52%	77%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		23	68%	50%	58%	18% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		405	69%	50%	65%	19% ▲
✓ Not Arrested		541	92%	75%	93%	17% ▲
✓ Employed		289	49%	40%	36%	9%
✓ Self Help		380	65%	60%	47%	5%
✓ Stable Living Situation		540	92%	90%	86%	2%
○ Improved/Maintained Function Score		15	3%	75%	59%	-72% ▼

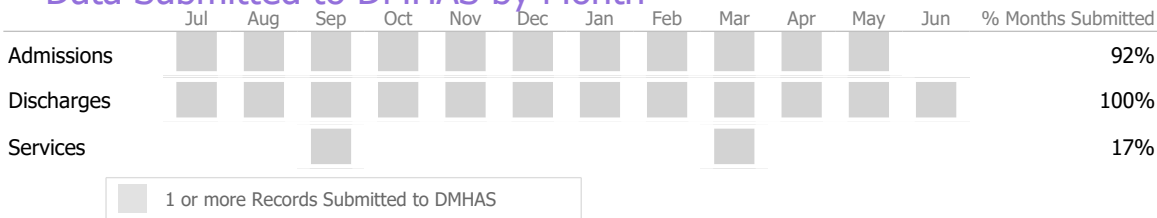
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Clients Receiving Services		354	64%	90%	82%	-26% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		537	91%	50%	66%	41% ▲

### Data Submitted to DMHAS by Month



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█ Actual    | Goal    ✓ Goal Met    ○ Below Goal

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	572	615	-7%
Admits	201	209	-4%
Discharges	196	241	-19% ▼
Service Hours	1,073	2,174	-51% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	78%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		137	70%	50%	58%	20% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		594	97%	75%	93%	22% ▲
✓ Abstinence/Reduced Drug Use		364	59%	50%	65%	9%
✓ Employed		285	46%	40%	36%	6%
✓ Stable Living Situation		580	95%	90%	86%	5%
✓ Self Help		381	62%	60%	47%	2%
○ Improved/Maintained Function Score		139	26%	75%	59%	-49% ▼

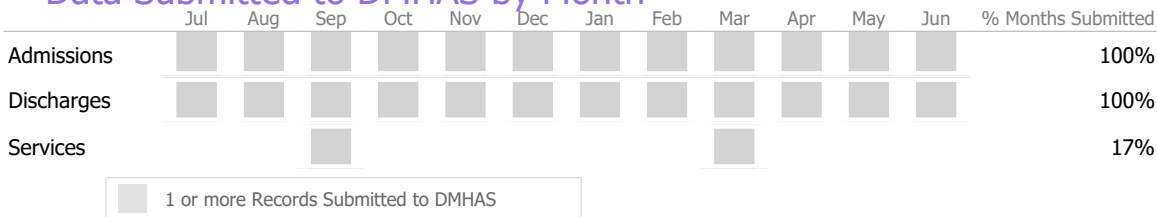
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Clients Receiving Services		306	73%	90%	82%	-17% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		379	66%	50%	66%	16% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	335	416	-19% ▼
Admits	4	1	300% ▲
Discharges	57	85	-33% ▼
Service Hours	1,018	1,482	-31% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	99%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	19%	50%	58%	-31% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		282	84%	50%	65%	34% ▲
Self Help		287	86%	60%	47%	26% ▲
Not Arrested		330	99%	75%	93%	24% ▲
Employed		197	59%	40%	36%	19% ▲
Stable Living Situation		330	99%	90%	86%	9%
Improved/Maintained Function Score		2	1%	75%	59%	-74% ▼

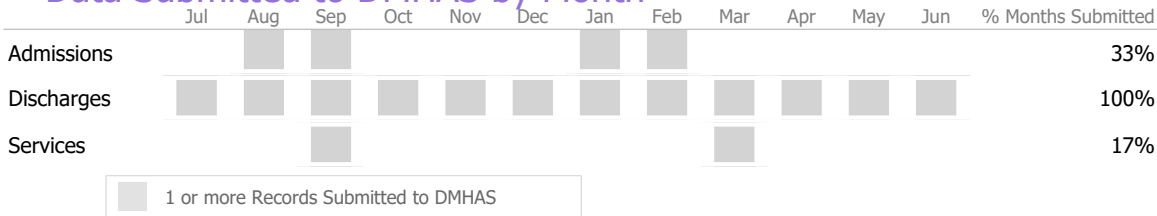
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		247	89%	90%	82%	-1%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		331	99%	50%	66%	49% ▲

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