Guardian Ad Litem
Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
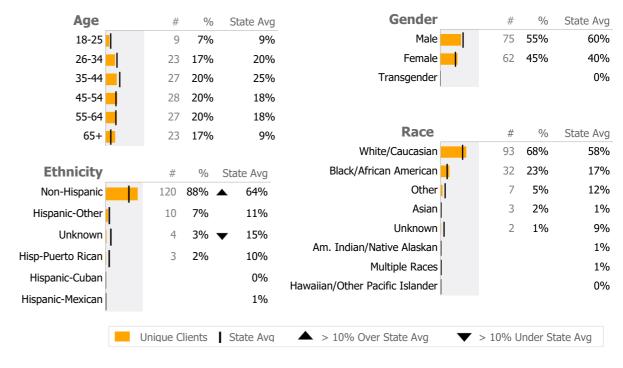Reporting Period: July 2023 - June 2024   (Data as of Sep 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	137	136	1%
	Admits	18	17	6%
	Discharges	20	15	33% ▲
	Service Hours	4,437	4,024	10%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	137	100.0%

Consumer Satisfaction Survey   (Based on 95 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		91%	80%	91%
✓	Access		90%	80%	88%
✓	Participation in Treatment		89%	80%	92%
✓	Outcome		88%	80%	83%
✓	Respect		88%	80%	91%
✓	Quality and Appropriateness		87%	80%	93%
✓	Recovery		83%	80%	79%
✓	General Satisfaction		82%	80%	92%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	9	7%	9%
26-34	23	17%	20%
35-44	27	20%	25%
45-54	28	20%	18%
55-64	27	20%	18%
65+	23	17%	9%

Gender

Gender	#	%	State Avg
Male	75	55%	60%
Female	62	45%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	120	88% ▲	64%
Hispanic-Other	10	7%	11%
Unknown	4	3% ▼	15%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race

Race	#	%	State Avg
White/Caucasian	93	68%	58%
Black/African American	32	23%	17%
Other	7	5%	12%
Asian	3	2%	1%
Unknown	2	1%	9%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Melissa's Project - Region 2 - 524301
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
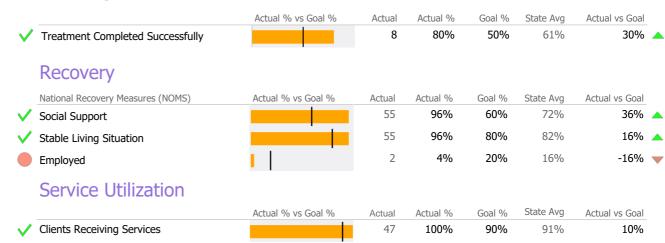Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	58	-2%	
Admits	7	10	-30%	▼
Discharges	10	8	25%	▲
Service Hours	1,406	1,395	1%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	94%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	72%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		8	80%	50%	61%	30%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		55	96%	60%	72%	36%	▲
✔ Stable Living Situation		55	96%	80%	82%	16%	▲
⬤ Employed		2	4%	20%	16%	-16%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		47	100%	90%	91%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪		▪	▪		▪					42%
Discharges		▪	▪				▪	▪		▪	▪		50%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
▮ Actual | Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 25 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Melissa's Project Region 5 - 524300
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	81	78	4%	
Admits	11	7	57%	▲
Discharges	10	7	43%	▲
Service Hours	3,031	2,629	15%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		9	90%	50%	61%	40%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		76	93%	60%	72%	33%	▲
✓	Stable Living Situation		78	95%	80%	82%	15%	▲
🔴	Employed		2	2%	20%	16%	-18%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		99%	94%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		99%	72%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		72	100%	90%	91%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			■	■	■		■	■	■			■	58%
Discharges			■	■	■	■	■	■			■	■	67%
Services		■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Standard Case Management Programs

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