

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	46	59	-22% ▼
	Admits	18	23	-22% ▼
	Discharges	9	32	-72% ▼
	Service Hours	1,288	1,377	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Education Support	46	100.0%

Consumer Satisfaction Survey

(Based on 17 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ General Satisfaction		94%	80%	92%
✓ Recovery		88%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	22%	▲ 9%
26-34	16	35%	▲ 20%
35-44	8	17%	25%
45-54	8	17%	18%
55-64	2	4%	▼ 18%
65+	2	4%	9%

Gender	#	%	State Avg
Male	28	61%	60%
Female	18	39%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	36	78%	▲ 64%
Hispanic-Other	6	13%	11%
Hisp-Puerto Rican	4	9%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 15%

Race	#	%	State Avg
White/Caucasian	23	50%	58%
Black/African American	16	35%	▲ 17%
Other	6	13%	12%
Asian	1	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	45	2%
Admits	18	23	-22% ▼
Discharges	9	18	-50% ▼
Service Hours	1,288	1,377	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		28	61%	35%	71%	26% ▲

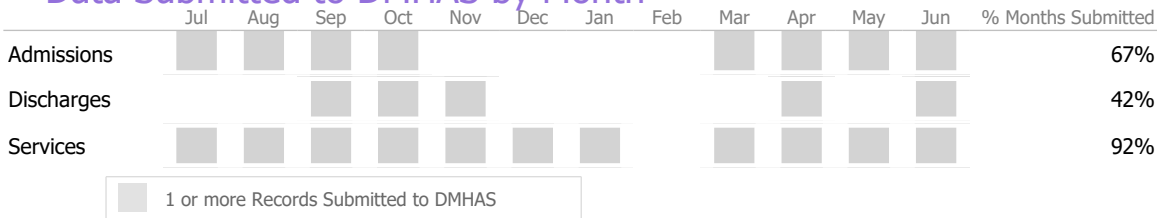
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		69%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 5 Active Education Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.