

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,262	1,381	-9%
	Admits	1,652	1,823	-9%
	Discharges	1,678	1,819	-8%
	Service Hours	908	1,116	-19% ▼
	Bed Days	6,895	6,546	5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 293 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ Respect		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Access		90%	80%	88%
✓ Outcome		87%	80%	83%
✓ Recovery		81%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,103	87.3%
	Medication Assisted Treatment	148	11.7%
Mental Health	Case Management	12	1.0%

Client Demographics

Age	#	%	State Avg
18-25	32	3%	9%
26-34	289	23%	20%
35-44	380	30%	25%
45-54	285	23%	18%
55-64	233	18%	18%
65+	43	3%	9%

Gender	#	%	State Avg
Male	900	71%	▲ 60%
Female	360	29%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,031	82%	▲ 64%
Hisp-Puerto Rican	153	12%	10%
Hispanic-Other	65	5%	11%
Unknown	13	1%	▼ 15%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	836	66%	58%
Black/African American	242	19%	17%
Other	171	14%	12%
Unknown	9	1%	9%
Am. Indian/Native Alaskan	2	0%	1%
Multiple Races	2	0%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	3	-33% ▼
Admits	-	-	
Discharges	-	1	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
Valid TEDS Data	N/A	92%
On-Time Periodic		
6 Month Updates	0%	17%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		2	100%	55%	45%	45% ▲
✓ Not Arrested		2	100%	75%	71%	25% ▲
✓ Stable Living Situation		2	100%	95%	62%	5%
✓ Employed		1	50%	50%	38%	0%
● Self Help		1	50%	60%	45%	-10%
● Improved/Maintained Function Score		0	0%	75%	32%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,103	1,200	-8%
Admits	1,629	1,770	-8%
Discharges	1,626	1,769	-8%
Bed Days	6,895	6,546	5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1,611	99%	80%	76%	19% ▲
● No Re-admit within 30 Days of Discharge		1,126	69%	85%	78%	-16% ▼
● Follow-up within 30 Days of Discharge		741	46%	90%	52%	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
✓ Valid TEDS Data		98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	4 days	0.0	78%	90%	82%	-12% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	146	170	-14% ▼
Admits	23	53	-57% ▼
Discharges	40	49	-18% ▼
Service Hours	908	1,116	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	64%
On-Time Periodic		
6 Month Updates	100%	39%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	68%	50%	50%	18% ▲

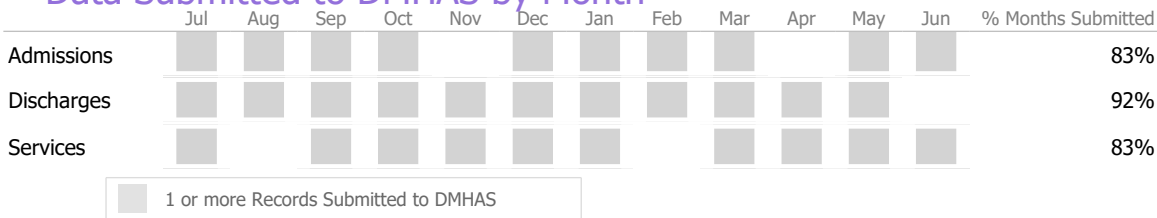
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		138	94%	55%	55%	39% ▲
✓ Not Arrested		146	99%	75%	72%	24% ▲
✓ Employed		87	59%	50%	30%	9%
✓ Stable Living Situation		144	98%	95%	66%	3%
○ Self Help		31	21%	60%	25%	-39% ▼
○ Improved/Maintained Function Score		26	19%	75%	36%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		106	99%	90%	59%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.