

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,898	1,447	31%	▲
	Admits	2,022	1,392	45%	▲
	Discharges	2,016	1,356	49%	▲
	Service Hours		-		
	Bed Days	109,653	39,006	181%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 103 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Recovery		91%	80%	79%
✓ Respect		90%	80%	91%
✓ Outcome		88%	80%	83%
✓ Access		88%	80%	88%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	1,589	83.5%
	Outpatient Services	313	16.5%
<b>Mental Health</b>	Inpatient Services	313	16.5%
	Outpatient Services	1,589	83.5%

### Client Demographics

Age	#	%	State Avg
18-25	83	4%	9%
26-34	329	17%	20%
35-44	542	29%	25%
45-54	374	20%	18%
55-64	372	20%	18%
65+	197	10%	9%

Gender	#	%	State Avg
Male	1,221	64%	60%
Female	671	35%	40%
Transgender	5	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,445	76%	▲ 64%
Hisp-Puerto Rican	229	12%	10%
Hispanic-Other	113	6%	11%
Unknown	97	5%	15%
Hispanic-Mexican	8	0%	1%
Hispanic-Cuban	6	0%	0%

Race	#	%	State Avg
White/Caucasian	1,154	61%	58%
Black/African American	350	18%	17%
Other	254	13%	12%
Unknown	81	4%	9%
Multiple Races	34	2%	1%
Asian	18	1%	1%
Am. Indian/Native Alaskan	7	0%	1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	813	633	28% ▲
Admits	162	225	-28% ▼
Discharges	840	604	39% ▲
Transfers - In	696	439	59% ▲
Transfers - Out	20	32	-38% ▼
Bed Days	23,415	17,592	33% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		794	92%	80%	92%	12% ▲
✓ No Re-admit within 30 Days of Discharge		840	100%	85%	100%	15% ▲
○ Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		111	37 days	0.1	58%	90%	58%	-32% ▼

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ○ Below Goal

\* State Avg based on 1 Active NA Programs

### 3.7 WM Medically Monitored Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox IP

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

#### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,391	900	55% ▲
Admits	1,753	1,040	69% ▲
Discharges	1,065	645	65% ▲
Transfers - In	5	12	-58% ▼
Transfers - Out	684	398	72% ▲
Bed Days	9,924	5,667	75% ▲

#### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,063	61%	80%	61%	-19% ▼
✓ No Re-admit within 30 Days of Discharge		949	89%	85%	89%	4%
● Follow-up within 30 Days of Discharge		227	38%	90%	38%	-52% ▼

#### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		86%
✓ Valid TEDS Data		99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis		100%

#### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	66%	90%	66%	-24% ▼

■ < 90%   
 ■ 90-110%   
 ■ > 110%

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 1 Active Medically Managed Detox IP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

# 4.0 WM Medically Managed Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	34	-97% ▼
Admits	1	32	-97% ▼
Discharges	1	8	-88% ▼
Bed Days	2	1	100% ▲

## Data Submission Quality

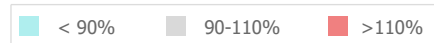
Data Entry	Actual	State Avg
Valid NOMS Data	80%	16%
Valid TEDS Data	100%	0%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	0%	-80% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	2 days	41.0	0%	90%	0%	-90%



## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													8%

1 or more Records Submitted to DMHAS



\* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	211	203	4%
Admits	71	48	48% ▲
Discharges	68	66	3%
Transfers - In	4	7	-43% ▼
Transfers - Out	1	1	0%
Bed Days	51,946	-	

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		52	75%	95%	68%	-20% ▼
✓ No Re-admit within 30 Days of Discharge		61	95%	85%	89%	10%
● Follow-up within 30 Days of Discharge		38	75%	90%	61%	-15% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		80% / 86%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		0% / 22%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 100%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		132	1,367 days	0.2	108%	90%	97%	18% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	40	15% ▲
Admits	10	14	-29% ▼
Discharges	17	3	467% ▲
Bed Days	12,130	10,872	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	22%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

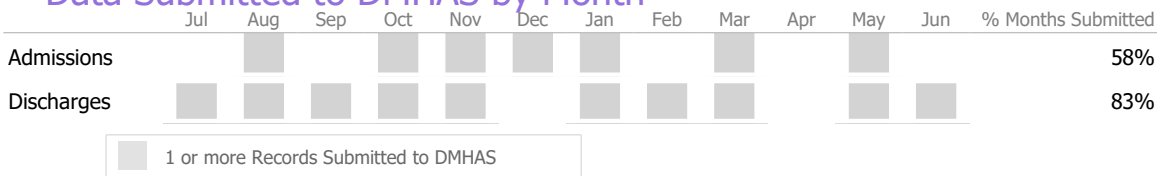
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	35%	95%	68%	-60% ▼
✓ No Re-admit within 30 Days of Discharge		11	85%	85%	89%	0%
● Follow-up within 30 Days of Discharge		2	33%	90%	61%	-57% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,272 days	0.3	74%	90%	97%	-16% ▼

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over    ▼ < 10% Under

Legend: ■ Actual     Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	21	-14% ▼
Admits	5	9	-44% ▼
Discharges	6	8	-25% ▼
Bed Days	4,705	4,664	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	22%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

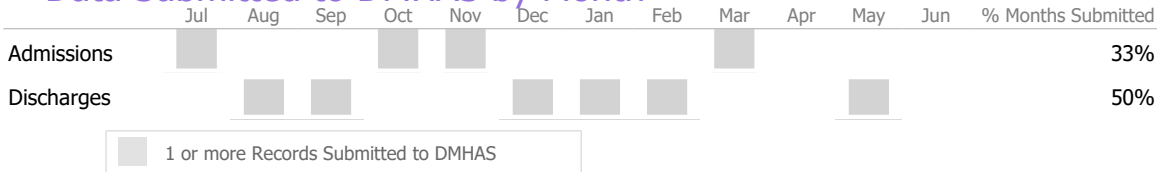
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	95%	68%	-28% ▼
No Re-admit within 30 Days of Discharge		5	83%	85%	89%	-2%
Follow-up within 30 Days of Discharge		2	50%	90%	61%	-40% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	1,127 days	0.3	86%	90%	97%	-4%

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over    ▼ < 10% Under

Legend: ■ Actual     Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	42	-7%
Admits	20	24	-17% ▼
Discharges	19	22	-14% ▼
Bed Days	7,531	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	22%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

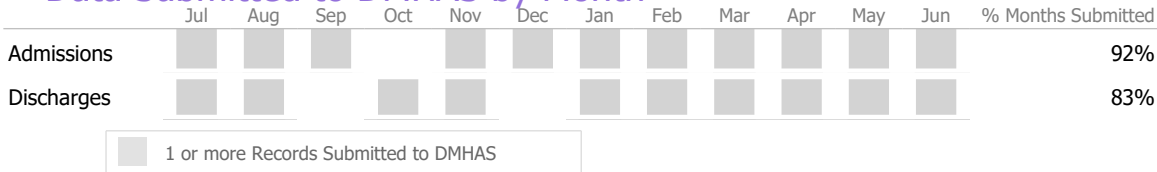
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		17	89%	95%	68%	-6%
✓ No Re-admit within 30 Days of Discharge		18	95%	85%	89%	10%
● Follow-up within 30 Days of Discharge		15	88%	90%	61%	-2%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	514 days	0.2	121%	90%	97%	31% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.