

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,935	2,055	-6%
	Admits	529	602	-12% ▼
	Discharges	587	608	-3%
	Service Hours	13,414	16,180	-17% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,836	90.6%
	Recovery Support	190	9.4%

Consumer Satisfaction Survey

(Based on 626 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		94%	80%	91%
✓ Respect		93%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		91%	80%	83%
✓ Access		90%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		87%	80%	92%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	23	1%	9%
26-34	347	18%	20%
35-44	653	34%	25%
45-54	427	22%	18%
55-64	342	18%	18%
65+	143	7%	9%

Gender	#	%	State Avg
Male	1,215	63%	60%
Female	714	37%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,476	76% ▲	64%
Hisp-Puerto Rican	190	10%	10%
Hispanic-Other	144	7%	11%
Unknown	122	6%	15%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	1,635	84% ▲	58%
Black/African American	145	7%	17%
Other	140	7%	12%
Asian	6	0%	1%
Am. Indian/Native Alaskan	5	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	1	0%	9%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	726	787	-8%
Admits	182	204	-11% ▼
Discharges	224	236	-5%
Service Hours	5,374	4,169	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	73%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		125	56%	50%	58%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		639	82%	75%	93%	7%
✓ Abstinence/Reduced Drug Use		398	51%	50%	65%	1%
● Employed		290	37%	40%	36%	-3%
● Stable Living Situation		619	79%	90%	86%	-11% ▼
● Improved/Maintained Function Score		464	64%	75%	59%	-11% ▼
● Self Help		321	41%	60%	47%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		429	77%	90%	82%	-13% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		556	77%	50%	66%	27% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	201	220	-9%
Admits	38	49	-22% ▼
Discharges	45	58	-22% ▼
Service Hours	2,815	2,522	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	96%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	60%	50%	58%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		206	98%	75%	93%	23% ▲
✓ Employed		130	62%	40%	36%	22% ▲
✓ Abstinence/Reduced Drug Use		138	65%	50%	65%	15% ▲
✓ Improved/Maintained Function Score		167	84%	75%	59%	9%
✓ Stable Living Situation		203	96%	90%	86%	6%
✓ Self Help		133	63%	60%	47%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		162	98%	90%	82%	8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		164	82%	50%	66%	32% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	920	994	-7%
Admits	202	254	-20% ▼
Discharges	266	267	0%
Service Hours	5,064	9,293	-46% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	61%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		113	42%	50%	58%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		754	76%	75%	93%	1%
Abstinence/Reduced Drug Use		416	42%	50%	65%	-8%
Employed		264	27%	40%	36%	-13% ▼
Improved/Maintained Function Score		570	62%	75%	59%	-13% ▼
Stable Living Situation		720	73%	90%	86%	-17% ▼
Self Help		203	21%	60%	47%	-39% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		497	69%	90%	82%	-21% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		723	79%	50%	66%	29% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

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