

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	184	226	-19% ▼
	Admits	74	96	-23% ▼
	Discharges	98	117	-16% ▼
	Service Hours	88	91	-3%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Case Management	184	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	5	3%	9%
26-34	32	17%	20%
35-44	63	34%	25%
45-54	45	24%	18%
55-64	33	18%	18%
65+	6	3%	9%

Gender	#	%	State Avg
Male	127	69%	60%
Female	57	31%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	151	82%	▲ 64%
Hisp-Puerto Rican	24	13%	10%
Hispanic-Other	8	4%	11%
Unknown	1	1%	▼ 15%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	153	83%	▲ 58%
Black/African American	25	14%	17%
Multiple Races	3	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Other	1	1%	▼ 12%
Asian			1%
Unknown			9%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

**SOR- HCWH - Bristol**

City of Bristol

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

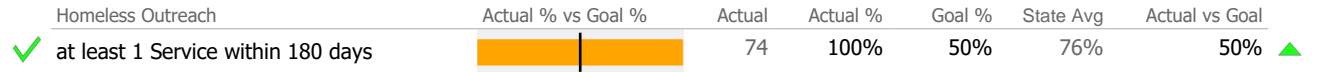
Program Quality Dashboard

Reporting Period: July 2023 - June 2024 (Data as of Sep 10, 2024)

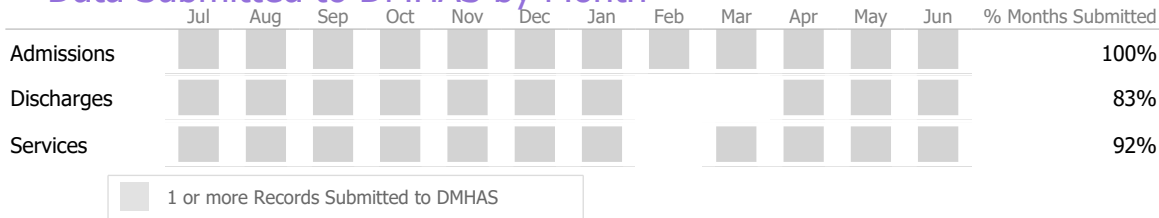
**Program Activity**

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**Service Engagement**



**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.