Alliance For Living
New London, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - March 2024   (Data as of Jun 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8	8	0%
	Admits	1		
	Discharges	1	1	0%
	Service Hours	92	107	-14% ▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 2 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ⬤ Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		8	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25				9%
26-34		1	13%	20%
35-44		1	13% ▼	25%
45-54		1	13%	18%
55-64		2	25%	19%
65+		3	38% ▲	10%

Gender

Gender		#	%	State Avg
Male		4	57%	59%
Female		3	43%	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		7	88% ▲	64%
Unknown		1	13%	14%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				10%
Hisp-Puerto Rican				10%

Race

Race		#	%	State Avg
White/Caucasian		6	75% ▲	59%
Am. Indian/Native Alaskan		1	13% ▲	1%
Black/African American		1	13%	17%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other				▼ 12%
Unknown				9%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

New London BOS193
Alliance For Living
Mental Health - Case Management - Supportive Housing – Scattered Site
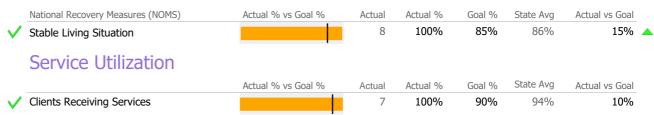
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
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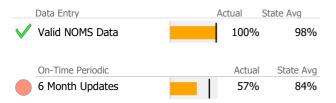
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	1	-	
Discharges	1	1	0%
Service Hours	92	107	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		8	100%	85%	86%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		7	100%	90%	94%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		57%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▢								11%
Discharges			▢							11%
Services		▢	▢	▢	▢	▢			▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

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