

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	72	54	33%	▲
	Admits	70	57	23%	▲
	Discharges	68	52	31%	▲
	Service Hours		-		
	Bed Days	4,985	4,934	1%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 14 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Recovery		93%	80%	79%
✓ Overall		86%	80%	91%
✓ Respect		86%	80%	91%
✓ Access		86%	80%	88%
✓ Outcome		86%	80%	83%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	72	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	13%	9%
26-34	13	18%	20%
35-44	25	35%	25%
45-54	12	17%	18%
55-64	11	15%	19%
65+	2	3%	10%

Gender	#	%	State Avg
Male	70	99%	▲ 59%
Female	1	1%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	46	64%	64%
Hisp-Puerto Rican	19	26%	▲ 10%
Unknown	5	7%	14%
Hispanic-Other	2	3%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	35	49%	59%
Black/African American	16	22%	17%
Unknown	16	22%	▲ 9%
Other	5	7%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	24	13% ▲
Admits	22	21	5%
Discharges	21	18	17% ▲
Bed Days	1,608	1,629	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		15	71%	85%	70%	-14% ▼
✓ No Re-admit within 30 Days of Discharge		20	95%	85%	89%	10%
● Follow-up within 30 Days of Discharge		3	20%	90%	69%	-70% ▼

Recovery

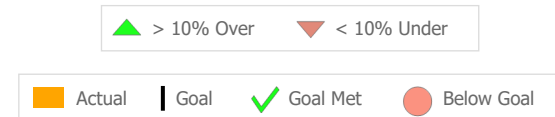
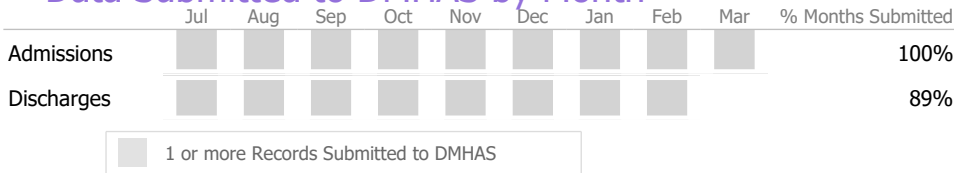
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		27	100%	70%	85%	30% ▲
✓ Improved/Maintained Function Score		21	100%	75%	80%	25% ▲
● Employed		14	52%	60%	44%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		7	76 days	0.2	84%	90%	93%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	47	30% ▲
Admits	48	36	33% ▲
Discharges	47	34	38% ▲
Bed Days	3,377	3,305	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	50%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		31	66%	70%	75%	-4%
✓ No Re-admit within 30 Days of Discharge		45	96%	85%	90%	11% ▲
● Follow-up within 30 Days of Discharge		20	65%	90%	56%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		42	69%	70%	77%	-1%
✓ Improved/Maintained Function Score		46	98%	95%	92%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	82 days	0.2	82%	90%	75%	-8%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.