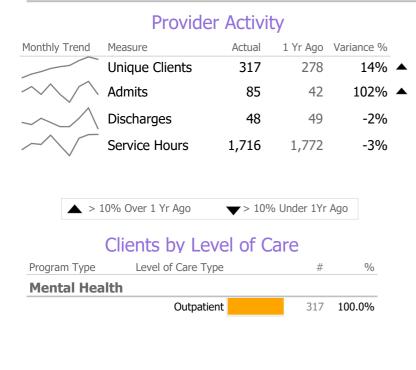
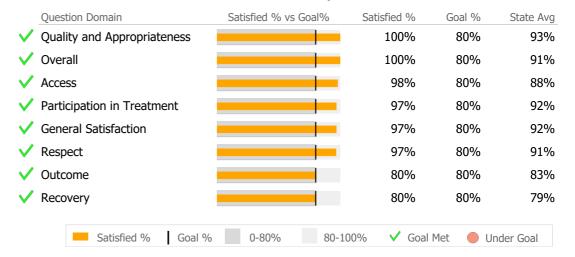
Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)



## Consumer Satisfaction Survey (Based on 96 FY23 Surveys)



## **Client Demographics**

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		23	7%	9%	Female	163	51%	<b>▲</b> 40%
26-34		48	15%	20%	Male 🗾	154	49%	59%
35-44		50	16%	25%	Transgender			0%
45-54	Ĺ	54	17%	18%				
55-64	•	71	22%	19%				
65+		70	22%	<b>▲</b> 10%	Race	#	%	State Avg
					White/Caucasian	159	50%	59%
Ethnicity		#	%	State Avg	Black/African American 📕	90	28%	<b>▲</b> 17%
Non-Hispanic		270	85%	▲ 64%	Other <mark> </mark>	45	14%	12%
Hispanic-Other		36	11%	10%	Multiple Races	11	3%	1%
Unknown		6	2%	▼ 14%	Asian	9	3%	1%
Hisp-Puerto Rican		3	1%	10%	Unknown	3	1%	9%
· 1					Am. Indian/Native Alaskan			1%
Hispanic-Cuban		1	0%	0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican		1	0%	1%				
,								
	Unique Clients		State Avg	▲ > 10% Over State Avg	> 10% L	Jnder S	tate Avg	

Variances in data may be indicative of operational adjustments related to the pandemic.

#### **Outpatient Services**

Yale University-Behavioral Health Mental Health - Outpatient - Standard Outpatient

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	317	278	14%	
Admits	85	42	102%	
Discharges	48	49	-2%	
Service Hours	1,716	1,772	-3%	

# Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	99%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	54%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		22	46%	50%	42%	-4%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		302	95%	60%	65%	35%	
$\checkmark$	Stable Living Situation		311	97%	95%	74%	2%	
	Employed	'	90	28%	30%	26%	-2%	
$\checkmark$	Improved/Maintained Function Score		223	83%	75%	46%	8%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		271	100%	90%	89%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		76	89%	75%	66%	14%	

## Data Submitted to DMHAS by Month





#### Variances in data may be indicative of operational adjustments related to the pandemic.

## **Discharge Outcomes**