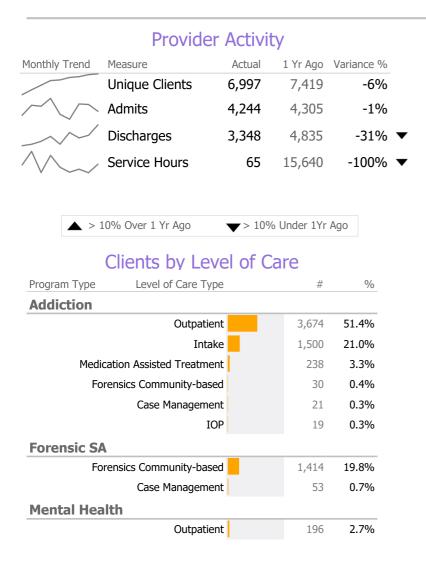
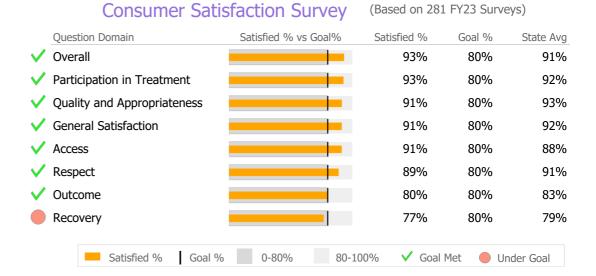
Wheeler Clinic

Plainville, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)





Client Demographics

Age		# %	State Avg	Gender	#	%	State Avg
18-25 📘	93	23 13%	9%	Male Male	4,302	62%	59%
26-34	1,7)1 25%	20%	Female	2,689	38%	40%
35-44	1,8	54 27%	25%	Transgender			0%
45-54 📕	1,1	77 17%	18%				
55-64 📕	9	2 13%	19%				
65+	3	66 5%	10%	Race	#	%	State Avg
				White/Caucasian	3,706	53%	59%
Ethnicity		# %	State Avg	Black/African American	1,081	15%	17%
Unknown	3,84	7 55%	▲ 14%	Other 📘	1,056	15%	12%
Non-Hispanic	2,26	5 32%	▼ 64%	Unknown 🛔	950	14%	9%
Hisp-Puerto Rican	68	0 10%	10%	Asian	78	1%	1%
Hispanic-Other	16	1 2%	10%	Multiple Races	65	1%	1%
				Am. Indian/Native Alaskan	42	1%	1%
Hispanic-Mexican	3	8 1%	1%	Hawaiian/Other Pacific Islander	19	0%	0%
Hispanic-Cuban		6 0%	0%	,			
-	Unique	e Clients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

Access Line

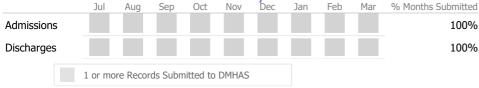
Wheeler Clinic Addiction - Intake - Central Intake

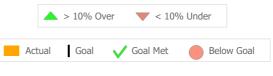
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,500	1,220	23%	
Admits	2,057	1,615	27%	
Discharges	2,057	1,615	27%	

Data Submitted to DMHAS by Month





* State Avg based on 1 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	51	-14% 🔻
Admits	22	21	5%
Discharges	9	29	-69% 🔻
Service Hours	-	252	-100% 🔻

Data Submission Quality

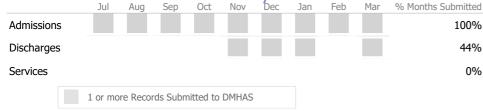
Data Entry	Actual	State Avg
Valid NOMS Data	60%	6 98%
Valid TEDS Data	6%	6 28%
On-Time Periodic	Actua	al State Avg
6 Month Updates	4%	6 77%
Diagnosis	Actua	al State Avg
Valid Axis I Diagnosis	100%	6 100%

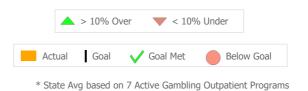
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		5	56%	75%	53%	-19%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	82%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Outpatient Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal 2 or more Services within 30 days 0 0% 75% 60% -75% \checkmark

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	6	217%	
Admits	13	-		
Discharges	-	-		
Service Hours	-	-		
Social Rehab/PHP/IOP Days	0	0		

Data Submission Quality

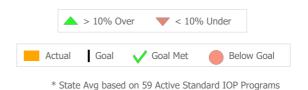
Data Entry	Actual	State Avg
Valid NOMS Data	6%	6 84%
Valid TEDS Data	0%	% 83%
On-Time Periodic	Actua	al State Avg
6 Month Updates	0%	6 0%
Diagnosis	Actua	al State Avg
Valid Axis I Diagnosis	100%	6 99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	50%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	54%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	28%	-50% 🔻
Abstinence/Reduced Drug Use	·	0	0%	55%	53%	-55% 🔶
Self Help	. I	0	0%	60%	32%	-60% 🔻
Improved/Maintained Function Score		0	0%	75%	79%	-75% 🔶
Not Arrested	i i	0	0%	75%	81%	-75% 🔻
Stable Living Situation	· · · · · · · · · · · · · · · · · · ·	0	0%	95%	82%	-95% 🔻
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	N/A 🔫

Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Mar % Months Submitted Feb Admissions





44%

0%

0%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	52	-52% 🔻	
Admits	-	29	-100% 🔻	,
Discharges	1	27	-96% 🔻	,
Service Hours	-	327	-100% 🔻	•

Data Submission Quality

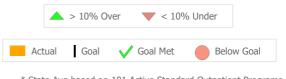
Data Entry		Actual	State Avg
Valid NOMS Data		0%	89%
Valid TEDS Data		0%	67%
	•		
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	9%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	99%
*			

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		1	100%	50%	52%	50%	
	Pocovonu							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		5	20%	50%	30%	-30%	
	Not Arrested		10	40%	75%	58%	-35%	
	Abstinence/Reduced Drug Use		3	12%	55%	32%	-43%	
	Stable Living Situation		10	40%	95%	59%	-55%	
	Self Help		0	0%	60%	16%	-60%	
	Improved/Maintained Function Score	1	3	12%	75%	46%	-63%	
	Service Utilization							
	Service Still2dtion					Chaba Aura		
	Cliente Desciving Convises	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg 41%	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	41%	N/A	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	45%	-75%	

Data Submitted to DMHAS by Month





Program Activity



Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
Valid TEDS Data	N/A	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	41%	-55% 🔻
Employed		N/A	N/A	50%	36%	-50% 🔻
Improved/Maintained Function Score		N/A	N/A	75%	28%	-75% 🔶
Not Arrested	i	N/A	N/A	75%	64%	-75% 🔷
Self Help	1	N/A	N/A	60%	41%	-60% 🔶
Stable Living Situation		N/A	N/A	95%	57%	-95% 🔷

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS					



* State Avg based on 6 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	238	315	-24% 🔻
Admits	22	87	-75% 🔻
Discharges	5	96	-95% 🔻
Service Hours	-	-	

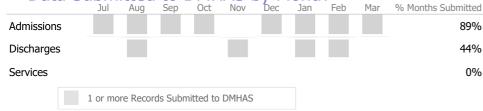
Data Submission Quality

Data Entry	/	Actual	State Avg
Valid NOMS Data		96%	97%
Valid TEDS Data		97%	63%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	37%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	47%	-50% 🔶
_						
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		35	15%	55%	54%	-40% 🔻
Employed		15	6%	50%	30%	-44% 🔻
Not Arrested		50	21%	75%	69%	-54% 🔻
Self Help		8	3%	60%	23%	-57% 🔻
Improved/Maintained Function Score		4	2%	75%	32%	-73% 🔻
Stable Living Situation		43	18%	95%	64%	-77% 🔻
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	53%	N/A 🔫

Data Submitted to DMHAS by Month





* State Avg based on 19 Active Buprenorphine Maintenance Programs

Program Activity

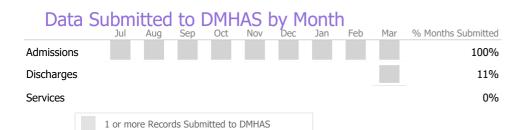
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196		
Admits	193	-	
Discharges	26	-	
Service Hours	-	-	

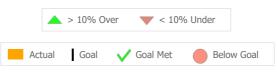
Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	5%	89%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	54%
	Diagnosis	Actual	State Avg
\checkmark	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		16	62%	50%	42%	12%	
	-							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		6	3%	30%	26%	-27%	
	Social Support		0	0%	60%	65%	-60%	
	Improved/Maintained Function Score		23	41%	75%	46%	-34%	
	Stable Living Situation		17	9%	95%	74%	-86%	•
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	89%	N/A	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	66%	-75%	





Wheeler Clinic

Addiction - Outpatient - Standard Outpatient

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	56	-16%	▼
Admits	10	30	-67%	▼
Discharges	28	19	47%	
Service Hours	-	-		

Data Submission Quality

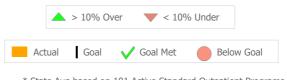
Data Entry	Act	ual S	tate Avg
🗸 Valid NOMS Data		97%	89%
Valid TEDS Data		98%	67%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	9%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		8	29%	50%	52%	-21%	
		I						
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		32	68%	55%	32%	13%	
\checkmark	Not Arrested		40	85%	75%	58%	10%	
	Stable Living Situation		38	81%	95%	59%	-14%	
	Employed		15	32%	50%	30%	-18%	
	Self Help		12	26%	60%	16%	-34%	
	Improved/Maintained Function Score		16	35%	75%	46%	-40%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	41%	N/A	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	45%	-75%	-

Data Submitted to DMHAS by Month





Forensic SA - Case Management - Standard Case Management Reporting

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

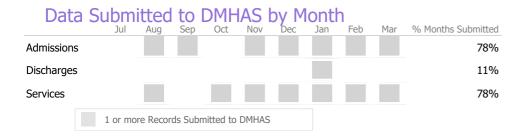
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	12	133%	
Admits	13	2	550% 🔺	
Discharges	1	-		
Service Hours	36	27	35% 🔺	

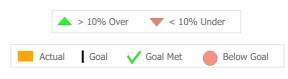
Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	94%	100%
	On-Time Periodic	Actual	State Avg
\checkmark	6 Month Updates	6%	6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	80%	-50%	▼
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		5	18%	20%	28%	-2%	
Social Support	· ·	15	54%	60%	84%	-6%	
Stable Living Situation		17	61%	80%	70%	-19%	-
Self Help		10	36%	60%	69%	-24%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		14	52%	90%	76%	-38%	▼





* State Avg based on 8 Active Standard Case Management Programs

Forensic SA - Case Management - Standard Case Management

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	23	22%	
Admits	4	2	100%	
Discharges	-	-		
Service Hours	5			

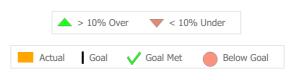
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	80%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		1	4%	20%	28%	-16% 🚽	
Social Support		6	21%	60%	84%	-39% 🔻	
Self Help		5	18%	60%	69%	-42% 🔫	
Stable Living Situation	· · · ·	1	4%	80%	70%	-76% 🔻	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		4	14%	90%	76%	-76% 💗	



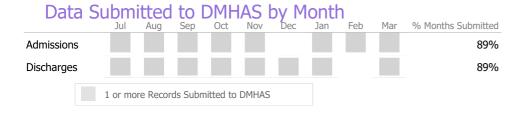


* State Avg based on 8 Active Standard Case Management Programs

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	664	1,317	-50% 🔻	
Admits	34	405	-92% 🔻	
Discharges	103	547	-81% 🔻	



	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	V Goal Met	Below	Goal

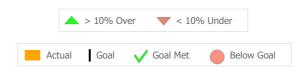
* State Avg based on 11 Active Pre-trial Intervention Programs Programs

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	752	490	53%	
Admits	450	166	171%	
Discharges	419	253	66%	





* State Avg based on 11 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,942	2,277	-15% 🔻
Admits	741	1,007	-26% 🔻
Discharges	349	1,252	-72% 🔻
Service Hours	4	7,843	-100% 🔻

Data Submission Quality

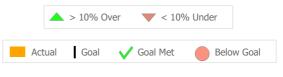
Data Entry	Actu	al S	tate Avg
Valid NOMS Data		16%	89%
Valid TEDS Data		12%	67%
On-Time Periodic	1	Actual	State Avg
6 Month Updates		0%	9%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	1	.00%	99%
*			

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		217	62%	50%	52%	12%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		234	12%	50%	30%	-38%	
	Abstinence/Reduced Drug Use		165	8%	55%	32%	-47%	
	Not Arrested		421	22%	75%	58%	-53%	
	Self Help		103	5%	60%	16%	-55%	
	Improved/Maintained Function Score		350	22%	75%	46%	-53%	
	Stable Living Situation		470	24%	95%	59%	-71%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		1	0%	90%	41%	-90%	▼
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	45%	-75%	▼

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,653	1,791	-8%
Admits	649	890	-27% 🔻
Discharges	316	949	-67% 🔻
Service Hours	20	7,107	-100% 🔻

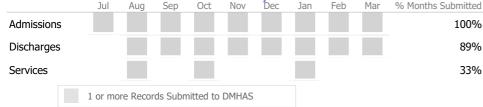
Data Submission Quality

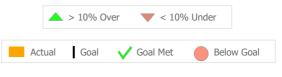
Data Entry	Actual	State Avg
Valid NOMS Data	15%	89%
Valid TEDS Data	11%	67%
On-Time Periodic	Actua	I State Avg
6 Month Updates	0%	9%
Diagnosis	Actua	State Avg
Valid Axis I Diagnosis	100%	99%
•		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		206	65%	50%	52%	15%	
	_	·						
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		264	16%	50%	30%	-34%	▼
	Abstinence/Reduced Drug Use		161	10%	55%	32%	-45%	
	Not Arrested		362	22%	75%	58%	-53%	
	Improved/Maintained Function Score		357	28%	75%	46%	-47%	
	Self Help		43	3%	60%	16%	-57%	
	Stable Living Situation	· · ·	444	27%	95%	59%	-68%	
	Service Utilization							
	Service Odilization				- 1-0 <i>1</i>	Charles Asses		
	Cliente Dessiving Convises	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\bigcirc	Clients Receiving Services		5	0%	90%	41%	-90%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	45%	-75%	▼
	2 or more Services within 30 days		0	070	7570	4370	-75%	

Data Submitted to DMHAS by Month





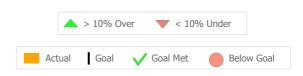
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	14	50%	
Admits	10	8	25%	
Discharges	10	7	43%	

Service Engagement

	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
`	at least 1 Service within 180 days		0	0%	50%	77%	-50% 🔻
▲							





* State Avg based on 23 Active Outreach & Engagement Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	16	88% 🔺
Admits	26	16	63% 🔺
Discharges	24	9	167% 🔺
Service Hours	-	-	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	57%	N/A

Data Submission Quality

🖊 Valid Axis I Diagnosis	100% 99%
Diagnosis	Actual State Avg
Valid TEDS Data	N/A N/A
Data Entry	Actual State Avg

Jail Diversion

