

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	215	87	147%	▲
	Admits	124	89	39%	▲
	Discharges	86	23	274%	▲
	Service Hours	1,288	481	168%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	215	100.0%

Client Demographics

Age	#	%	State Avg
18-25	36	18%	9%
26-34	48	23%	20%
35-44	58	28%	25%
45-54	34	17%	18%
55-64	25	12%	19%
65+	4	2%	10%

Ethnicity	#	%	State Avg
Non-Hispanic	102	47%	64%
Unknown	43	20%	14%
Hisp-Puerto Rican	42	20%	10%
Hispanic-Other	25	12%	10%
Hispanic-Cuban	2	1%	0%
Hispanic-Mexican	1	0%	1%

Gender	#	%	State Avg
Male	127	59%	59%
Female	87	41%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	98	46%	59%
Black/African American	69	32%	17%
Other	28	13%	12%
Unknown	11	5%	9%
Multiple Races	5	2%	1%
Asian	4	2%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Employment Services Hartford

Viability Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	59	102% ▲
Admits	65	60	8%
Discharges	49	14	250% ▲
Service Hours	722	246	193% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		42	35%	35%	41%	0%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		69	99%	90%	95%	9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		80%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		45%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■		■	■	■	■	89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

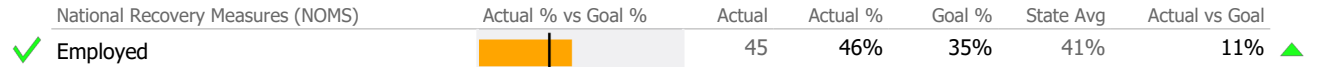
* State Avg based on 37 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

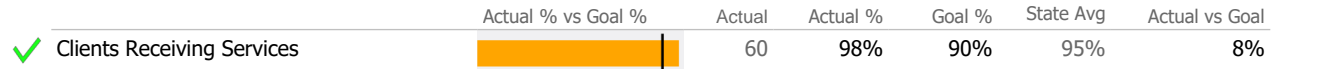
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	29	234% ▲
Admits	59	29	103% ▲
Discharges	37	9	311% ▲
Service Hours	566	235	141% ▲

Recovery



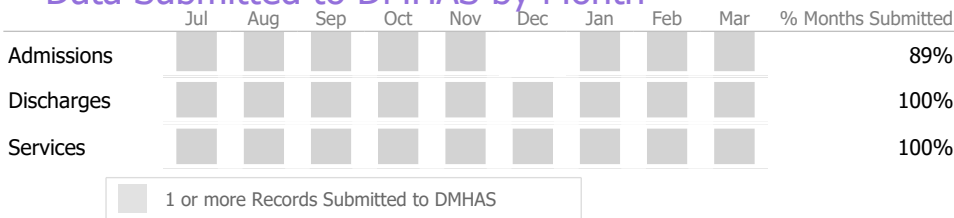
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.