

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 9 | 9 | 0% |
| | Admits | 2 | 2 | 0% |
| | Discharges | 1 | | |
| | Service Hours | 227 | 148 | 53% ▲ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|---|--------|
| Mental Health | Case Management | 9 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|---|-----|-----------|
| 18-25 | | | 9% |
| 26-34 | 4 | 44% | ▲ 20% |
| 35-44 | 3 | 33% | 25% |
| 45-54 | 2 | 22% | 18% |
| 55-64 | | | ▼ 19% |
| 65+ | | | 10% |

| Ethnicity | # | % | State Avg |
|-------------------|---|-----|-----------|
| Non-Hispanic | 6 | 67% | 64% |
| Hisp-Puerto Rican | 3 | 33% | ▲ 10% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hispanic-Other | | | 10% |
| Unknown | | | ▼ 14% |

| Gender | # | % | State Avg |
|-------------|---|-----|-----------|
| Female | 8 | 89% | ▲ 40% |
| Male | 1 | 11% | ▼ 59% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|---|-----|-----------|
| White/Caucasian | 6 | 67% | 59% |
| Am. Indian/Native Alaskan | 1 | 11% | 1% |
| Black/African American | 1 | 11% | 17% |
| Other | 1 | 11% | 12% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Unknown | | | 9% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Thames River Supportive Housing

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 9 | 0% |
| Admits | 2 | 2 | 0% |
| Discharges | 1 | - | |
| Service Hours | 227 | 148 | 53% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 9 | 100% | 85% | 86% | 15% ▲ |

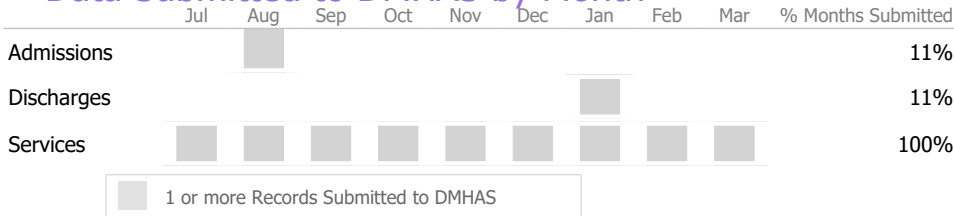
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 8 | 100% | 90% | 94% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| Valid NOMS Data | | 98% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 84% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.