Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - March 2024   (Data as of Jun 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	43	45	-4%
	Admits	17	12	42% ▲
	Discharges	15	19	-21% ▼
	Service Hours	329	410	-20% ▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		43	100.0%

Consumer Satisfaction Survey   (Based on 15 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		100%	80%	92%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Quality and Appropriateness		93%	80%	93%
✓	Overall		93%	80%	91%
✓	Participation in Treatment		93%	80%	92%
✓	Recovery		93%	80%	79%
✓	Outcome		86%	80%	83%

	Satisfied %		Goal %		0-80%		80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		5	12%	9%
26-34		9	21%	20%
35-44		7	16%	25%
45-54		9	21%	18%
55-64		8	19%	19%
65+		5	12%	10%

Gender

Gender		#	%		State Avg
Female		23	53%	▲	40%
Male		20	47%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		40	93%	▲	64%
Unknown		3	7%		14%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hispanic-Other					10%
Hisp-Puerto Rican					10%

Race

Race		#	%		State Avg
White/Caucasian		41	95%	▲	59%
Other		1	2%		12%
Unknown		1	2%		9%
Am. Indian/Native Alaskan					1%
Asian					1%
Black/African American				▼	17%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

	Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	45	-4%	
Admits	17	12	42%	▲
Discharges	15	19	-21%	▼
Service Hours	329	410	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	89%
✓	Valid TEDS Data	99%	67%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	9%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		7	47%	50%	52%	-3%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		34	79%	75%	58%	4%	
🔴	Employed		19	44%	50%	30%	-6%	
🔴	Stable Living Situation		36	84%	95%	59%	-11%	▼
🔴	Self Help		15	35%	60%	16%	-25%	▼
🔴	Abstinence/Reduced Drug Use		10	23%	55%	32%	-32%	▼
🔴	Improved/Maintained Function Score		11	30%	75%	46%	-45%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		28	100%	90%	41%	10%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		15	88%	75%	45%	13%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										67%
Services										78%

1 or more Records Submitted to DMHAS
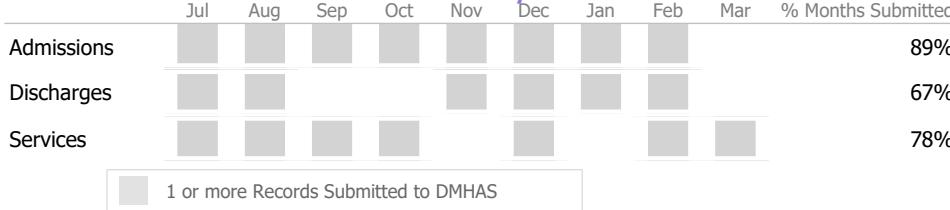
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

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