

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,522	1,670	-9%
	Admits	2,060	2,133	-3%
	Discharges	2,204	2,180	1%
	Service Hours	1,555	2,540	-39% ▼
	Bed Days	39,025	37,965	3%
	S.Rehab/PHP/IOP	2,043	2,463	-17% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 591 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		82%	80%	92%
● General Satisfaction		77%	80%	92%
● Quality and Appropriateness		75%	80%	93%
● Overall		75%	80%	91%
● Respect		73%	80%	91%
● Outcome		73%	80%	83%
● Recovery		73%	80%	79%
● Access		68%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100%    Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	1,167	67.0%
	Outpatient	325	18.7%
	IOP	86	4.9%
	Medication Assisted Treatment	40	2.3%
<b>Forensic SA</b>	Case Management	87	5.0%
	Forensics Community-based	37	2.1%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	71	5%	9%	Male	1,192	79%	▲ 59%	
26-34	387	25%	20%	Female	324	21%	▼ 40%	
35-44	475	31%	25%	Transgender			0%	
45-54	310	20%	18%	<b>Race</b>	White/Caucasian	1,040	68%	59%
55-64	239	16%	19%		Black/African American	261	17%	17%
65+	40	3%	10%		Other	172	11%	12%
					Unknown	23	2%	9%
<b>Ethnicity</b>	Non-Hispanic	1,204	79%	▲ 64%	Am. Indian/Native Alaskan	12	1%	1%
	Hisp-Puerto Rican	178	12%	10%	Asian	8	1%	1%
	Hispanic-Other	95	6%	10%	Hawaiian/Other Pacific Islander	5	0%	0%
	Unknown	41	3%	▼ 14%	Multiple Races	1	0%	1%
	Hispanic-Mexican	3	0%	1%				
Hispanic-Cuban	1	0%	0%					

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	38	5%
Admits	31	31	0%
Discharges	31	31	0%
Bed Days	2,584	2,642	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	88%
✓ Valid TEDS Data	100%	98%
<hr/>		
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
<hr/>		
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		26	84%	85%	70%	-1%
● No Re-admit within 30 Days of Discharge		25	81%	85%	89%	-4%
● Follow-up within 30 Days of Discharge		23	88%	90%	69%	-2%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		38	95%	70%	85%	25% ▲
✓ Employed		25	62%	60%	44%	2%
● Improved/Maintained Function Score		23	74%	75%	80%	-1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	86 days	0.2	94%	90%	93%	4%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 |   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	37	-3%
Admits	26	29	-10%
Discharges	26	26	0%
Bed Days	2,855	2,578	11% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		21	81%	85%	70%	-4%
✓ No Re-admit within 30 Days of Discharge		25	96%	85%	89%	11% ▲
● Follow-up within 30 Days of Discharge		14	67%	90%	69%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		34	94%	70%	85%	24% ▲
● Employed		18	50%	60%	44%	-10%
✓ Improved/Maintained Function Score		23	88%	75%	80%	13% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		11	119 days	0.2	94%	90%	93%	4%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	822	762	8%
Admits	1,045	1,058	-1%
Discharges	1,043	1,056	-1%
Bed Days	4,864	4,349	12% ▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		785	75%	80%	76%	-5%
● No Re-admit within 30 Days of Discharge		873	84%	85%	79%	-1%
● Follow-up within 30 Days of Discharge		430	55%	90%	53%	-35% ▼

### Data Submission Quality

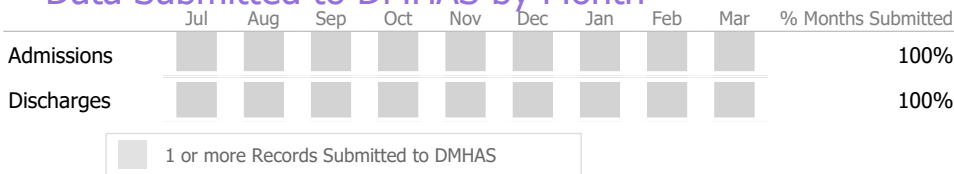
Data Entry	Actual	State Avg
✓ Valid NOMS Data		97% 88%
✓ Valid TEDS Data		100% 98%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 33%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 99%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	5 days	0.0	88%	90%	73%	-2%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   
 ▼ < 10% Under

Actual   
 Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	499	473	5%
Admits	439	414	6%
Discharges	437	406	8%
Bed Days	25,262	22,301	13% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	50%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		339	78%	70%	75%	8%
✓ No Re-admit within 30 Days of Discharge		402	92%	85%	90%	7%
● Follow-up within 30 Days of Discharge		175	52%	90%	56%	-38% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		437	83%	70%	77%	13% ▲
● Improved/Maintained Function Score		401	92%	95%	92%	-3%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		97	67 days	0.1	95%	90%	75%	5%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	64	-3%
Admits	51	51	0%
Discharges	51	51	0%
Bed Days	3,460	3,290	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

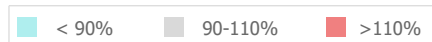
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		41	80%	85%	70%	-5%
No Re-admit within 30 Days of Discharge		46	90%	85%	89%	5%
Follow-up within 30 Days of Discharge		35	85%	90%	69%	-5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		59	94%	70%	85%	24% ▲
Improved/Maintained Function Score		41	80%	75%	80%	5%
Employed		19	30%	60%	44%	-30% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	71 days	0.1	97%	90%	93%	7%



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS



\* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	105	-18% ▼
Admits	82	97	-15% ▼
Discharges	84	100	-16% ▼
Service Hours	50	56	-10%
Social Rehab/PHP/IOP Days	2,043	2,463	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
Valid TEDS Data	100%	83%
On-Time Periodic 6 Month Updates	N/A	0%
Diagnosis Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		48	57%	50%	50%	7%
● Follow-up within 30 Days of Discharge		22	46%	90%	54%	-44% ▼

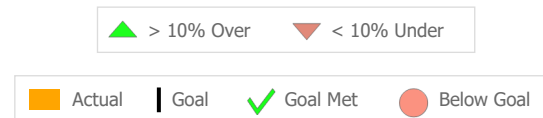
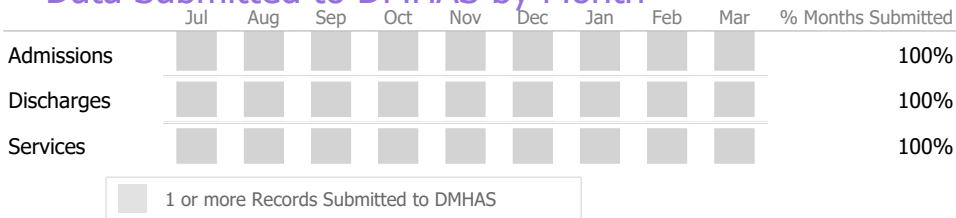
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		87	94%	75%	81%	19% ▲
✓ Self Help		63	68%	60%	32%	8%
✓ Improved/Maintained Function Score		74	88%	75%	79%	13% ▲
● Employed		39	42%	50%	28%	-8%
● Stable Living Situation		78	84%	95%	82%	-11% ▼
● Abstinence/Reduced Drug Use		38	41%	55%	53%	-14% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	58%	10%

### Data Submitted to DMHAS by Month



\* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	325	389	-16% ▼
Admits	266	282	-6%
Discharges	287	326	-12% ▼
Service Hours	1,129	1,871	-40% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
Valid TEDS Data	100%	67%
On-Time Periodic		
6 Month Updates	100%	9%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		174	61%	50%	52%	11% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		330	95%	75%	58%	20% ▲
Self Help		250	72%	60%	16%	12% ▲
Abstinence/Reduced Drug Use		232	66%	55%	32%	11% ▲
Improved/Maintained Function Score		270	92%	75%	46%	17% ▲
Employed		174	50%	50%	30%	0%
Stable Living Situation		309	89%	95%	59%	-6%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		61	98%	90%	41%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		184	74%	75%	45%	-1%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 101 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	44	-77% ▼
Admits	10	29	-66% ▼
Discharges	2	43	-95% ▼
Service Hours	61	351	-83% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	6%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	80%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		10	100%	60%	69%	40% ▲
✓ Social Support		10	100%	60%	84%	40% ▲
✓ Employed		6	60%	20%	28%	40% ▲
✓ Stable Living Situation		9	90%	80%	70%	10%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	76%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions								■	■	22%
Discharges								■	■	22%
Services		■							■	22%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	64	34% ▲
Admits	69	56	23% ▲
Discharges	59	45	31% ▲
Service Hours	75	169	-56% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	6%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		57	97%	50%	80%	47% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		86	100%	60%	69%	40% ▲
✓ Social Support		85	99%	60%	84%	39% ▲
✓ Employed		24	28%	20%	28%	8%
● Stable Living Situation		48	56%	80%	70%	-24% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	96%	90%	76%	6%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	40	0%
Admits	24	15	60% ▲
Discharges	22	24	-8%
Service Hours	161	82	97% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	99%	63%
On-Time Periodic		
6 Month Updates	100%	37%
Diagnosis		
Valid Axis I Diagnosis	98%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	32%	50%	47%	-18% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		38	88%	55%	54%	33% ▲
Not Arrested		43	100%	75%	69%	25% ▲
Self Help		34	79%	60%	23%	19% ▲
Stable Living Situation		39	91%	95%	64%	-4%
Improved/Maintained Function Score		27	77%	75%	32%	2%
Employed		17	40%	50%	30%	-10%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	95%	90%	53%	5%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	6	-83% ▼
Admits	-	3	-100% ▼
Discharges	1	4	-75% ▼
Service Hours	-	13	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	96%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	8%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	42%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		1	100%	60%	41%	40% ▲
Improved/Maintained Function Score		1	100%	75%	28%	25% ▲
Not Arrested		1	100%	75%	64%	25% ▲
Employed		0	0%	50%	36%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	41%	-55% ▼
Stable Living Situation		0	0%	95%	57%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	41%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										11%
Services										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 6 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	30	23% ▲
Admits	17	23	-26% ▼
Discharges	37	24	54% ▲
Service Hours	79	-	

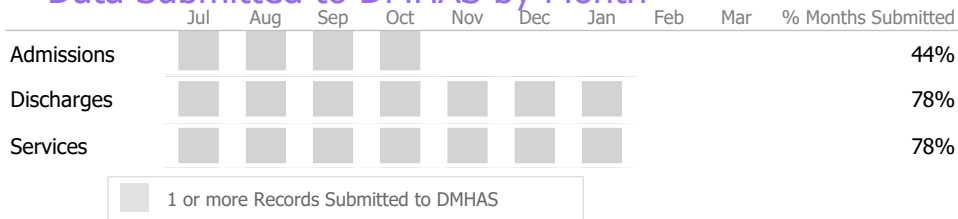
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 0%;"></div>	N/A	N/A	90%	88%	N/A ▼

### Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 0%;"></div>	0	0%	0%	100%	0%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs