

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,236	1,190	4%
	Admits	1,327	1,459	-9%
	Discharges	1,316	1,376	-4%
	Service Hours	24,328	23,874	2%
	Bed Days	3,476	2,793	24% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 158 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		92%	80%	88%
✓ Overall		92%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Respect		91%	80%	91%
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Outcome		85%	80%	83%
● Recovery		76%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Crisis Services	494	25.5%
	Community Support	290	14.9%
	Outpatient	224	11.5%
	Social Rehabilitation	198	10.2%
	Other	137	7.1%
	Intake	85	4.4%
	ACT	78	4.0%
	Case Management	74	3.8%
	Employment Services	55	2.8%
	Residential Services	22	1.1%
<b>Forensic MH</b>	Forensics Community-based	258	13.3%
	Forensics SA	25	1.3%

### Client Demographics

Age	#	%	State Avg
18-25	148	12%	9%
26-34	255	21%	20%
35-44	238	19%	25%
45-54	179	14%	18%
55-64	225	18%	19%
65+	190	15%	10%

Gender	#	%	State Avg
Male	715	58%	59%
Female	503	41%	40%
Transgender	16	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	980	79% ▲	64%
Unknown	156	13%	14%
Hispanic-Other	66	5%	10%
Hisp-Puerto Rican	33	3%	10%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	814	67%	59%
Black/African American	197	16%	17%
Unknown	88	7%	9%
Other	69	6%	12%
Multiple Races	18	1%	1%
Asian	13	1%	1%
Am. Indian/Native Alaskan	8	1%	1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	66	18% ▲
Admits	15	66	-77% ▼
Discharges	11	6	83% ▲
Service Hours	3,475	3,082	13% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
On-Time Periodic		
6 Month Updates	80%	91%
Diagnosis		
Valid Axis I Diagnosis	96%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	82%	65%	55%	17% ▲
✓ No Re-admit within 30 Days of Discharge		8	89%	85%	87%	4%
● Follow-up within 30 Days of Discharge		3	33%	90%	53%	-57% ▼

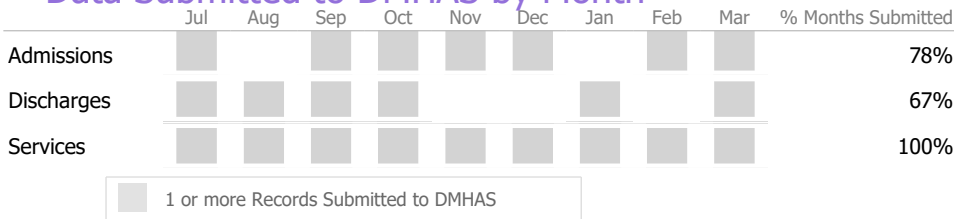
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		64	82%	60%	88%	22% ▲
● Employed		3	4%	15%	15%	-11% ▼
● Social Support		34	44%	60%	78%	-16% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		66	99%	90%	99%	9%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	134	-11% ▼
Admits	32	22	45% ▲
Discharges	14	37	-62% ▼
Service Hours	4,095	4,370	-6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
On-Time Periodic		
6 Month Updates	96%	86%
Diagnosis		
Valid Axis I Diagnosis	92%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	86%	65%	51%	21% ▲

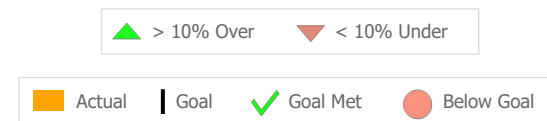
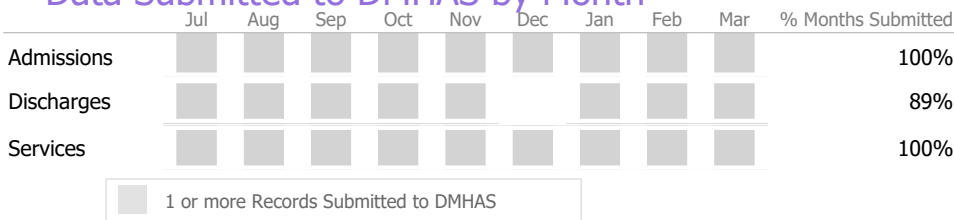
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		114	95%	80%	86%	15% ▲
✓ Social Support		82	68%	60%	79%	8%
● Employed		13	11%	20%	16%	-9%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		106	100%	90%	97%	10%

### Data Submitted to DMHAS by Month



\* State Avg based on 35 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	116	-3%
Admits	16	21	-24% ▼
Discharges	24	17	41% ▲
Service Hours	2,196	2,887	-24% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
On-Time Periodic		
6 Month Updates	88%	86%
Diagnosis		
Valid Axis I Diagnosis	96%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	21%	65%	51%	-44% ▼

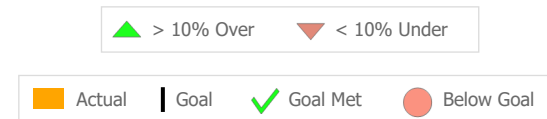
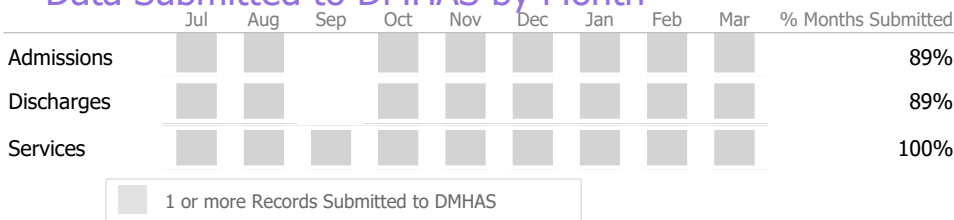
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		87	76%	60%	79%	16% ▲
Stable Living Situation		110	96%	80%	86%	16% ▲
Employed		18	16%	20%	16%	-4%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		91	100%	90%	97%	10%

### Data Submitted to DMHAS by Month



\* State Avg based on 35 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	63	-6%
Admits	13	10	30% ▲
Discharges	11	12	-8%
Service Hours	1,945	2,191	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	91%
On-Time Periodic		
6 Month Updates	95%	86%
Diagnosis		
Valid Axis I Diagnosis	98%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	64%	65%	51%	-1%

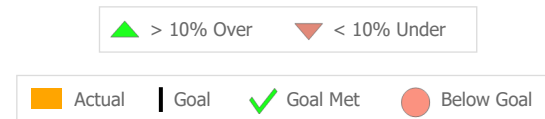
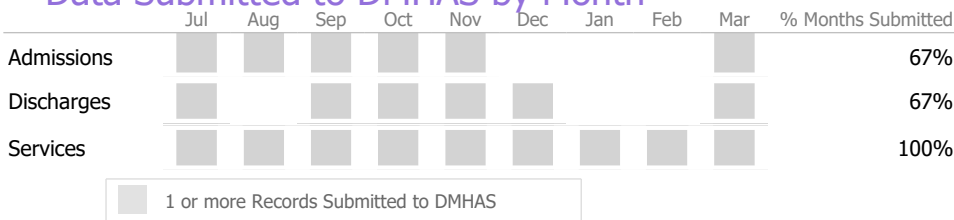
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		58	98%	80%	86%	18% ▲
Social Support		38	64%	60%	79%	4%
Employed		8	14%	20%	16%	-6%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		45	94%	90%	97%	4%

### Data Submitted to DMHAS by Month



\* State Avg based on 35 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

# Employment Services

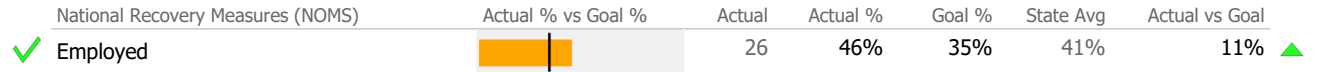
River Valley Services

Mental Health - Employment Services - Employment Services

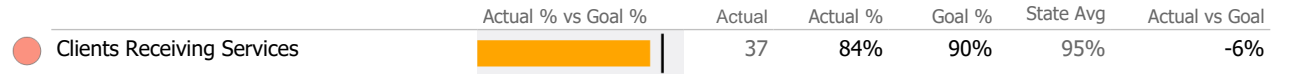
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	54	2%
Admits	12	12	0%
Discharges	12	14	-14% ▼
Service Hours	559	577	-3%

## Recovery



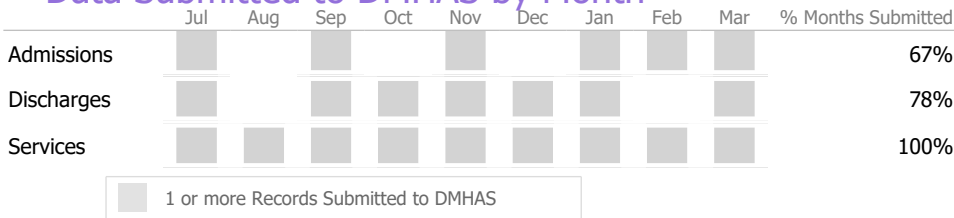
## Service Utilization



## Data Submission Quality



## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

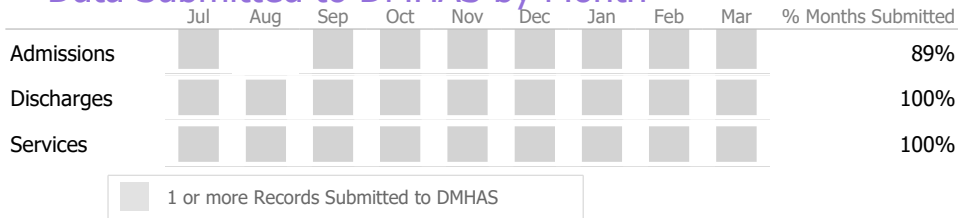
\* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	96	-47% ▼
Admits	27	73	-63% ▼
Discharges	21	73	-71% ▼
Service Hours	280	423	-34% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

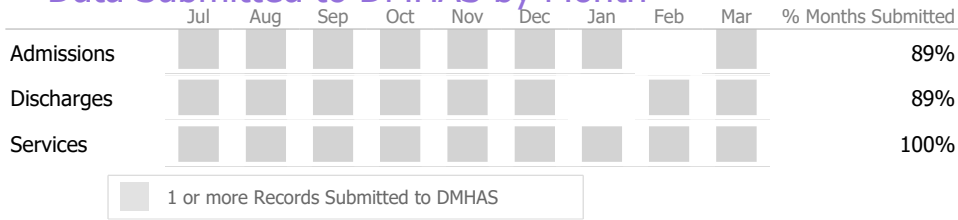
\* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	66	9%
Admits	47	42	12% ▲
Discharges	60	53	13% ▲
Service Hours	83	240	-65% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	70	17% ▲
Admits	14	27	-48% ▼
Discharges	28	19	47% ▲
Service Hours	1,255	743	69% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
On-Time Periodic		
6 Month Updates	96%	54%
Diagnosis		
Valid Axis I Diagnosis	88%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		24	86%	50%	42%	36% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		65	77%	60%	65%	17% ▲
Stable Living Situation		76	90%	95%	74%	-5%
Employed		19	23%	30%	26%	-7%

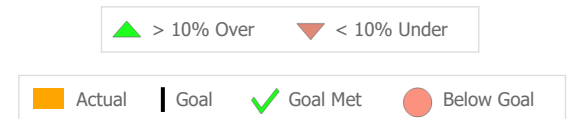
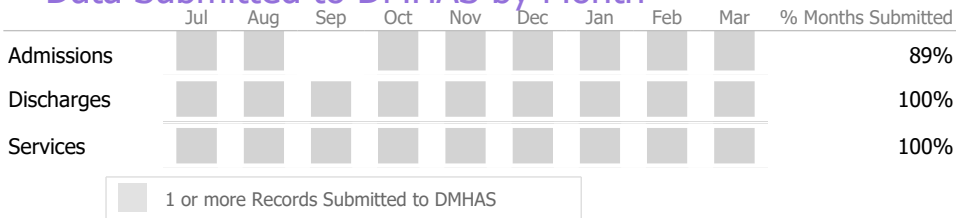
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	98%	90%	89%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	93%	75%	66%	18% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	74	-3%
Admits	15	19	-21% ▼
Discharges	13	13	0%
Service Hours	808	1,027	-21% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	89%
On-Time Periodic		
6 Month Updates	93%	54%
Diagnosis		
Valid Axis I Diagnosis	97%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	31%	50%	42%	-19% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		53	73%	60%	65%	13% ▲
Stable Living Situation		72	99%	95%	74%	4%
Employed		13	18%	30%	26%	-12% ▼

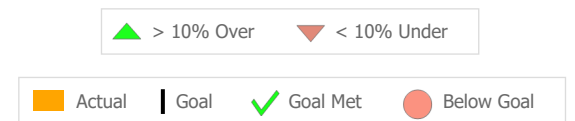
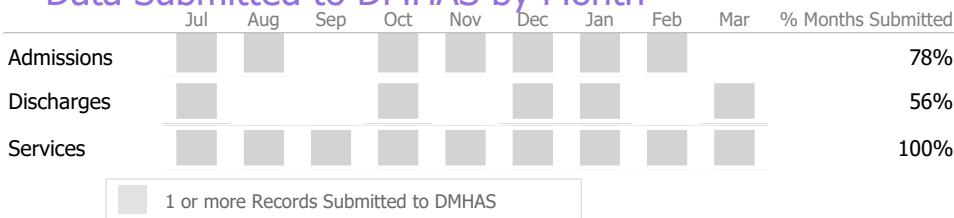
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		59	98%	90%	89%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	73%	75%	66%	-2%

### Data Submitted to DMHAS by Month



\* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	59	19% ▲
Admits	14	13	8%
Discharges	13	10	30% ▲
Service Hours	864	833	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
On-Time Periodic		
6 Month Updates	98%	54%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	85%	50%	42%	35% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		60	83%	60%	65%	23% ▲
✓ Stable Living Situation		69	96%	95%	74%	1%
● Employed		21	29%	30%	26%	-1%

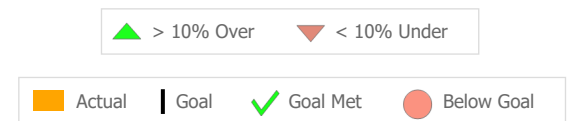
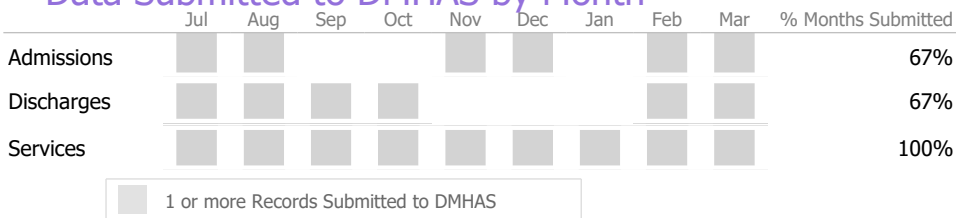
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	100%	90%	89%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		13	93%	75%	66%	18% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	19	-21% ▼
Admits	5	9	-44% ▼
Discharges	8	10	-20% ▼

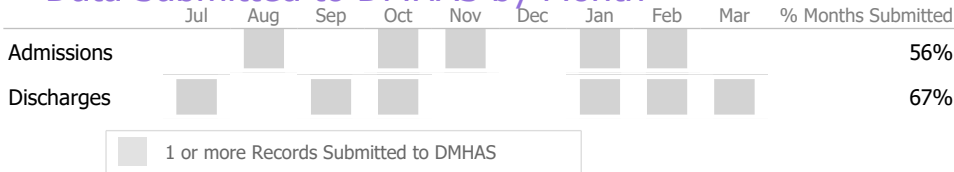
### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
On-Time Periodic		
6 Month Updates	75%	81%
Diagnosis		
Valid Axis I Diagnosis	93%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	62%	75%	59%	-13% ▼
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	76%	15% ▲
● Follow-up within 30 Days of Discharge		1	20%	90%	65%	-70% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 38 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

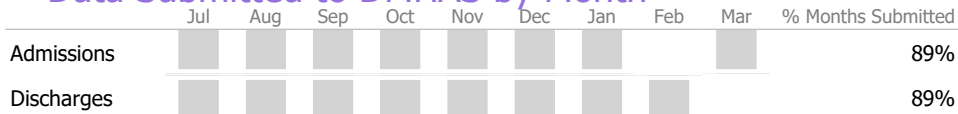
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	31	-19% ▼
Admits	15	14	7%
Discharges	12	17	-29% ▼

### Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 100%; height: 10px; background-color: orange;"></div>	6	100%	0%	100%	100% ▲

### Data Submitted to DMHAS by Month



█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

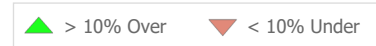
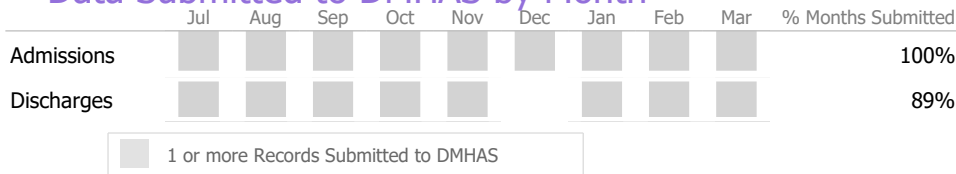
\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	64	-16% ▼
Admits	25	23	9%
Discharges	41	36	14% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 1 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

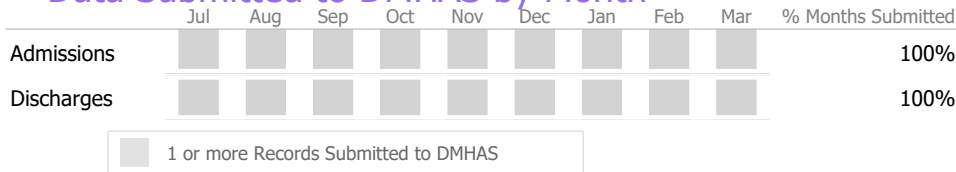
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	483	461	5%
Admits	804	765	5%
Discharges	793	763	4%

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		621	79%	75%	74%	4%
✓ Community Location Evaluation		776	98%	80%	78%	18% ▲
✓ Follow-up Service within 48 hours		92	100%	90%	87%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

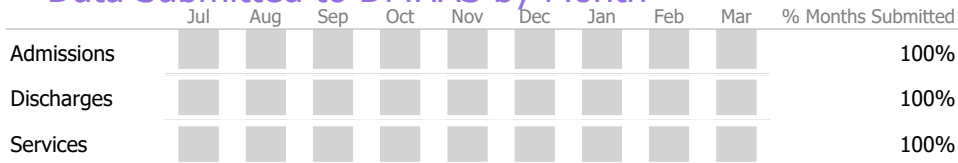
\* State Avg based on 26 Active Mobile Crisis Team Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	139	-39% ▼
Admits	81	127	-36% ▼
Discharges	79	137	-42% ▼
Service Hours	172	246	-30% ▼

### Data Submitted to DMHAS by Month



█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Central Intake Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	221	202	9%
Admits	119	133	-11% ▼
Discharges	116	99	17% ▲

### Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		33	94%	0%	84%	94% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	24	13% ▲
Admits	22	22	0%
Discharges	22	22	0%
Service Hours	1,351	1,090	24% ▲
Bed Days	2,080	1,666	25% ▲

### Discharge Outcomes

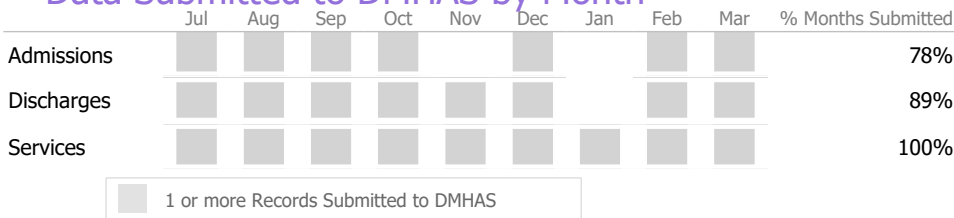
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		21	95%	85%	89%	10%
✓ Follow-up within 30 Days of Discharge		15	100%	90%	81%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	152 days	0.2	95%	90%	55%	5%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

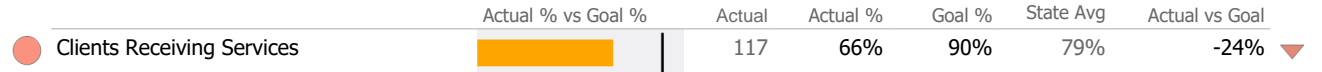
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active Respite Bed Programs

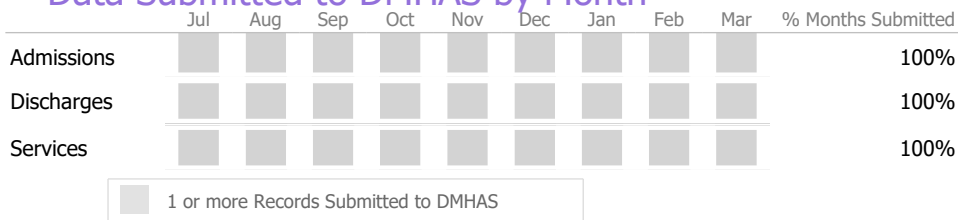
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	198	162	22% ▲
Admits	29	39	-26% ▼
Discharges	21	15	40% ▲
Service Hours	2,814	1,993	41% ▲
Social Rehab/PHP/IOP Days	0	0	

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	6	17% ▲
Admits	2	2	0%
Discharges	2	3	-33% ▼
Bed Days	1,396	1,127	24% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
On-Time Periodic		
6 Month Updates	100%	89%
Diagnosis		
Valid Axis I Diagnosis	57%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	66%	40% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	83%	-40% ▼

### Recovery

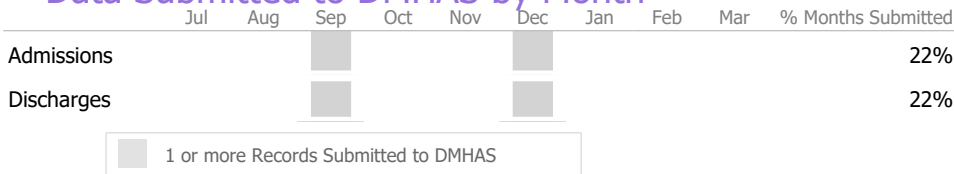
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		5	71%	25%	13%	46% ▲
✓ Social Support		7	100%	60%	86%	40% ▲
● Stable Living Situation		6	86%	95%	95%	-9%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	335 days	0.3	102%	90%	90%	12% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

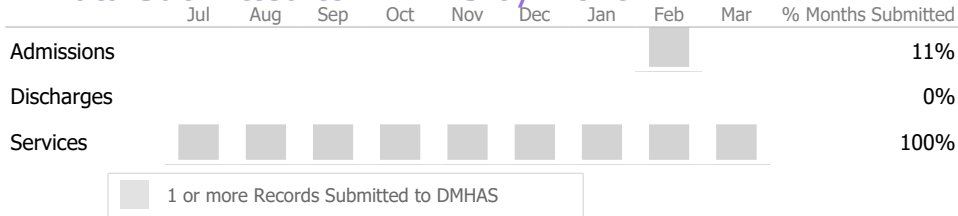
\* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	24	4%
Admits	1	3	-67% ▼
Discharges	-	1	-100% ▼
Service Hours	996	871	14% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	71	4%
Admits	19	17	12% ▲
Discharges	15	19	-21% ▼
Service Hours	3,435	3,300	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	83%	75%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	67%	50%	62%	17% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		30	41%	20%	17%	21% ▲
✓ Stable Living Situation		71	96%	80%	82%	16% ▲
✓ Social Support		52	70%	60%	74%	10%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	100%	90%	89%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■		89%
Discharges	■	■	■	■		■	■		■	78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 25 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.