

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	172	241	-29%	▼
	Admits	19	14	36%	▲
	Discharges	8	124	-94%	▼
	Service Hours	1,267	1,324	-4%	
	S.Rehab/PHP/IOP	3,919	4,769	-18%	▼
> 10% Over 1 Yr Ago		> 10% Under 1Yr Ago			

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Social Rehabilitation		172	100.0%
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Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Access		92%	80%	88%
✓ Participation in Treatment		91%	80%	92%
✓ Recovery		86%	80%	79%
✓ Outcome		82%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	15	9%	9%
26-34	24	14%	20%
35-44	22	13%	25%
45-54	29	17%	18%
55-64	56	33%	19%
65+	25	15%	10%

Gender

	#	%	State Avg
Female	96	56%	40%
Male	74	44%	59%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	138	80%	59%
Black/African American	15	9%	17%
Unknown	10	6%	9%
Other	6	3%	12%
Asian	3	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	147	85%	64%
Unknown	18	10%	14%
Hispanic-Other	3	2%	10%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			1%

Variances in data may be indicative of operational adjustments related to the pandemic.

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

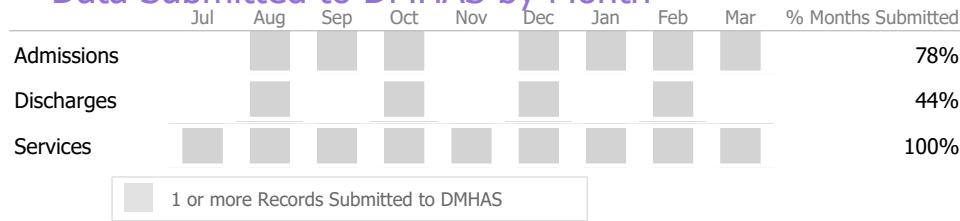
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	172	182	-5%
Admits	19	13	46% ▲
Discharges	8	33	-76% ▼
Service Hours	1,267	1,180	7%
Social Rehab/PHP/IOP Days	3,919	4,769	-18% ▼

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	96% █	158	96%	90%	79%	6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

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