

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	277	286	-3%
	Admits	13	15	-13% ▼
	Discharges	11	26	-58% ▼
	Service Hours	945	884	7%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	277	100.0%

### Consumer Satisfaction Survey

(Based on 115 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Outcome		81%	80%	83%
● Recovery		75%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	9	3%	9%
26-34	48	17%	20%
35-44	47	17%	25%
45-54	50	18%	18%
55-64	65	23%	19%
65+	58	21%	▲ 10%

Gender	#	%	State Avg
Female	181	65%	▲ 40%
Male	96	35%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	256	92%	▲ 64%
Hispanic-Other	8	3%	10%
Hisp-Puerto Rican	7	3%	10%
Hispanic-Mexican	3	1%	1%
Unknown	3	1%	▼ 14%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	266	96%	▲ 59%
Black/African American	6	2%	▼ 17%
Other	3	1%	▼ 12%
Asian	1	0%	1%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	54%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	18%	50%	42%	-32% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		249	90%	60%	65%	30% ▲
Employed		128	46%	30%	26%	16% ▲
Stable Living Situation		252	91%	95%	74%	-4%
Improved/Maintained Function Score		1	0%	75%	46%	-75% ▼

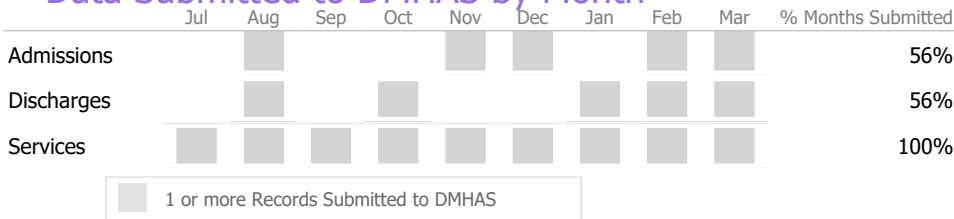
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		175	66%	90%	89%	-24% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		9	69%	75%	66%	-6%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.