

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	17	10	70%	▲
	Admits	14	9	56%	▲
	Discharges	16	7	129%	▲
	Service Hours	-	-	-	-
	Bed Days	687	574	20%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Inpatient Services	17	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	12%	9%
26-34	4	24%	20%
35-44	4	24%	25%
45-54	1	6%	18%
55-64	5	29%	19%
65+	1	6%	10%

Ethnicity	#	%	State Avg
Non-Hispanic	17	100%	64%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			10%
Hisp-Puerto Rican			10%
Unknown			14%

Gender	#	%	State Avg
Female	10	63%	40%
Male	6	38%	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	14	82%	59%
Black/African American	3	18%	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Intermediate Care Contract

Natchaug Hospital

Mental Health - Inpatient Services - Acute Psychiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	100%	95%	100%	5%
● No Re-admit within 30 Days of Discharge		13	81%	85%	81%	-4%
● Follow-up within 30 Days of Discharge		9	56%	90%	56%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		16	100%	95%	100%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	71 days	0.1	83%	90%	28%	-7%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	89%
Discharges	■	■	■	■	■	■	■	■	■	89%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Acute Psychiatric - Intermediate Programs

Variances in data may be indicative of operational adjustments related to the pandemic.