

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,311	1,873	23%	▲
	Admits	1,390	1,001	39%	▲
	Discharges	1,232	874	41%	▲
	Service Hours	10,871	6,293	73%	▲
	Bed Days	19,253	15,752	22%	▲
	S.Rehab/PHP/IOP	2,538	941	170%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 307 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%
✓ Respect		89%	80%	91%
✓ Access		86%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,392	51.6%
	Outpatient	383	14.2%
	Residential Services	292	10.8%
	IOP	243	9.0%
	Recovery Support	95	3.5%
Mental Health	Outpatient	295	10.9%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	93	4%	9%	Male	1,508	65%	59%
26-34	364	16%	20%	Female	799	35%	40%
35-44	613	27%	25%	Transgender			0%
45-54	484	21%	18%				
55-64	473	21%	19%				
65+	244	11%	10%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,172	51%	64%	White/Caucasian	1,102	48%	59%
Hispanic-Other	538	23%	10%	Unknown	839	36%	9%
Unknown	522	23%	14%	Black/African American	346	15%	17%
Hisp-Puerto Rican	75	3%	10%	Asian	10	0%	1%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	9	0%	1%
Hispanic-Mexican	2	0%	1%	Hawaiian/Other Pacific Islander	4	0%	0%
				Other	1	0%	12%
				Multiple Races			1%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	58	62% ▲
Admits	89	57	56% ▲
Discharges	90	48	88% ▲
Service Hours	132	89	48% ▲
Social Rehab/PHP/IOP Days	767	529	45% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	84%
Valid TEDS Data	98%	83%
On-Time Periodic		
6 Month Updates	0%	0%
Diagnosis		
Valid Axis I Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		42	47%	50%	50%	-3%
Follow-up within 30 Days of Discharge		21	50%	90%	54%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		91	82%	75%	81%	7%
Abstinence/Reduced Drug Use		53	48%	55%	53%	-7%
Stable Living Situation		96	86%	95%	82%	-9%
Improved/Maintained Function Score		68	75%	75%	79%	0%
Employed		24	22%	50%	28%	-28% ▼
Self Help		27	24%	60%	32%	-36% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	76%	90%	58%	-14% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	961	882	9%
Admits	300	249	20% ▲
Discharges	321	206	56% ▲
Service Hours	4,747	3,109	53% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	98%
Valid TEDS Data	97%	98%
On-Time Periodic		
6 Month Updates	79%	73%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		120	37%	50%	57%	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		970	94%	75%	93%	19% ▲
✓ Abstinence/Reduced Drug Use		676	65%	50%	65%	15% ▲
✓ Stable Living Situation		942	91%	90%	87%	1% ▲
● Employed		350	34%	40%	38%	-6%
● Improved/Maintained Function Score		596	65%	75%	55%	-10%
● Self Help		158	15%	60%	47%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		697	97%	90%	85%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		619	64%	50%	67%	14% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	131	83	58% ▲
Admits	76	40	90% ▲
Discharges	50	21	138% ▲
Service Hours	420	216	94% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	89%
Valid TEDS Data	95%	67%
On-Time Periodic		
6 Month Updates	12%	9%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	24%	50%	52%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		108	80%	75%	58%	5%
Abstinence/Reduced Drug Use		66	49%	55%	32%	-6%
Stable Living Situation		110	81%	95%	59%	-14% ▼
Employed		46	34%	50%	30%	-16% ▼
Improved/Maintained Function Score		48	47%	75%	46%	-28% ▼
Self Help		23	17%	60%	16%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		72	85%	90%	41%	-5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		41	55%	75%	45%	-20% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■		■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	24	13% ▲
Admits	29	18	61% ▲
Discharges	27	21	29% ▲
Bed Days	1,881	1,566	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	93%
Valid TEDS Data	96%	94%
On-Time Periodic		
6 Month Updates	N/A	50%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	67%	70%	75%	-3%
No Re-admit within 30 Days of Discharge		21	78%	85%	90%	-7%
Follow-up within 30 Days of Discharge		14	78%	90%	56%	-12%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		24	71%	70%	77%	1%
Improved/Maintained Function Score		26	96%	95%	92%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	89 days	0.2	68%	90%	75%	-22%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	89%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	28	64% ▲
Admits	34	19	79% ▲
Discharges	25	18	39% ▲
Service Hours	96	34	183% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	89%
Valid TEDS Data	84%	67%
On-Time Periodic		
6 Month Updates	0%	9%
Diagnosis		
Valid Axis I Diagnosis	91%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		19	76%	50%	52%	26% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		28	60%	55%	32%	5%
✓ Improved/Maintained Function Score		33	89%	75%	46%	14% ▲
● Stable Living Situation		43	91%	95%	59%	-4%
● Not Arrested		29	62%	75%	58%	-13% ▼
● Self Help		8	17%	60%	16%	-43% ▼
● Employed		3	6%	50%	30%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		15	68%	90%	41%	-22% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		19	58%	75%	45%	-17% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■		■	■	■	■	89%
Services	■	■		■	■		■	■	■	78%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	2	3550% ▲
Admits	70	2	3400% ▲
Discharges	64	-	
Service Hours	133	-	
Social Rehab/PHP/IOP Days	853	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	84%
Valid TEDS Data	98%	83%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	50%	50%	50%	0%
● Follow-up within 30 Days of Discharge		11	34%	90%	54%	-56% ▼

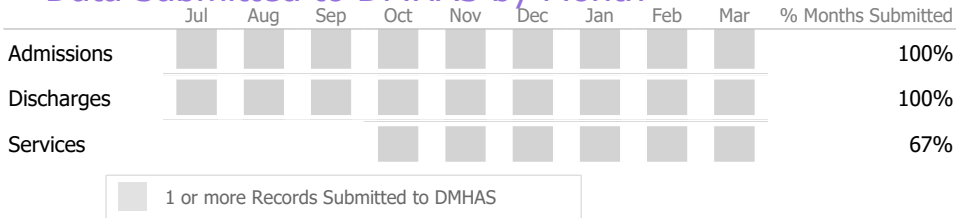
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		57	88%	75%	79%	13% ▲
● Employed		31	37%	50%	28%	-13% ▼
● Abstinence/Reduced Drug Use		30	36%	55%	53%	-19% ▼
● Stable Living Situation		67	81%	95%	82%	-14% ▼
● Not Arrested		40	48%	75%	81%	-27% ▼
● Self Help		19	23%	60%	32%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	53%	90%	58%	-37% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	207	188	10% ▲
Admits	169	146	16% ▲
Discharges	105	148	-29% ▼
Service Hours	1,457	933	56% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
Valid TEDS Data	98%	67%
On-Time Periodic		
6 Month Updates	19%	9%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		53	50%	50%	52%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		135	63%	50%	30%	13% ▲
✓ Not Arrested		181	84%	75%	58%	9%
● Abstinence/Reduced Drug Use		113	53%	55%	32%	-2%
● Stable Living Situation		198	92%	95%	59%	-3%
● Improved/Maintained Function Score		92	70%	75%	46%	-5%
● Self Help		44	20%	60%	16%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		95	86%	90%	41%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		103	64%	75%	45%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	265	155	71% ▲
Admits	248	146	70% ▲
Discharges	222	143	55% ▲
Bed Days	16,592	8,786	89% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	93%
Valid TEDS Data	98%	94%
On-Time Periodic		
6 Month Updates	100%	50%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		153	69%	70%	75%	-1%
No Re-admit within 30 Days of Discharge		206	93%	85%	90%	8%
Follow-up within 30 Days of Discharge		103	67%	90%	56%	-23%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		157	55%	70%	77%	-15%
Improved/Maintained Function Score		209	94%	95%	92%	-1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		53	82 days	0.1	114%	90%	75%	24% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	45	96% ▲
Admits	85	47	81% ▲
Discharges	85	35	143% ▲
Social Rehab/PHP/IOP Days	918	412	123% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	84%
Valid TEDS Data	99%	83%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		41	48%	50%	50%	-2%
Follow-up within 30 Days of Discharge		23	56%	90%	54%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		77	75%	75%	81%	0%
Abstinence/Reduced Drug Use		51	50%	55%	53%	-5%
Improved/Maintained Function Score		69	81%	75%	79%	6%
Stable Living Situation		86	83%	95%	82%	-12% ▼
Self Help		42	41%	60%	32%	-19% ▼
Employed		33	32%	50%	28%	-18% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	480	445	8%
Admits	186	126	48% ▲
Discharges	150	162	-7%
Service Hours	1,646	1,911	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
Valid TEDS Data	98%	98%
On-Time Periodic		
6 Month Updates	55%	73%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		87	58%	50%	57%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		347	68%	50%	65%	18% ▲
✓ Not Arrested		457	90%	75%	93%	15% ▲
● Employed		176	35%	40%	38%	-5%
● Stable Living Situation		397	78%	90%	87%	-12% ▼
● Improved/Maintained Function Score		233	54%	75%	55%	-21% ▼
● Self Help		88	17%	60%	47%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		336	93%	90%	85%	3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		260	54%	50%	67%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 97%
Valid TEDS Data		N/A 63%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 37%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	47%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	54%	-55% ▼
Employed		N/A	N/A	50%	30%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	32%	-75% ▼
Not Arrested		N/A	N/A	75%	69%	-75% ▼
Self Help		N/A	N/A	60%	23%	-60% ▼
Stable Living Situation		N/A	N/A	95%	64%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	53%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	295	140	111% ▲
Admits	104	78	33% ▲
Discharges	72	-	
Service Hours	2,240	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	3%	54%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		47	65%	50%	42%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		161	54%	30%	26%	24% ▲
● Social Support		138	46%	60%	65%	-14% ▼
● Stable Living Situation		242	81%	95%	74%	-14% ▼
● Improved/Maintained Function Score		73	31%	75%	46%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		172	76%	90%	89%	-14% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		52	50%	75%	66%	-25% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services		■		■	■	■	■	■	■	78%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 77 Active Standard Outpatient Programs