

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 140 | 137 | 2% |
| | Admits | 2 | 9 | -78% ▼ |
| | Discharges | 8 | 3 | 167% ▲ |
| | Service Hours | 500 | 581 | -14% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|-----|--------|
| Mental Health | Case Management | 140 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|----|-----|-----------|
| 18-25 | 2 | 1% | 9% |
| 26-34 | 3 | 2% | 20% |
| 35-44 | 13 | 9% | 25% |
| 45-54 | 21 | 15% | 18% |
| 55-64 | 48 | 35% | 19% |
| 65+ | 50 | 36% | 10% |

| Ethnicity | # | % | State Avg |
|-------------------|-----|-----|-----------|
| Non-Hispanic | 136 | 97% | 64% |
| Hisp-Puerto Rican | 4 | 3% | 10% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hispanic-Other | | | 10% |
| Unknown | | | 14% |

| Gender | # | % | State Avg |
|-------------|----|-----|-----------|
| Female | 96 | 69% | 40% |
| Male | 44 | 31% | 59% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|-----|-----|-----------|
| Asian | 137 | 98% | 1% |
| Multiple Races | 3 | 2% | 1% |
| Am. Indian/Native Alaskan | | | 1% |
| Black/African American | | | 17% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Other | | | 12% |
| Unknown | | | 9% |
| White/Caucasian | | | 59% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Case Management

Khmer Health Advocates

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

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Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 99% | 94% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 65% | 75% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 25% | 50% | 62% | -25% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 111 | 79% | 60% | 74% | 19% ▲ |
| Employed | | 43 | 31% | 20% | 17% | 11% ▲ |
| Stable Living Situation | | 124 | 89% | 80% | 82% | 9% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 97 | 73% | 90% | 89% | -17% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 22% |
| Discharges | | | | | | | | | | 44% |
| Services | | | | | | | | | | 100% |

▲ > 10% Over ▼ < 10% Under

* State Avg based on 25 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.