

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 5,929 | 6,317 | -6% |
| | Admits | 1,555 | 1,875 | -17% |
| | Discharges | 1,677 | 2,011 | -17% |
| | Service Hours | 16,246 | 17,593 | -8% |

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|-------------------------------|--------------------|-------|-------|
| Addiction | | | |
| Medication Assisted Treatment | | 5,927 | 98.8% |
| Case Management | | 74 | 1.2% |

Consumer Satisfaction Survey

(Based on 516 FY23 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 94% | 80% | 93% |
| ✓ Overall | | 94% | 80% | 91% |
| ✓ Participation in Treatment | | 92% | 80% | 92% |
| ✓ Respect | | 92% | 80% | 91% |
| ✓ Outcome | | 89% | 80% | 83% |
| ✓ Recovery | | 87% | 80% | 79% |
| ✓ General Satisfaction | | 87% | 80% | 92% |
| ✓ Access | | 85% | 80% | 88% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

| Age | # | % | State Avg |
|-------|-------|-----|-----------|
| 18-25 | 65 | 1% | 9% |
| 26-34 | 944 | 16% | 20% |
| 35-44 | 1,966 | 33% | 25% |
| 45-54 | 1,266 | 21% | 18% |
| 55-64 | 1,210 | 20% | 19% |
| 65+ | 478 | 8% | 10% |

| Gender | # | % | State Avg |
|-------------|-------|-----|-----------|
| Male | 3,693 | 62% | 59% |
| Female | 2,234 | 38% | 40% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-------|-----|-----------|
| Non-Hispanic | 4,384 | 74% | 64% |
| Hisp-Puerto Rican | 1,311 | 22% | 10% |
| Hispanic-Other | 156 | 3% | 10% |
| Unknown | 66 | 1% | 14% |
| Hispanic-Mexican | 7 | 0% | 1% |
| Hispanic-Cuban | 5 | 0% | 0% |

| Race | # | % | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian | 4,353 | 73% | 59% |
| Other | 1,115 | 19% | 12% |
| Black/African American | 393 | 7% | 17% |
| Unknown | 34 | 1% | 9% |
| Am. Indian/Native Alaskan | 20 | 0% | 1% |
| Hawaiian/Other Pacific Islander | 8 | 0% | 0% |
| Asian | 3 | 0% | 1% |
| Multiple Races | 3 | 0% | 1% |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 562 | 660 | -15% ▼ |
| Admits | 27 | 118 | -77% ▼ |
| Discharges | 49 | 138 | -64% ▼ |
| Service Hours | 1,624 | 1,474 | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 98% |
| ✓ Valid TEDS Data | 100% | 98% |
| On-Time Periodic | | |
| ● 6 Month Updates | 4% | 73% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |  | 35 | 71% | 50% | 57% | 21% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested |  | 555 | 99% | 75% | 93% | 24% ▲ |
| ✓ Abstinence/Reduced Drug Use |  | 399 | 71% | 50% | 65% | 21% ▲ |
| ✓ Employed |  | 301 | 54% | 40% | 38% | 14% ▲ |
| ✓ Improved/Maintained Function Score |  | 466 | 83% | 75% | 55% | 8% |
| ✓ Stable Living Situation |  | 543 | 97% | 90% | 87% | 7% |
| ● Self Help |  | 184 | 33% | 60% | 47% | -27% ▼ |

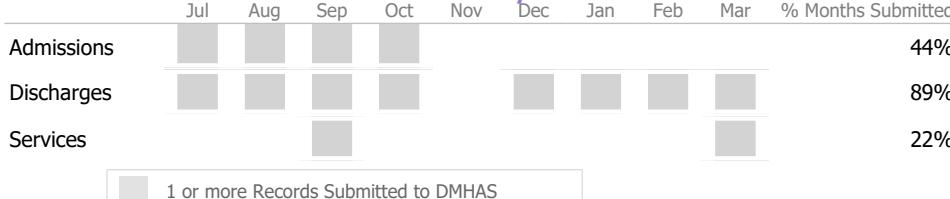
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |  | 484 | 94% | 90% | 85% | 4% ▲ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year |  | 508 | 90% | 50% | 67% | 40% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 979 | 929 | 5% |
| Admits | 363 | 362 | 0% |
| Discharges | 378 | 317 | 19% ▲ |
| Service Hours | 2,409 | 2,307 | 4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 98% |
| ✓ Valid TEDS Data | 100% | 98% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 98% | 73% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|--|
| ● Treatment Completed Successfully | | 163 | 43% | 50% | 57% | -7% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Not Arrested | | 1,032 | 99% | 75% | 93% | 24% ▲ |
| ✓ Self Help | | 824 | 79% | 60% | 47% | 19% ▲ |
| ✓ Abstinence/Reduced Drug Use | | 694 | 67% | 50% | 65% | 17% ▲ |
| ✓ Stable Living Situation | | 988 | 95% | 90% | 87% | 5% ▲ |
| ● Employed | | 191 | 18% | 40% | 38% | -22% ▼ |
| ● Improved/Maintained Function Score | | 300 | 34% | 75% | 55% | -41% ▼ |

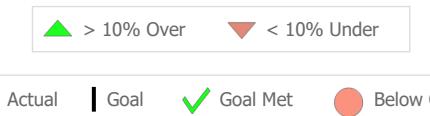
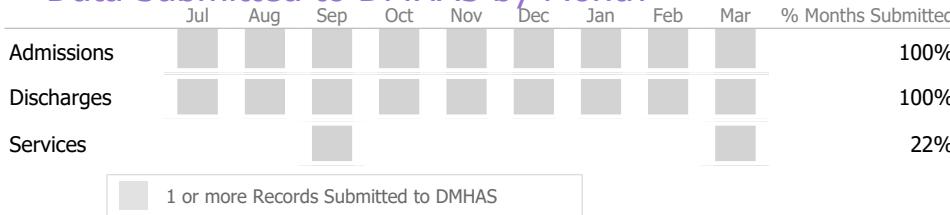
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 553 | 84% | 90% | 85% | -6% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------|--------------------|--------|----------|--------|-----------|---|
| ✓ Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Length of Stay over 1 Year | | 513 | 52% | 50% | 67% | 2% ▲ |

Data Submitted to DMHAS by Month



* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|--|
| Unique Clients | 1,040 | 1,040 | 0% |
| Admits | 432 | 405 | 7% |
| Discharges | 408 | 411 | -1% |
| Service Hours | 2,261 | 1,796 | 26% ▲ |

Data Submission Quality

| Data Entry | | Actual | State Avg |
|--------------------------|--|--------|-----------|
| ✓ Valid NOMS Data | | 100% | 98% |
| ✓ Valid TEDS Data | | 100% | 98% |
| On-Time Periodic | | Actual | State Avg |
| ✓ 6 Month Updates | | 100% | 73% |
| Diagnosis | | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | <div style="width: 57%;"><div style="width: 50%;"></div></div> | 232 | 57% | 50% | 57% | 7% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--|--------|----------|--------|-----------|--|
| ✓ Not Arrested | <div style="width: 99%;"><div style="width: 75%;"></div></div> | 1,107 | 99% | 75% | 93% | 24% ▲ |
| ✓ Abstinence/Reduced Drug Use | <div style="width: 53%;"><div style="width: 50%;"></div></div> | 600 | 53% | 50% | 65% | 3% ▲ |
| ✓ Stable Living Situation | <div style="width: 94%;"><div style="width: 90%;"></div></div> | 1,052 | 94% | 90% | 87% | 4% ▲ |
| ✓ Improved/Maintained Function Score | <div style="width: 89%;"><div style="width: 75%;"></div></div> | 870 | 89% | 75% | 55% | 14% ▲ |
| ● Employed | <div style="width: 34%;"><div style="width: 40%;"></div></div> | 384 | 34% | 40% | 38% | -6% ▼ |
| ● Self Help | <div style="width: 44%;"><div style="width: 60%;"></div></div> | 489 | 44% | 60% | 47% | -16% ▼ |

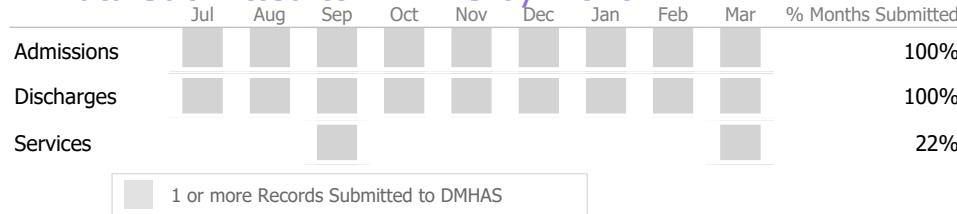
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--|--------|----------|--------|-----------|---|
| ● Clients Receiving Services | <div style="width: 77%;"><div style="width: 90%;"></div></div> | 548 | 77% | 90% | 85% | -13% ▼ |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--|--------|----------|--------|-----------|---|
| ✓ Length of Stay over 1 Year | <div style="width: 58%;"><div style="width: 50%;"></div></div> | 599 | 58% | 50% | 67% | 8% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 74 | 93 | -20% | ▼ |
| Admits | 24 | 42 | -43% | ▼ |
| Discharges | 29 | 30 | -3% | |
| Service Hours | 149 | 401 | -63% | ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 95% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 67% | 31% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 8 | 28% | 50% | 46% | -22% ▼ |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Employed | | 13 | 18% | 20% | 31% | -2% |
| Stable Living Situation | | 55 | 74% | 80% | 64% | -6% |
| Self Help | | 22 | 30% | 60% | 40% | -30% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 38 | 84% | 90% | 69% | -6% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 717 | 729 | -2% |
| Admits | 164 | 194 | -15% ▼ |
| Discharges | 179 | 184 | -3% |
| Service Hours | 2,099 | 2,168 | -3% |

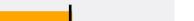
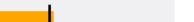
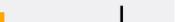
Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 98% |
| ✓ Valid TEDS Data | 100% | 98% |
| On-Time Periodic | | |
| ✓ 6 Month Updates | 96% | 73% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully |  | 97 | 54% | 50% | 57% | 4% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|---|--------|----------|--------|-----------|----------------|
| ✓ Not Arrested |  | 731 | 99% | 75% | 93% | 24% ▲ |
| ✓ Stable Living Situation |  | 721 | 98% | 90% | 87% | 8% |
| ✓ Abstinence/Reduced Drug Use |  | 380 | 51% | 50% | 65% | 1% |
| ✓ Employed |  | 313 | 42% | 40% | 38% | 2% |
| ● Self Help |  | 394 | 53% | 60% | 47% | -7% |
| ● Improved/Maintained Function Score |  | 133 | 20% | 75% | 55% | -55% ▼ |

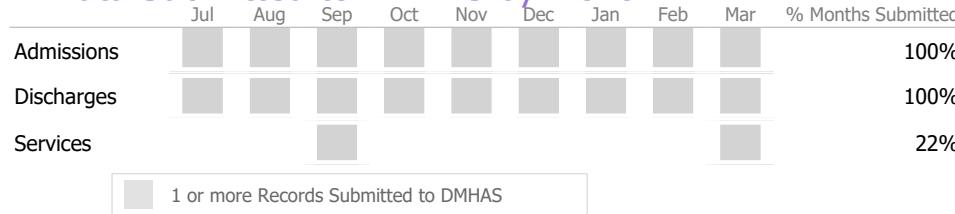
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |  | 482 | 86% | 90% | 85% | -4% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year |  | 504 | 70% | 50% | 67% | 20% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,035 | 1,060 | -2% |
| Admits | 331 | 389 | -15% ▼ |
| Discharges | 331 | 397 | -17% ▼ |
| Service Hours | 3,468 | 3,133 | 11% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 98% |
| ✓ Valid TEDS Data | 100% | 98% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 91% | 73% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 163 | 49% | 50% | 57% | -1% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Not Arrested | | 1,083 | 99% | 75% | 93% | 24% ▲ |
| ✓ Abstinence/Reduced Drug Use | | 641 | 58% | 50% | 65% | 8% |
| ✓ Stable Living Situation | | 1,040 | 95% | 90% | 87% | 5% |
| ● Employed | | 413 | 38% | 40% | 38% | -2% |
| ● Self Help | | 453 | 41% | 60% | 47% | -19% ▼ |
| ● Improved/Maintained Function Score | | 256 | 27% | 75% | 55% | -48% ▼ |

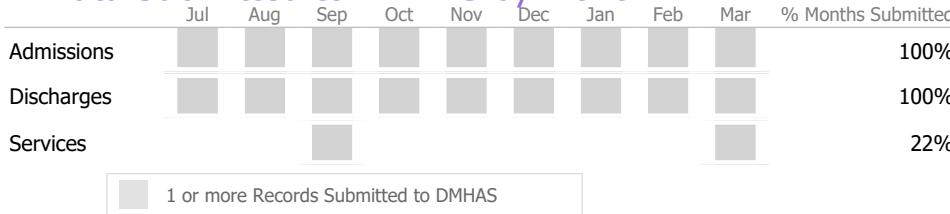
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 681 | 89% | 90% | 85% | -1% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Length of Stay over 1 Year | | 630 | 61% | 50% | 67% | 11% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 468 | 591 | -21% | ▼ |
| Admits | 31 | 101 | -69% | ▼ |
| Discharges | 75 | 161 | -53% | ▼ |
| Service Hours | 1,203 | 1,678 | -28% | ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 97% | 98% |
| Valid TEDS Data | 100% | 98% |
| On-Time Periodic | | |
| 6 Month Updates | 38% | 73% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 42 | 56% | 50% | 57% | 6% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Not Arrested | | 463 | 99% | 75% | 93% | 24% ▲ |
| ✓ Abstinence/Reduced Drug Use | | 341 | 73% | 50% | 65% | 23% ▲ |
| ✓ Employed | | 269 | 57% | 40% | 38% | 17% ▲ |
| ✓ Stable Living Situation | | 452 | 96% | 90% | 87% | 6% |
| ● Self Help | | 234 | 50% | 60% | 47% | -10% |
| ● Improved/Maintained Function Score | | 37 | 8% | 75% | 55% | -67% ▼ |

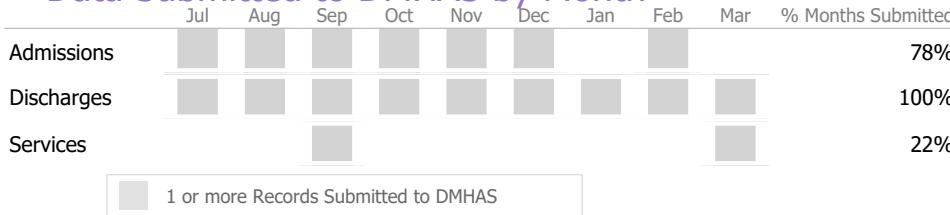
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 346 | 88% | 90% | 85% | -2% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year | | 395 | 84% | 50% | 67% | 34% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 551 | 668 | -18% | ▼ |
| Admits | 24 | 110 | -78% | ▼ |
| Discharges | 26 | 139 | -81% | ▼ |
| Service Hours | 943 | 1,824 | -48% | ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 96% | 98% |
| Valid TEDS Data | 98% | 98% |
| On-Time Periodic | | |
| 6 Month Updates | 41% | 73% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 19 | 73% | 50% | 57% | 23% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Abstinence/Reduced Drug Use | | 352 | 64% | 50% | 65% | 14% |
| ✓ Not Arrested | | 489 | 89% | 75% | 93% | 14% |
| ✓ Employed | | 262 | 48% | 40% | 38% | 8% |
| ✓ Self Help | | 349 | 63% | 60% | 47% | 3% |
| ● Stable Living Situation | | 487 | 88% | 90% | 87% | -2% |
| ● Improved/Maintained Function Score | | 13 | 2% | 75% | 55% | -73% |

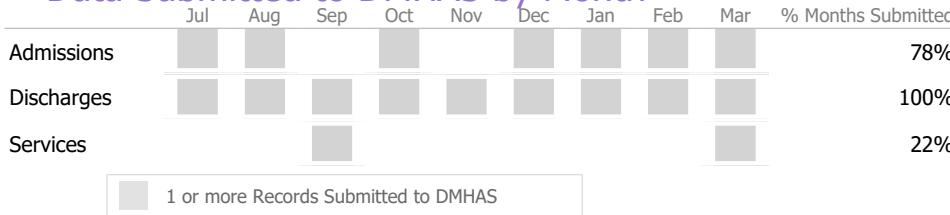
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 359 | 68% | 90% | 85% | -22% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year | | 519 | 94% | 50% | 67% | 44% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 539 | 574 | -6% |
| Admits | 155 | 154 | 1% |
| Discharges | 156 | 167 | -7% |
| Service Hours | 1,073 | 1,700 | -37% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 98% |
| ✓ Valid TEDS Data | 100% | 98% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 96% | 73% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 112 | 72% | 50% | 57% | 22% ▲ |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Not Arrested | | 552 | 97% | 75% | 93% | 22% ▲ |
| ✓ Abstinence/Reduced Drug Use | | 350 | 62% | 50% | 65% | 12% ▲ |
| ✓ Employed | | 277 | 49% | 40% | 38% | 9% |
| ✓ Stable Living Situation | | 541 | 95% | 90% | 87% | 5% |
| ✓ Self Help | | 354 | 62% | 60% | 47% | 2% |
| ● Improved/Maintained Function Score | | 108 | 21% | 75% | 55% | -54% ▼ |

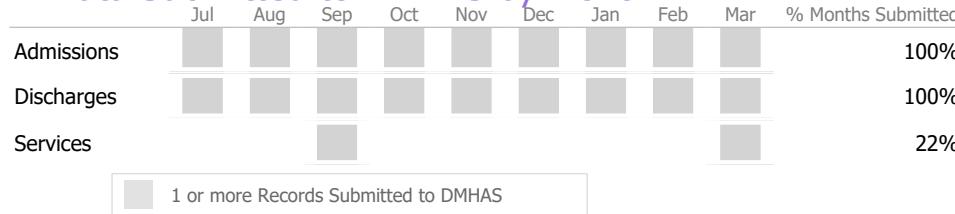
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 329 | 80% | 90% | 85% | -10% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year | | 363 | 67% | 50% | 67% | 17% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|---|
| Unique Clients | 335 | 415 | -19% ▼ |
| Admits | 4 | - | |
| Discharges | 46 | 67 | -31% ▼ |
| Service Hours | 1,018 | 1,112 | -9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | 100% | 98% |
| ✓ Valid TEDS Data | 100% | 98% |
| On-Time Periodic | | |
| ✓ 6 Month Updates | 86% | 73% |
| Diagnosis | | |
| ✓ Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|---------------------------------|--------|----------|--------|-----------|--|
| ● Treatment Completed Successfully | <div style="width: 10%;"></div> | 6 | 13% | 50% | 57% | -37% ▼ |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Abstinence/Reduced Drug Use | <div style="width: 83%;"></div> | 277 | 83% | 50% | 65% | 33% ▲ |
| ✓ Self Help | <div style="width: 84%;"></div> | 283 | 84% | 60% | 47% | 24% ▲ |
| ✓ Not Arrested | <div style="width: 97%;"></div> | 326 | 97% | 75% | 93% | 22% ▲ |
| ✓ Employed | <div style="width: 59%;"></div> | 196 | 59% | 40% | 38% | 19% ▲ |
| ✓ Stable Living Situation | <div style="width: 97%;"></div> | 326 | 97% | 90% | 87% | 7% ▲ |
| ● Improved/Maintained Function Score | <div style="width: 1%;"></div> | 2 | 1% | 75% | 55% | -74% ▼ |

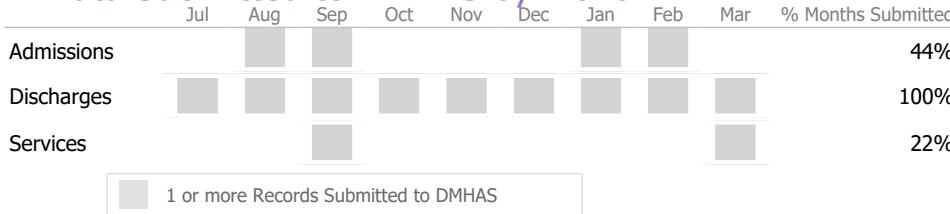
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|---------------------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | <div style="width: 89%;"></div> | 256 | 89% | 90% | 85% | -1% |

Service Engagement

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------|---------------------------------|--------|----------|--------|-----------|--|
| ✓ Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| ✓ Length of Stay over 1 Year | <div style="width: 99%;"></div> | 331 | 99% | 50% | 67% | 49% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs