

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,508	1,098	37%	▲
	Admits	1,477	944	56%	▲
	Discharges	1,464	913	60%	▲
	Service Hours	-	-	-	-
	Bed Days	81,686	27,357	199%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 103 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Recovery		91%	80%	79%
✓ Respect		90%	80%	91%
✓ Outcome		88%	80%	83%
✓ Access		88%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	1,219	80.6%
	Outpatient Services	293	19.4%
Mental Health	Inpatient Services	293	19.4%
	Outpatient Services	1,219	80.6%

Client Demographics

Age	#	%	State Avg
18-25	66	4%	9%
26-34	247	16%	20%
35-44	436	29%	25%
45-54	295	20%	18%
55-64	297	20%	19%
65+	167	11%	10%

Gender	#	%	State Avg
Male	957	64%	59%
Female	545	36%	40%
Transgender	5	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,179	78%	▲ 64%
Hisp-Puerto Rican	176	12%	10%
Hispanic-Other	88	6%	10%
Unknown	56	4%	14%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	934	62%	59%
Black/African American	286	19%	17%
Other	195	13%	12%
Unknown	49	3%	9%
Multiple Races	25	2%	1%
Asian	14	1%	1%
Am. Indian/Native Alaskan	5	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	613	457	34% ▲
Admits	102	163	-37% ▼
Discharges	598	407	47% ▲
Transfers - In	523	287	82% ▲
Transfers - Out	19	20	-5%
Bed Days	16,952	12,283	38% ▲

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		570	92%	80%	92%	12% ▲
✓ No Re-admit within 30 Days of Discharge		598	100%	85%	100%	15% ▲
○ Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		111	37 days	0.1	56%	90%	56%	-34% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

Measure	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 1 Active NA Programs

3.7 WM Medically Monitored Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox IP

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,072	617	74% ▲
Admits	1,290	679	90% ▲
Discharges	776	425	83% ▲
Transfers - In	4	11	-64% ▼
Transfers - Out	511	257	99% ▲
Bed Days	7,405	3,754	97% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		731	57%	80%	57%	-23% ▼
✓ No Re-admit within 30 Days of Discharge		700	90%	85%	90%	5%
● Follow-up within 30 Days of Discharge		167	40%	90%	40%	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		87%
✓ Valid TEDS Data		99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	66%	90%	66%	-24% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 1 Active Medically Managed Detox IP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

4.0 WM Medically Managed Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	32	▼
Admits	-	30	-100% ▼
Discharges	-	7	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 16%
Valid TEDS Data		N/A 0%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A N/A

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	0%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	NaN	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	41	N/A	N/A	0%	90%	0%	-90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	191	3%
Admits	56	35	60% ▲
Discharges	57	49	16% ▲
Transfers - In	4	6	-33% ▼
Transfers - Out	1	1	0%
Bed Days	38,815	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		45	78%	95%	74%	-17% ▼
✓ No Re-admit within 30 Days of Discharge		52	96%	85%	89%	11% ▲
● Follow-up within 30 Days of Discharge		32	73%	90%	58%	-17% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		132	1,335 days	0.3	107%	90%	98%	17% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	37	22% ▲
Admits	9	11	-18% ▼
Discharges	15	2	650% ▲
Bed Days	9,318	7,626	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

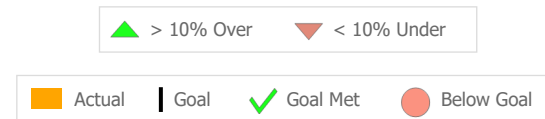
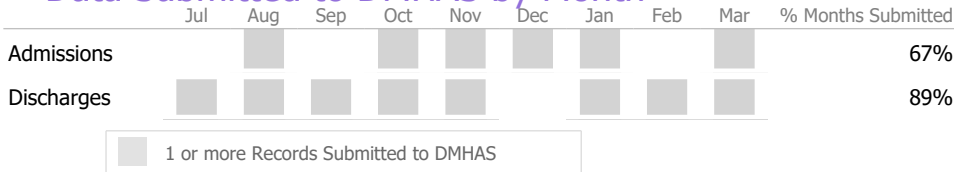
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	33%	95%	74%	-62% ▼
No Re-admit within 30 Days of Discharge		9	82%	85%	89%	-3%
Follow-up within 30 Days of Discharge		2	40%	90%	58%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,223 days	0.4	75%	90%	98%	-15% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	20	-10%
Admits	5	8	-38% ▼
Discharges	5	8	-38% ▼
Bed Days	3,568	3,486	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

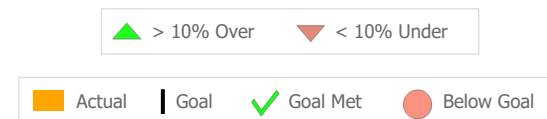
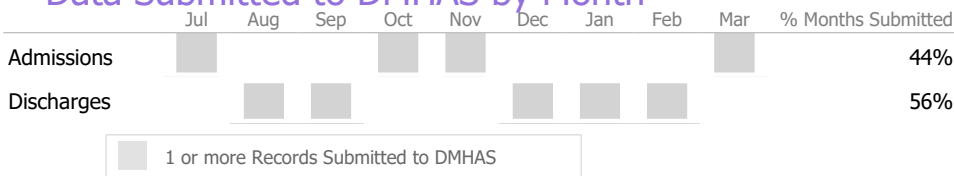
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	95%	74%	-15% ▼
No Re-admit within 30 Days of Discharge		4	80%	85%	89%	-5%
Follow-up within 30 Days of Discharge		2	50%	90%	58%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	1,072 days	0.3	86%	90%	98%	-4%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	36	-6%
Admits	15	18	-17% ▼
Discharges	13	15	-13% ▼
Bed Days	5,628	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	100%

Discharge Outcomes

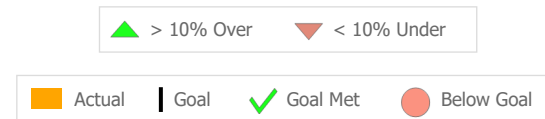
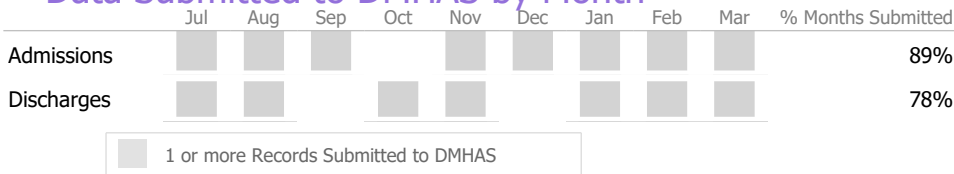
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	92%	95%	74%	-3%
✓ No Re-admit within 30 Days of Discharge		13	100%	85%	89%	15% ▲
● Follow-up within 30 Days of Discharge		10	83%	90%	58%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	525 days	0.2	120%	90%	98%	30% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Acute Psychiatric Programs

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