

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,349	3,009	11% ▲
	Admits	2,125	1,887	13% ▲
	Discharges	1,916	1,730	11% ▲
	Service Hours	24,718	21,906	13% ▲
	Bed Days	4,606	4,349	6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 257 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Access		89%	80%	88%
✓ Outcome		86%	80%	83%
✓ Recovery		84%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,575	33.7%
	Other	935	20.0%
	Crisis Services	424	9.1%
	Intake	406	8.7%
	Prevention	249	5.3%
	Social Rehabilitation	242	5.2%
	Inpatient Services	76	1.6%
	ACT	44	0.9%
	Community Support	35	0.7%
Forensic MH	Forensics Community-based	366	7.8%
	Outpatient	91	1.9%
Addiction	Outpatient	181	3.9%
	Other	52	1.1%

Client Demographics

Age	#	%	State Avg
18-25	413	13%	9%
26-34	577	18%	20%
35-44	729	23%	25%
45-54	599	19%	18%
55-64	580	18%	19%
65+	336	10%	10%

Gender	#	%	State Avg
Male	1,940	58%	59%
Female	1,362	41%	40%
Transgender	38	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,028	61%	64%
Unknown	483	14%	14%
Hisp-Puerto Rican	409	12%	10%
Hispanic-Other	356	11%	10%
Hispanic-Mexican	68	2%	1%
Hispanic-Cuban	5	0%	0%

Race	#	%	State Avg
White/Caucasian	1,138	36%	▼ 59%
Black/African American	1,092	35%	▲ 17%
Other	676	21%	12%
Unknown	134	4%	9%
Multiple Races	52	2%	1%
Asian	44	1%	1%
Am. Indian/Native Alaskan	13	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%

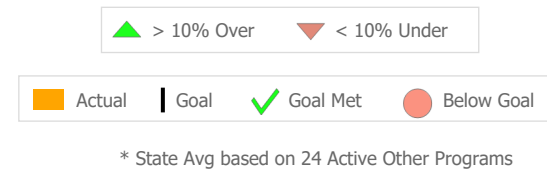
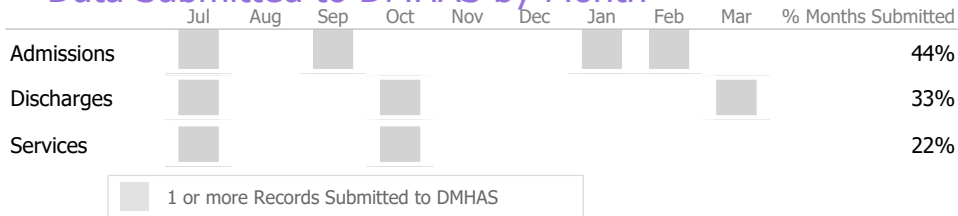
■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	3	133% ▲
Admits	5	2	150% ▲
Discharges	6	3	100% ▲
Service Hours	2	7	-64% ▼

Data Submitted to DMHAS by Month



Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	10	-30% ▼
Admits	3	1	200% ▲
Discharges	5	5	0%
Transfers - Out	2	2	0%
Bed Days	10	-	

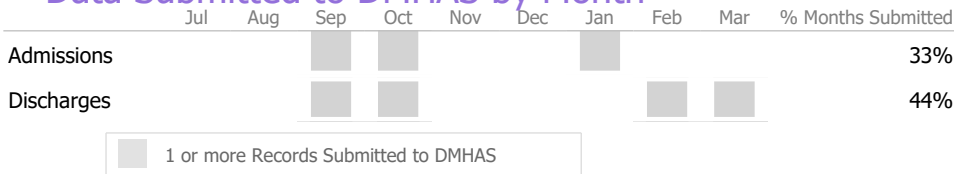
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	14%	95%	74%	-81% ▼
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	89%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	58%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	20%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	27	48% ▲
Admits	51	27	89% ▲
Discharges	49	28	75% ▲
Bed Days	90	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	87%
On-Time Periodic		
6 Month Updates	0%	20%
Diagnosis		
Valid Axis I Diagnosis	98%	100%

Discharge Outcomes

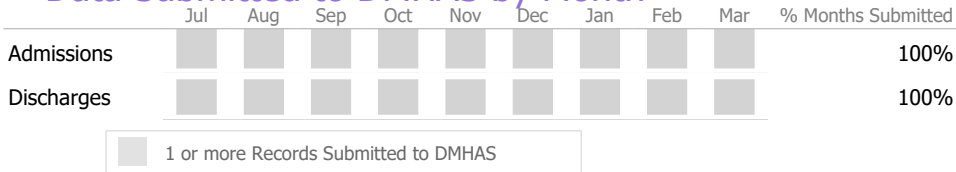
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		37	76%	95%	74%	-19% ▼
No Re-admit within 30 Days of Discharge		39	80%	85%	89%	-5%
Follow-up within 30 Days of Discharge		2	5%	90%	58%	-85% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	47 days	0.2	29%	90%	98%	-61% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over ▼ < 10% Under

Legend: Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	28	11% ▲
Admits	13	13	0%
Discharges	11	9	22% ▲
Transfers - In	2	1	100% ▲
Bed Days	4,506	4,349	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	91%	95%	74%	-4%
✓ No Re-admit within 30 Days of Discharge		10	91%	85%	89%	6%
✓ Follow-up within 30 Days of Discharge		9	90%	90%	58%	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		84% 87%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		0% 20%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	501 days	0.3	82%	90%	98%	-8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										67%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual Goal ✓ Goal Met ● Below Goal

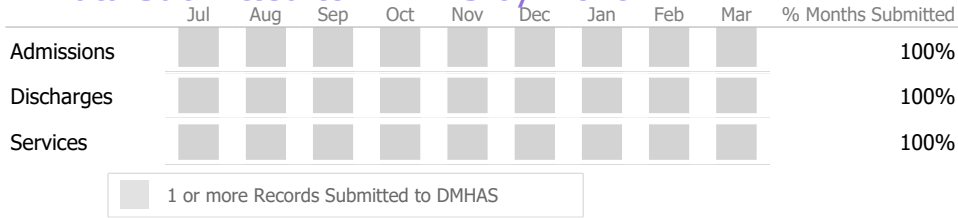
* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	31	32% ▲
Admits	27	23	17% ▲
Discharges	24	17	41% ▲
Service Hours	167	65	158% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Central Intake Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	112	5%
Admits	83	72	15% ▲
Discharges	85	78	9%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		78	94%	0%	95%	94% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under


Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Central Intake Programs

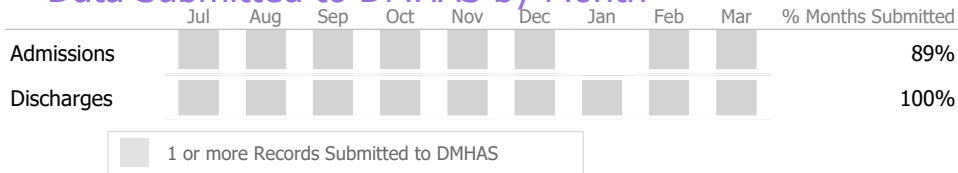
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	52	-17% ▼
Admits	29	32	-9%
Discharges	27	37	-27% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		28	97%	0%	95%	97% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	85	-5%
Admits	8	11	-27% ▼
Discharges	7	14	-50% ▼
Service Hours	2,159	928	133% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
On-Time Periodic		
6 Month Updates	65%	54%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	42%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		50	62%	60%	65%	2%
Stable Living Situation		66	81%	95%	74%	-14% ▼
Employed		10	12%	30%	26%	-18% ▼

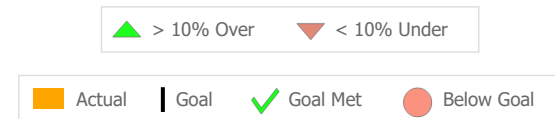
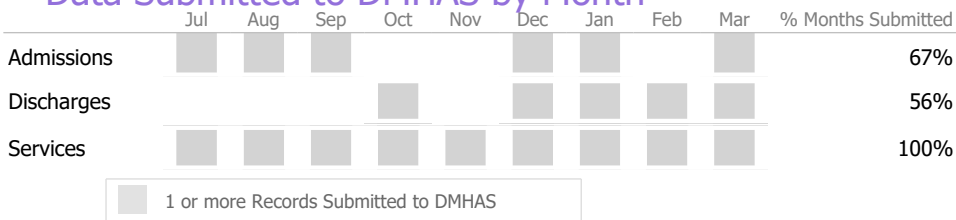
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		73	99%	90%	89%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	63%	75%	66%	-13% ▼

Data Submitted to DMHAS by Month



* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	238	217	10%
Admits	41	33	24% ▲
Discharges	29	21	38% ▲
Service Hours	2,215	2,216	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	89%
On-Time Periodic		
6 Month Updates	63%	54%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	21%	50%	42%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		162	68%	60%	65%	8%
Employed		64	27%	30%	26%	-3%
Stable Living Situation		204	86%	95%	74%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		206	99%	90%	89%	9%

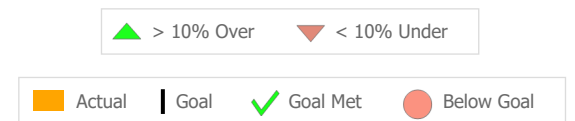
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		32	78%	75%	66%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



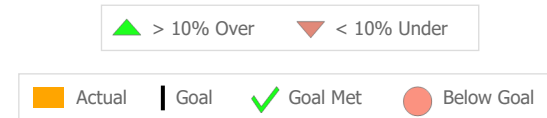
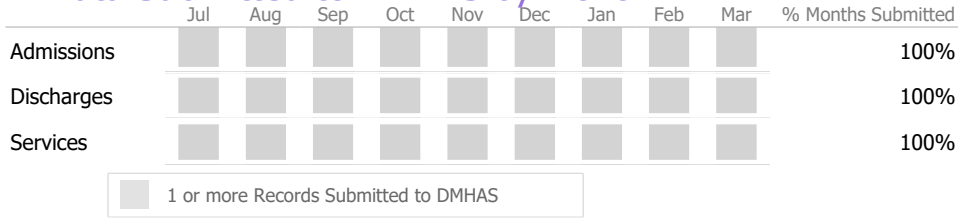
* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	44	11% ▲
Admits	48	44	9%
Discharges	49	43	14% ▲
Service Hours	38	26	46% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Central Intake Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	40	10%
Admits	9	2	350% ▲
Discharges	3	3	0%
Service Hours	1,293	1,023	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
On-Time Periodic		
6 Month Updates	97%	91%
Diagnosis		
Valid Axis I Diagnosis	93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	33%	65%	55%	-32% ▼
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	87%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	53%	10%

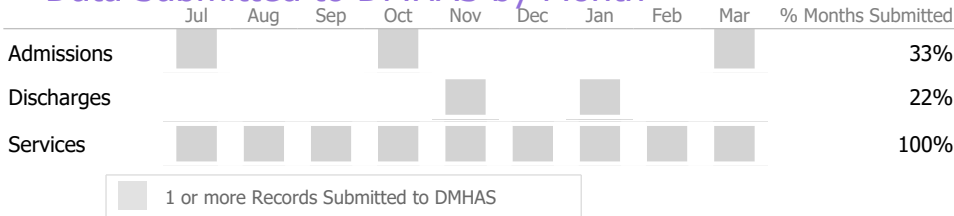
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		37	84%	60%	88%	24% ▲
● Social Support		24	55%	60%	78%	-5%
● Employed		0	0%	15%	15%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	98%	90%	99%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	85	7%
Admits	27	21	29% ▲
Discharges	24	21	14% ▲
Service Hours	1,506	1,409	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	84%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	12%	50%	47%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		91	100%	60%	54%	40% ▲
● Social Support		44	48%	60%	74%	-12% ▼
● Stable Living Situation		71	78%	95%	78%	-17% ▼
● Employed		3	3%	30%	16%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		65	97%	90%	97%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		26	96%	75%	91%	21% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

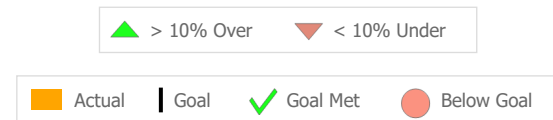
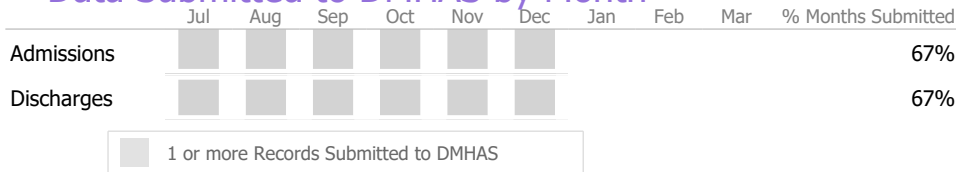
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	54	-48% ▼
Admits	23	66	-65% ▼
Discharges	15	61	-75% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		1	6%	75%	74%	-69% ▼
● Community Location Evaluation		2	12%	80%	78%	-68% ▼
● Follow-up Service within 48 hours		0	NA	90%	87%	-90% ▼

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	31	13% ▲
Admits	4	1	300% ▲
Discharges	3	1	200% ▲
Service Hours	1,221	1,079	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
On-Time Periodic		
6 Month Updates	93%	86%
Diagnosis		
Valid Axis I Diagnosis	69%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	65%	51%	-32% ▼

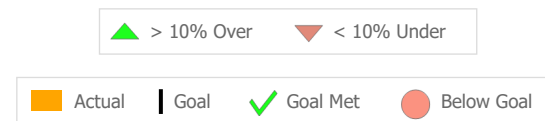
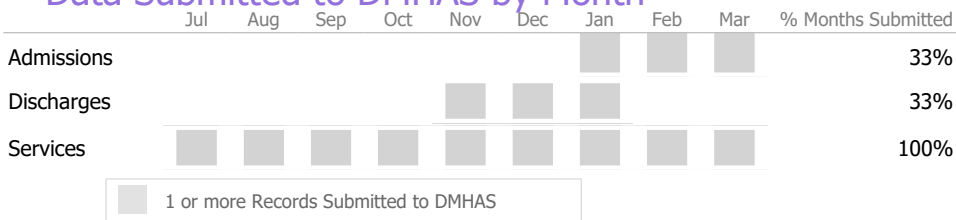
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		31	89%	80%	86%	9%
Social Support		23	66%	60%	79%	6%
Employed		4	11%	20%	16%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	100%	90%	97%	10%

Data Submitted to DMHAS by Month



* State Avg based on 35 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	162	144	13% ▲
Admits	78	75	4%
Discharges	75	65	15% ▲
Service Hours	1,060	899	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic		
6 Month Updates	37%	54%
Diagnosis		
Valid Axis I Diagnosis	90%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	33%	50%	42%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		20	12%	30%	26%	-18% ▼
Social Support		66	40%	60%	65%	-20% ▼
Stable Living Situation		97	59%	95%	74%	-36% ▼

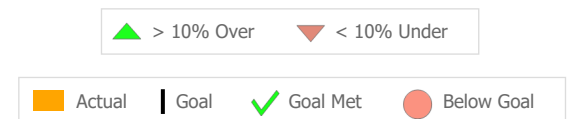
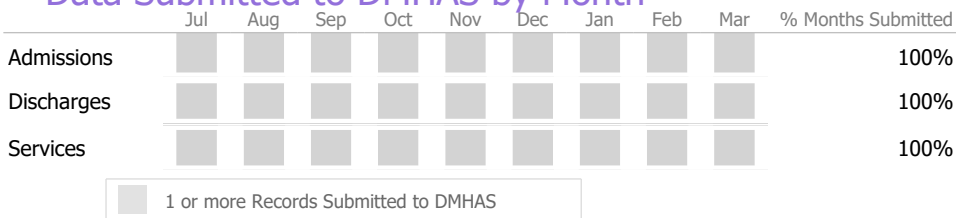
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		73	82%	90%	89%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		69	91%	75%	66%	16% ▲

Data Submitted to DMHAS by Month




* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

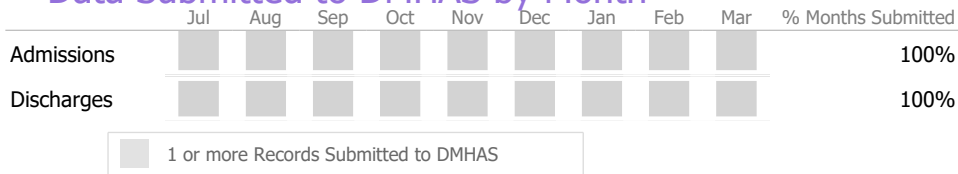
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	366	261	40% ▲
Admits	312	246	27% ▲
Discharges	295	235	26% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		172	92%	0%	84%	92% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

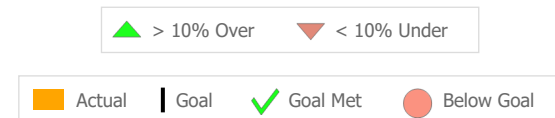
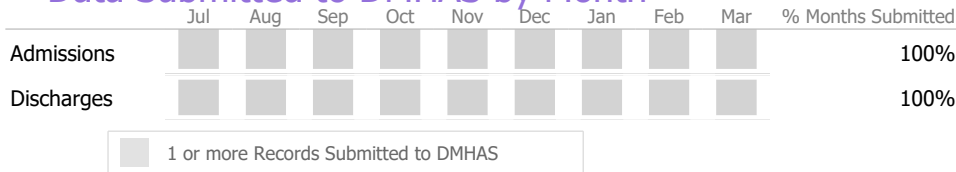
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	402	327	23% ▲
Admits	471	399	18% ▲
Discharges	474	394	20% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		285	82%	75%	74%	7%
● Community Location Evaluation		107	31%	80%	78%	-49% ▼
✓ Follow-up Service within 48 hours		134	92%	90%	87%	2%

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	170	172	-1%
Admits	13	7	86% ▲
Discharges	16	14	14% ▲
Service Hours	1,294	1,483	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	89%
On-Time Periodic		
6 Month Updates	55%	54%
Diagnosis		
Valid Axis I Diagnosis	76%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	12%	50%	42%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		100	59%	60%	65%	-1%
Stable Living Situation		154	91%	95%	74%	-4%
Employed		22	13%	30%	26%	-17% ▼

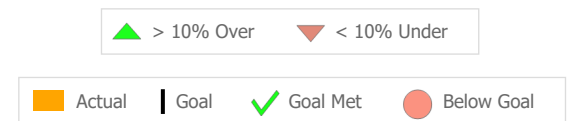
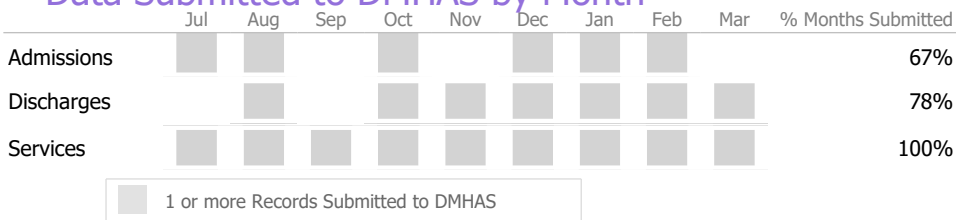
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		154	100%	90%	89%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	85%	75%	66%	10%

Data Submitted to DMHAS by Month



* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	199	220	-10%
Admits	1	-	
Discharges	27	12	125% ▲
Service Hours	1,314	1,322	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	89%
On-Time Periodic		
6 Month Updates	66%	54%
Diagnosis		
Valid Axis I Diagnosis	77%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	22%	50%	42%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		124	62%	60%	65%	2%
Stable Living Situation		160	80%	95%	74%	-15% ▼
Employed		19	10%	30%	26%	-20% ▼

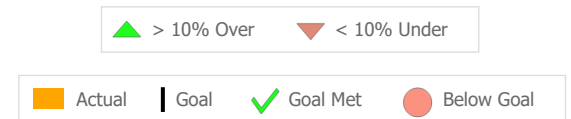
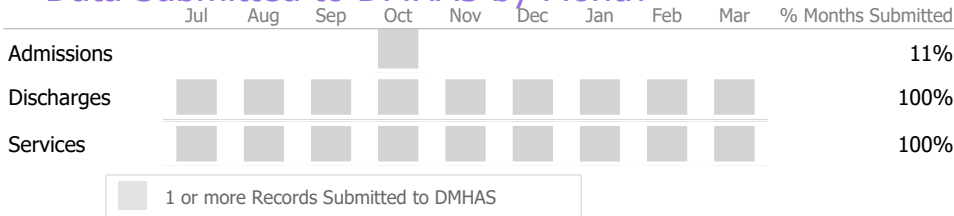
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		172	100%	90%	89%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	100%	75%	66%	25% ▲

Data Submitted to DMHAS by Month



* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	285	288	-1%
Admits	18	8	125% ▲
Discharges	19	16	19% ▲
Service Hours	2,045	1,768	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	89%
On-Time Periodic		
6 Month Updates	84%	54%
Diagnosis		
Valid Axis I Diagnosis	84%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	5%	50%	42%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		179	63%	60%	65%	3%
Stable Living Situation		250	88%	95%	74%	-7%
Employed		28	10%	30%	26%	-20% ▼

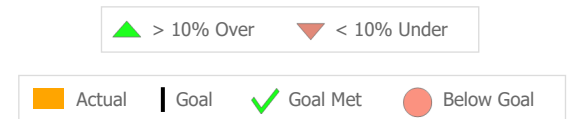
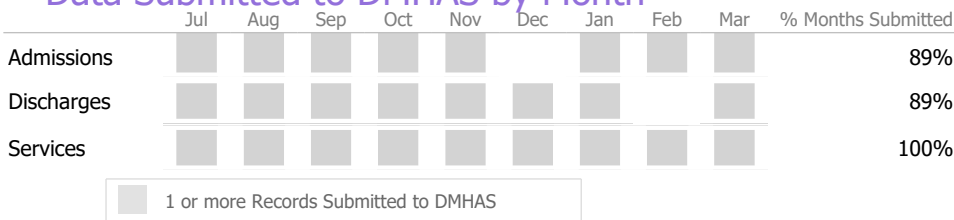
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		262	98%	90%	89%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		12	67%	75%	66%	-8%

Data Submitted to DMHAS by Month



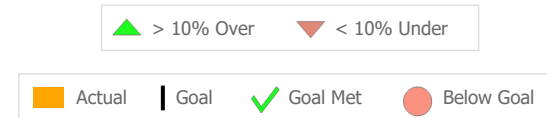
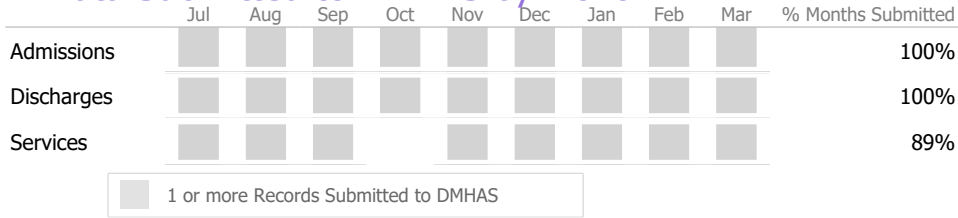
* State Avg based on 77 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	202	251	-20% ▼
Admits	138	209	-34% ▼
Discharges	142	209	-32% ▼
Service Hours	10	57	-83% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Central Intake Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	96	-9%
Admits	25	23	9%
Discharges	32	25	28% ▲
Service Hours	669	839	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	89%
On-Time Periodic		
6 Month Updates	93%	54%
Diagnosis		
Valid Axis I Diagnosis	70%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	34%	50%	42%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		78	89%	60%	65%	29% ▲
Employed		34	39%	30%	26%	9%
Stable Living Situation		84	95%	95%	74%	0%

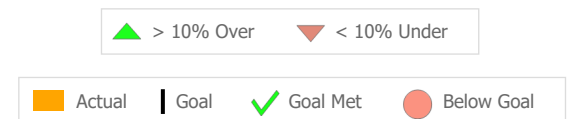
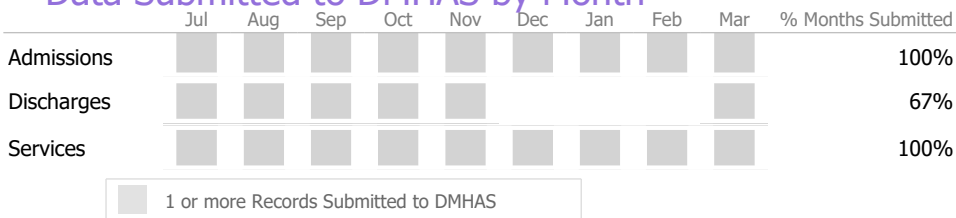
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	98%	90%	89%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	96%	75%	66%	21% ▲

Data Submitted to DMHAS by Month



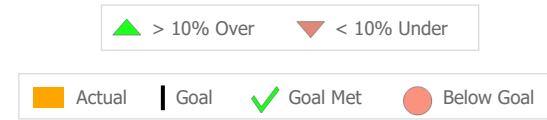
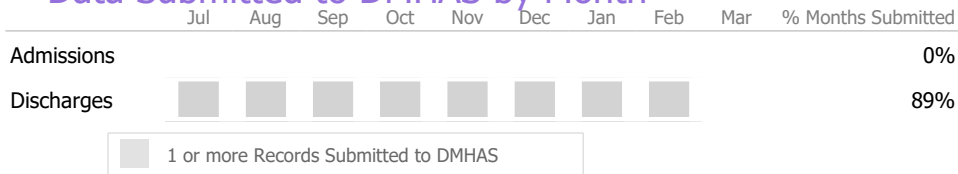
* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	276	-10%
Admits	-	-	
Discharges	15	15	0%

Data Submitted to DMHAS by Month



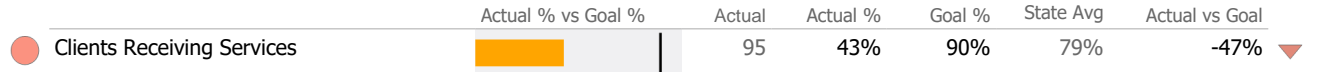
* State Avg based on 1 Active Prevention Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

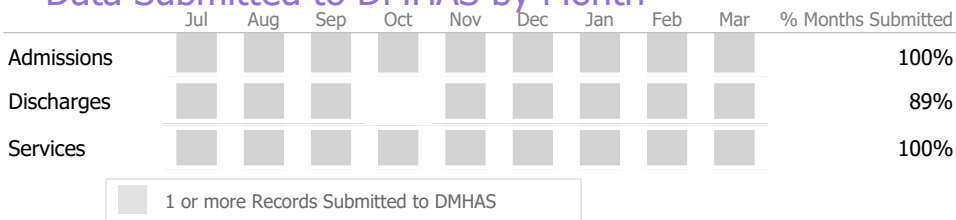
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	242	226	7%
Admits	22	35	-37% ▼
Discharges	19	12	58% ▲
Service Hours	2,725	2,117	29% ▲
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 34 Active Social Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	43	33% ▲
Admits	24	12	100% ▲
Discharges	18	21	-14% ▼
Service Hours	831	492	69% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	89%
On-Time Periodic		
6 Month Updates	100%	54%
Diagnosis		
Valid Axis I Diagnosis	47%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	6%	50%	42%	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		54	95%	95%	74%	0%
Social Support		34	60%	60%	65%	0%
Employed		13	23%	30%	26%	-7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		39	100%	90%	89%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	96%	75%	66%	21% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■		■	■	■	■	■	■	89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

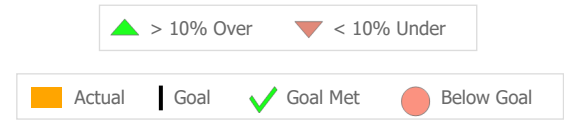
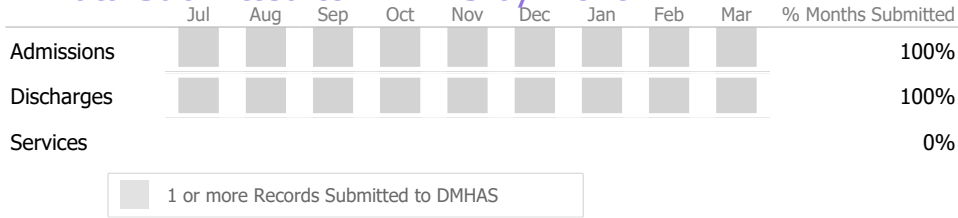
* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	46	102% ▲
Admits	87	51	71% ▲
Discharges	84	44	91% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Other Programs

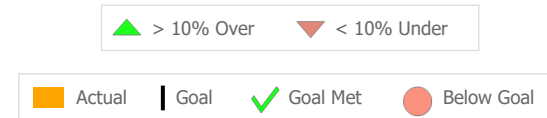
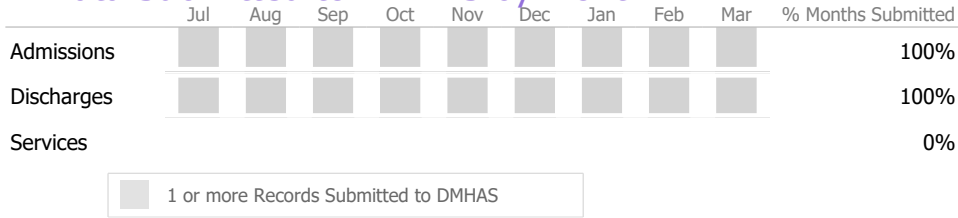
■ 1 or more Records Submitted to DMHAS

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	100	25% ▲
Admits	66	37	78% ▲
Discharges	50	37	35% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



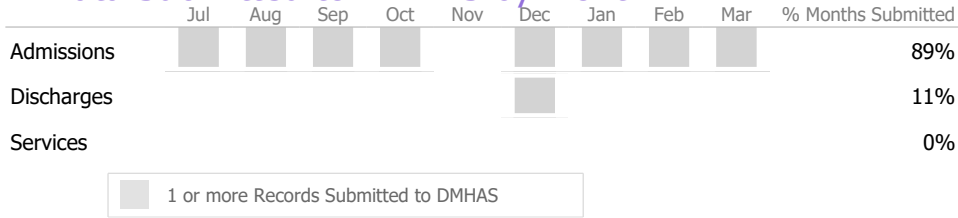
* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	30	77% ▲
Admits	24	8	200% ▲
Discharges	1	4	-75% ▼
Service Hours	-		-100% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 24 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

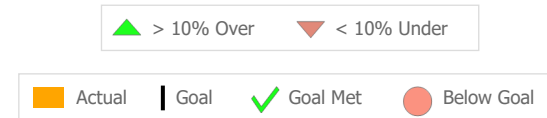
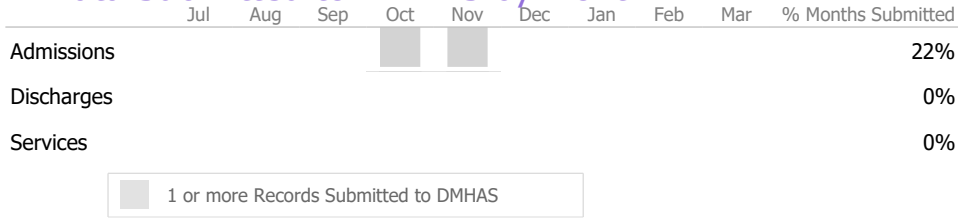
* State Avg based on 24 Active Other Programs

■ 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	2	8	-75% ▼
Discharges	-	3	-100% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month



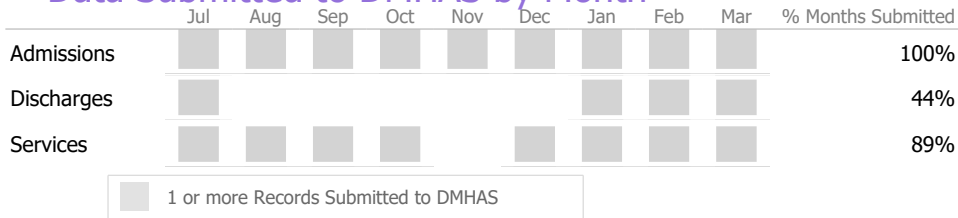
* State Avg based on 24 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	34	135% ▲
Admits	54	29	86% ▲
Discharges	6	12	-50% ▼
Service Hours	21	47	-55% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	8	-88% ▼
Admits	-	-	
Discharges	-	7	-100% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Other Programs

■ 1 or more Records Submitted to DMHAS

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	17	-88% ▼
Admits	-	11	-100% ▼
Discharges	-	13	-100% ▼
Service Hours	-	2	-100% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

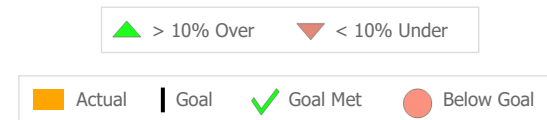
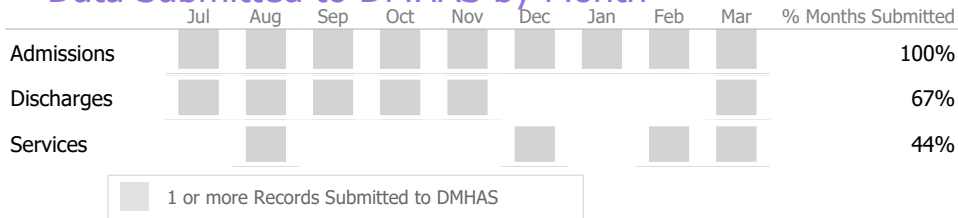
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	90	-13% ▼
Admits	21	19	11% ▲
Discharges	28	24	17% ▲
Service Hours	3	1	

Data Submitted to DMHAS by Month



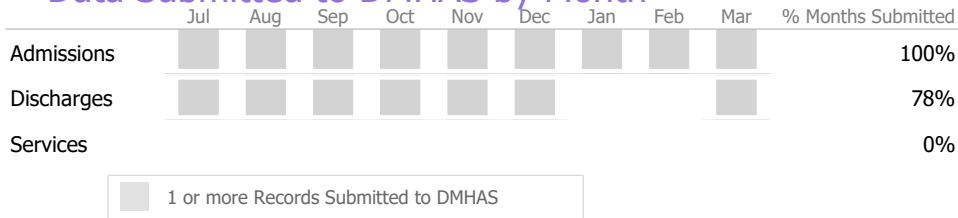
* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	27	93% ▲
Admits	39	26	50% ▲
Discharges	25	10	150% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

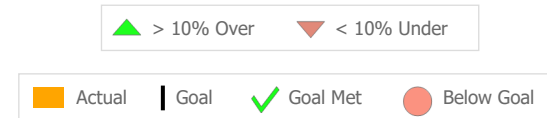
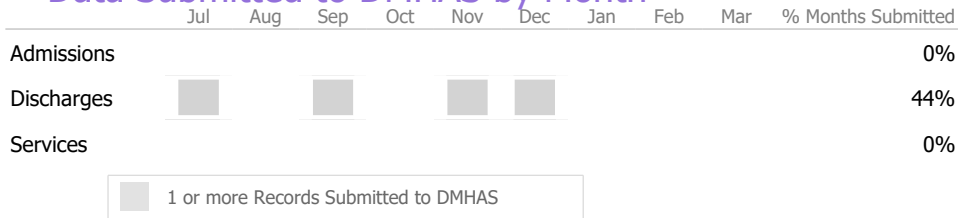
* State Avg based on 1 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	50	-28% ▼
Admits	-	17	-100% ▼
Discharges	36	16	125% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



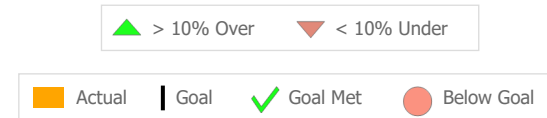
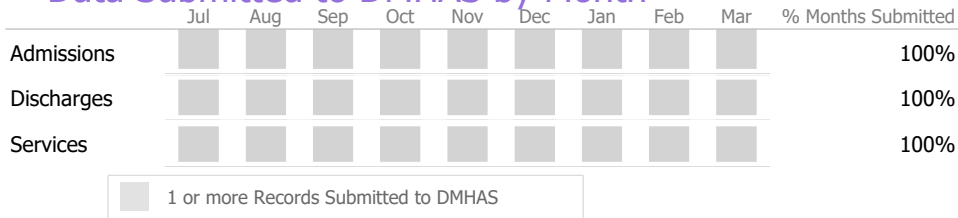
* State Avg based on 24 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	79	-1%
Admits	77	78	-1%
Discharges	77	78	-1%
Service Hours	138	137	1%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Central Intake Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	3	-67% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	6	23	-74% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	67%
On-Time Periodic		
6 Month Updates	100%	9%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	100%	50%	30%	50% ▲
Abstinence/Reduced Drug Use		1	100%	55%	32%	45% ▲
Self Help		1	100%	60%	16%	40% ▲
Not Arrested		1	100%	75%	58%	25% ▲
Stable Living Situation		1	100%	95%	59%	5%

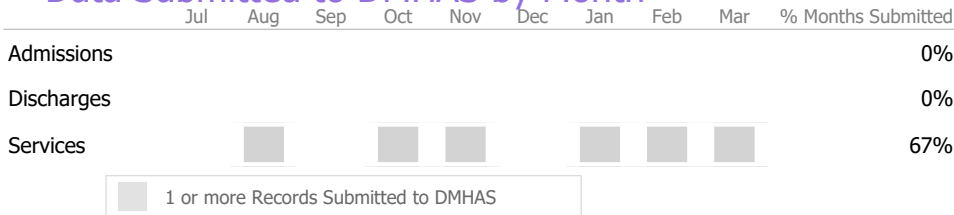
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	100%	90%	41%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	45%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	180	183	-2%
Admits	81	84	-4%
Discharges	76	69	10%
Service Hours	2,290	2,258	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	89%
Valid TEDS Data	92%	67%
On-Time Periodic		
6 Month Updates	82%	9%
Diagnosis		
Valid Axis I Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	33%	50%	52%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		184	99%	60%	16%	39% ▲
Employed		82	44%	50%	30%	-6%
Stable Living Situation		166	89%	95%	59%	-6%
Abstinence/Reduced Drug Use		83	45%	55%	32%	-10% ▼
Not Arrested		109	59%	75%	58%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		109	99%	90%	41%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		73	90%	75%	45%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	1	2	-50% ▼
Discharges	-	2	-100% ▼
Service Hours	62	47	32% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	89%
On-Time Periodic		
6 Month Updates	50%	54%
Diagnosis		
Valid Axis I Diagnosis	71%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	30%	26%	-30% ▼
Social Support		2	29%	60%	65%	-31% ▼
Stable Living Situation		3	43%	95%	74%	-52% ▼

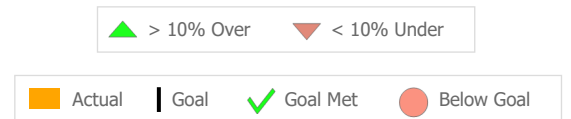
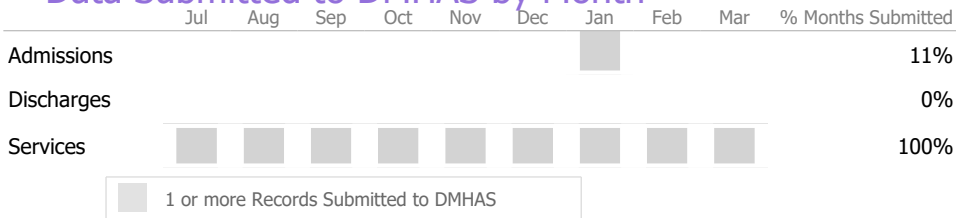
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	100%	90%	89%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	100%	75%	66%	25% ▲

Data Submitted to DMHAS by Month



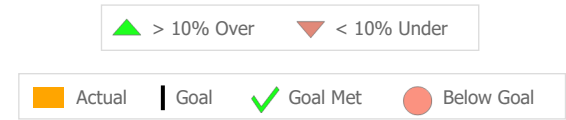
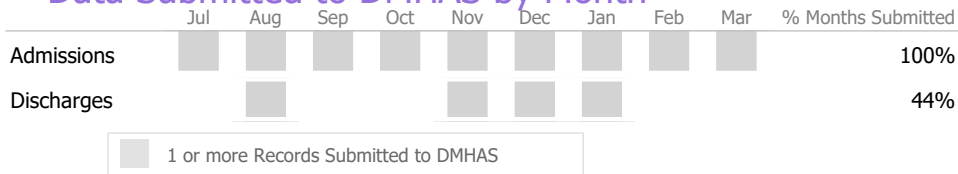
* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	438	299	46% ▲
Admits	120	93	29% ▲
Discharges	8	4	100% ▲

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	49	35% ▲
Admits	19	19	0%
Discharges	3	2	50% ▲
Service Hours	473	565	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
On-Time Periodic		
6 Month Updates	6%	54%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	42%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		26	39%	60%	65%	-21% ▼
● Employed		2	3%	30%	26%	-27% ▼
● Stable Living Situation		38	58%	95%	74%	-37% ▼

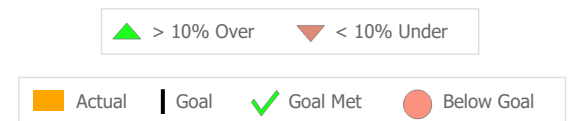
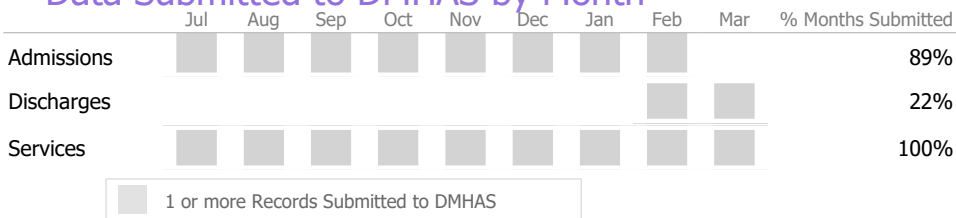
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		39	62%	90%	89%	-28% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		18	95%	75%	66%	20% ▲

Data Submitted to DMHAS by Month



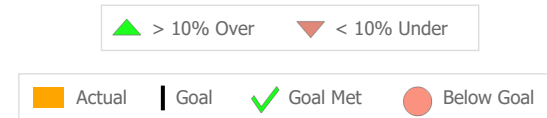
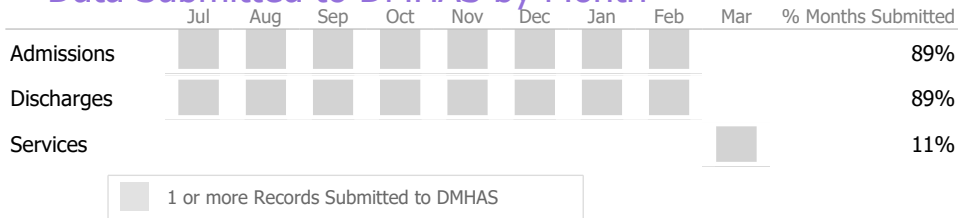
* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	19	19	0%
Discharges	19	19	0%
Service Hours	3	-	

Data Submitted to DMHAS by Month



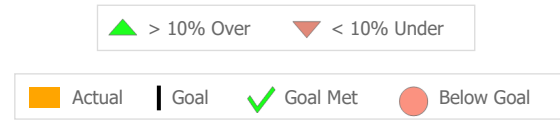
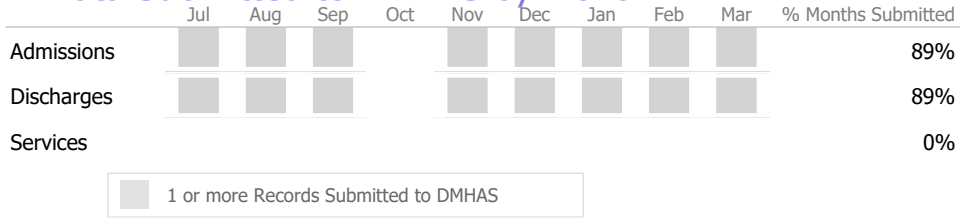
* State Avg based on 16 Active Central Intake Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	12	50% ▲
Admits	18	12	50% ▲
Discharges	18	12	50% ▲
Service Hours	-	-	

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Central Intake Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	79	11% ▲
Admits	24	12	100% ▲
Discharges	16	13	23% ▲
Service Hours	3,174	3,098	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	89%
On-Time Periodic		
6 Month Updates	69%	54%
Diagnosis		
Valid Axis I Diagnosis	92%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	12%	50%	42%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		60	67%	60%	65%	7%
Employed		22	24%	30%	26%	-6%
Stable Living Situation		69	77%	95%	74%	-18% ▼

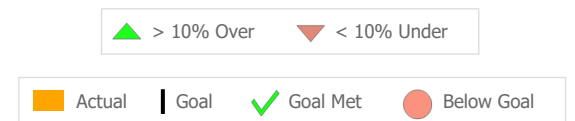
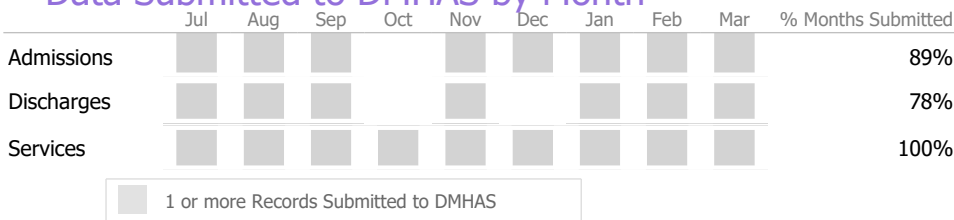
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		74	100%	90%	89%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	100%	75%	66%	25% ▲

Data Submitted to DMHAS by Month



* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.