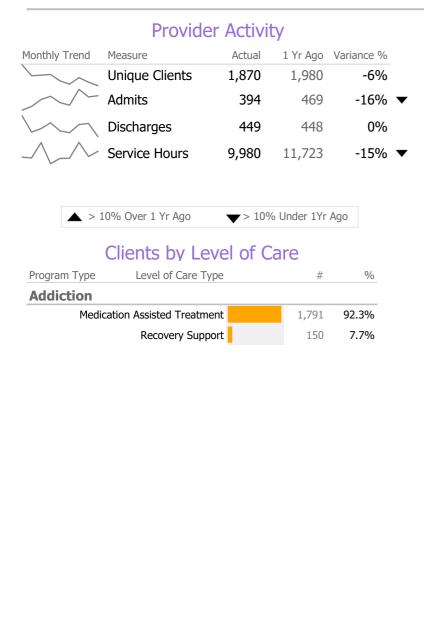
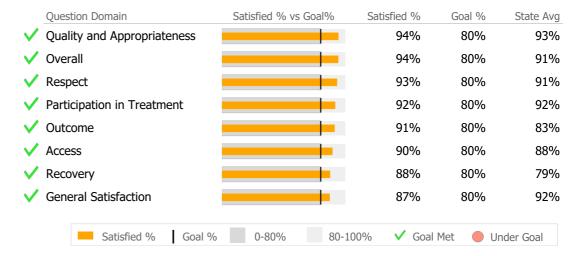
Connecticut Counseling Centers Inc. Waterbury, CT

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)



Consumer Satisfaction Survey (Based on 626 FY23 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	20	1%	9%	Male	1,170	63%	59%
26-34	334	18%	20%	Female	694	37%	40%
35-44	627	34%	25%	Transgender			0%
45-54 📕	420	22%	18%				
55-64	330	18%	19%				
65+	139	7%	10%	Race	#	%	State Avg
				White/Caucasian	1,586	85%	▲ 59%
Ethnicity	#	%	State Avg	Other	137	7%	12%
Non-Hispanic	1,426	76%	▲ 64%	Black/African American	133	7%	17%
Hisp-Puerto Rican	187	10%	10%	Asian	6	0%	1%
Hispanic-Other	143	8%	10%	Am. Indian/Native Alaskan	4	0%	1%
Unknown	112	6%	14%	Hawaiian/Other Pacific Islander	3	0%	0%
• I				Unknown	1	0%	9%
Hispanic-Mexican	2	0%	1%	Multiple Races			1%
Hispanic-Cuban			0%				
	Jnique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

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Connecticut Counseling Centers Inc. Addiction - Medication Assisted Treatment - Methadone Maintenance

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	709	765	-7%
Admits	144	151	-5%
Discharges	179	169	6%
Service Hours	3,936	2,784	41% 🔺

Data Submission Quality

Data Entry		Actual S	State Avg
🗸 Valid NOMS Data		100%	98%
Valid TEDS Data		100%	98%
		•	
On-Time Periodic		Actual	State Avg
V 6 Month Updates		73%	73%
	•		
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	99%

	5							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		104	58%	50%	57%	8%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		603	81%	75%	93%	6%	
\checkmark	Abstinence/Reduced Drug Use		375	50%	50%	65%	0%	
	Employed		282	38%	40%	38%	-2%	
	Improved/Maintained Function Score		452	66%	75%	55%	-9%	
	Stable Living Situation		582	78%	90%	87%	-12%	▼
	Self Help		312	42%	60%	47%	-18%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		437	77%	90%	85%	-13%	▼
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Length of Stay over 1 Year		548	77%	50%	67%	27%	

Data Submitted to DMHAS by Month 101 Auro Sep Oct Nov Jan Feb Mar % Months Submitted Admissions 100% Discharges 100% Services 1 or more Records Submitted to DMHAS

	^ >	> 10% Ov	er	< 10	% Under	
Act	ual	Goal	\checkmark	Goal Met	Bel	ow Goal

* State Avg based on 38 Active Methadone Maintenance Programs

100%

Discharge Outcomes

Variances in data may be indicative of operational adjustments related to the pandemic.

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	212	-8%
Admits	32	36	-11% 🔻
Discharges	35	43	-19% 🔻
Service Hours	2,112	1,706	24% 🔺

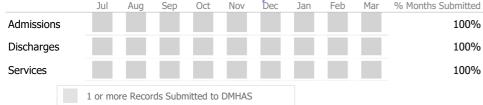
Data Submission Quality

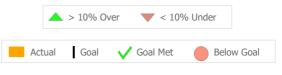
Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	97%	73%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
 Image: A start of the start of	Treatment Completed Successfully		20	57%	50%	57%	7%	-
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Not Arrested		200	98%	75%	93%	23%	
	Employed		124	60%	40%	38%	20%	
/	Abstinence/Reduced Drug Use		135	66%	50%	65%	16%	
/	Improved/Maintained Function Score		162	87%	75%	55%	12%	
/	Stable Living Situation		197	96%	90%	87%	6%	
	Self Help		132	64%	60%	47%	4%	
	Service Utilization							
_		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	_
	Clients Receiving Services		166	98%	90%	85%	8%	
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Length of Stay over 1 Year		156	80%	50%	67%	30%	

Data Submitted to DMHAS by Month





* State Avg based on 38 Active Methadone Maintenance Programs

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	895	945	-5%
Admits	153	188	-19% 🔻
Discharges	204	203	0%
Service Hours	3,802	7,083	-46% 🔻

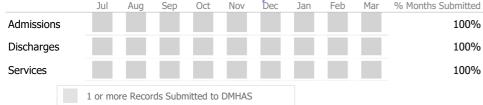
Data Submission Quality

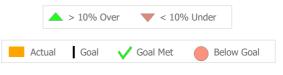
Data Entry	Actual	State Avg
Valid NOMS Data	99%	6 98%
Valid TEDS Data	100%	% 98%
On-Time Periodic	Actua	al State Avg
6 Month Updates	63%	% 73%
Diagnosis	Actua	al State Avg
Valid Axis I Diagnosis	100%	6 99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		87	43%	50%	57%	-7%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		705	75%	75%	93%	0%	
	Abstinence/Reduced Drug Use		390	42%	50%	65%	-8%	
	Employed		254	27%	40%	38%	-13%	-
	Improved/Maintained Function Score		547	63%	75%	55%	-12%	-
	Stable Living Situation	 1	677	72%	90%	87%	-18%	
	Self Help	—	200	21%	60%	47%	-39%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		498	68%	90%	85%	-22%	▼
	Service Engagement							
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Length of Stay over 1 Year		702	78%	50%	67%	28%	

Data Submitted to DMHAS by Month





* State Avg based on 38 Active Methadone Maintenance Programs