

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	153	195	-22% ▼
	Admits	49	66	-26% ▼
	Discharges	65	103	-37% ▼
	Service Hours	62	62	1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	153	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	3%	9%
26-34	26	17%	20%
35-44	53	35%	25%
45-54	39	25%	18%
55-64	26	17%	19%
65+	5	3%	10%

Ethnicity	#	%	State Avg
Non-Hispanic	126	82%	▲ 64%
Hisp-Puerto Rican	18	12%	10%
Hispanic-Other	8	5%	10%
Unknown	1	1%	▼ 14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	107	70%	▲ 59%
Female	46	30%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	130	85%	▲ 59%
Black/African American	20	13%	17%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races	1	1%	1%
Other	1	1%	▼ 12%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

SOR- HCWH - Bristol

City of Bristol

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)

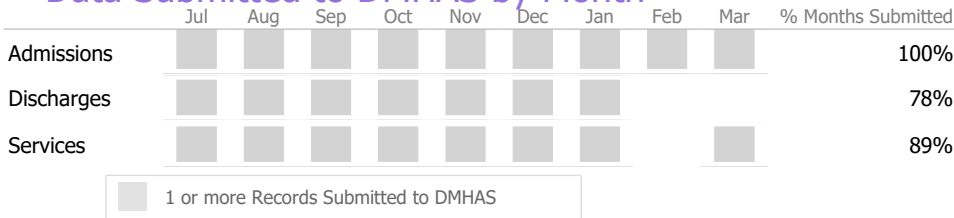
Program Activity

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Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		49	100%	50%	77%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.