Beth El Center Inc.
Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - March 2024   (Data as of Jun 10, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	5	5	0%	
	Admits				
	Discharges				
∿	Service Hours	67	42	60%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		5	100.0%

Consumer Satisfaction Survey   (Based on 4 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
●	Participation in Treatment		75%	80%	92%
●	Respect		75%	80%	91%
●	Access		75%	80%	88%
●	Recovery		50%	80%	79%
●	Outcome		25%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	Goal Met	● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25				9%
26-34		1	20%	20%
35-44			▼	25%
45-54		1	20%	18%
55-64		1	20%	19%
65+		2	40% ▲	10%

Gender

		#	%	State Avg
Female		4	80% ▲	40%
Male		1	20% ▼	59%
Transgender				0%

Ethnicity

		#	%	State Avg
Non-Hispanic		4	80% ▲	64%
Hisp-Puerto Rican		1	20%	10%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				10%
Unknown			▼	14%

Race

		#	%	State Avg
White/Caucasian		3	60%	59%
Black/African American		2	40% ▲	17%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	12%
Unknown				9%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Supportive Housing
Beth El Center Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - March 2024 (Data as of Jun 10, 2024)
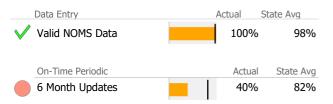
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	-	-		
Discharges	-	-		
Service Hours	67	42	60%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		5	100%	85%	93%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		5	100%	90%	98%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	98%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	40%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services			▪			▪	▪	▪	▪	56%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◻ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.