

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	55	41	34% ▲
	Admits	48	37	30% ▲
	Discharges	47	37	27% ▲
	Service Hours	-	-	-
	Bed Days	3,491	3,224	8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 14 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Recovery		93%	80%	79%
✓ Overall		86%	80%	91%
✓ Respect		86%	80%	91%
✓ Access		86%	80%	88%
✓ Outcome		86%	80%	83%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	55	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	7	13%	8%
26-34	11	20%	19%
35-44	20	36% ▲	24%
45-54	9	16%	18%
55-64	8	15%	19%
65+			10%

Gender	#	%	State Avg
Male	54	100% ▲	59%
Female			41% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	36	65%	65%
Hisp-Puerto Rican	14	25% ▲	10%
Unknown	3	5%	14%
Hispanic-Other	2	4%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	26	47% ▼	60%
Black/African American	12	22%	17%
Unknown	12	22% ▲	8%
Other	5	9%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	15	14	7%
Discharges	14	12	17% ▲
Bed Days	1,201	1,030	17% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	86%	85%	68%	1%
✓ No Re-admit within 30 Days of Discharge		13	93%	85%	86%	8%
● Follow-up within 30 Days of Discharge		2	17%	90%	69%	-73% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		20	100%	70%	77%	30% ▲
● Employed		11	55%	60%	46%	-5%
✓ Improved/Maintained Function Score		14	100%	75%	81%	25% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	80 days	0.3	93%	90%	92%	3%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	35	31% ▲
Admits	33	23	43% ▲
Discharges	33	25	32% ▲
Bed Days	2,290	2,194	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		19	58%	70%	75%	-12% ▼
✓ No Re-admit within 30 Days of Discharge		31	94%	85%	90%	9%
● Follow-up within 30 Days of Discharge		12	63%	90%	55%	-27% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		30	65%	70%	75%	-5%
✓ Improved/Maintained Function Score		33	100%	95%	93%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	81 days	0.3	83%	90%	68%	-7%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.