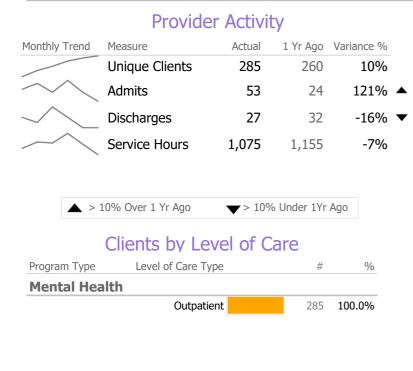
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)



Consumer Satisfaction Survey (Based on 96 FY23 Surveys)



Client Demographics

Age	÷	¥ %	State Avg	Gender	#	%	State Avg
18-25	1	9 7%	8%	Male 🗾	145	51%	59%
26-34	4	2 15%	19%	Female	140	49%	41%
35-44 📕	4	2 15%	24%	Transgender			0%
45-54	4	8 17%	18%				
55-64 📕	6	7 24%	19%				
65+	6	6 23%	▲ 10%	Race	#	%	State Avg
				White/Caucasian	150	53%	60%
Ethnicity	#	%	State Avg	Black/African American	80	28%	▲ 17%
Non-Hispanic	246	86%	▲ 65%	Other	40	14%	12%
Hispanic-Other	29	10%	10%	Asian	7	2%	1%
Unknown	6	2%	▼ 14%	Multiple Races	5	2%	1%
Hisp-Puerto Rican	3		10%	Unknown	3	1%	8%
				Am. Indian/Native Alaskan			1%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	,			
,							
	Unique	Clients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder S	tate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Outpatient Services

Yale University-Behavioral Health Mental Health - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	285	260	10%	
Admits	53	24	121%	
Discharges	27	32	-16%	▼
Service Hours	1,075	1,155	-7%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	52%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		11	41%	50%	38%	-9%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		271	94%	60%	63%	34%	
\checkmark	Stable Living Situation		283	99%	95%	72%	4%	
	Employed	·	82	29%	30%	25%	-1%	
	Improved/Maintained Function Score		172	72%	75%	41%	-3%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		260	100%	90%	84%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	2 or more Services within 30 days		49	92%	75%	61%	17%	

Data Submitted to DMHAS by Month



		> 10% 0	ver	<	10%	Under		
Actu	Jal	Goal	\checkmark	Goal M	et	В	elow	Goa

* State Avg based on 77 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Discharge Outcomes