

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	181	51	255%	▲
	Admits	89	52	71%	▲
	Discharges	54			
	Service Hours	797	221		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	181	100.0%

Client Demographics

Age	#	%	State Avg
18-25	28	16%	8%
26-34	41	24%	19%
35-44	46	27%	24%
45-54	31	18%	18%
55-64	24	14%	19%
65+	3	2%	10%

Ethnicity	#	%	State Avg
Non-Hispanic	90	50%	65%
Hisp-Puerto Rican	37	20%	10%
Unknown	33	18%	14%
Hispanic-Other	18	10%	10%
Hispanic-Cuban	2	1%	0%
Hispanic-Mexican	1	1%	1%

Gender	#	%	State Avg
Male	106	59%	59%
Female	74	41%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	87	48%	60%
Black/African American	57	31%	17%
Other	23	13%	12%
Unknown	6	3%	8%
Multiple Races	5	3%	1%
Asian	3	2%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Employment Services Hartford

Viability Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	32	216% ▲
Admits	47	32	47% ▲
Discharges	33	-	
Service Hours	432	107	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		36	36%	35%	43%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		67	99%	90%	93%	9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%
○ On-Time Periodic		
○ 6 Month Updates		77%
Diagnosis		
✓ Valid Axis I Diagnosis		46%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	20	305% ▲
Admits	42	20	110% ▲
Discharges	21	-	
Service Hours	365	114	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		35	43%	35%	43%	8%

Service Utilization

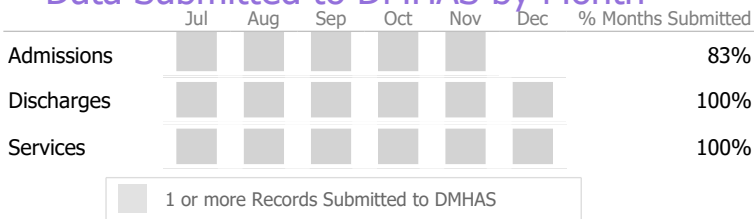
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	98%	90%	93%	8%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		77%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 37 Active Employment Services Programs

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