The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	160	165	-3%
	Admits	83	79	5%
	Discharges	80	76	5%
	Service Hours	747	793	-6%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	103	60.6%
	Medication Assisted Treatment	67	39.4%

Consumer Satisfaction Survey   (Based on 148 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		94%	80%	91%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Access		90%	80%	88%
✓ Participation in Treatment		90%	80%	92%
✓ Outcome		89%	80%	83%
✓ Recovery		84%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		1	1%	8%
26-34		45	28%	19%
35-44		46	29%	24%
45-54		30	19%	18%
55-64		32	20%	19%
65+		6	4%	10%

Gender

Gender		#	%		State Avg
Female		86	54%	▲	41%
Male		74	46%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		81	51%	▼	65%
Hisp-Puerto Rican		54	34%	▲	10%
Hispanic-Other		19	12%		10%
Unknown		4	3%	▼	14%
Hispanic-Mexican		2	1%		1%
Hispanic-Cuban					0%

Race

Race		#	%		State Avg
White/Caucasian		75	47%	▼	60%
Black/African American		40	25%		17%
Other		38	24%	▲	12%
Unknown		5	3%		8%
Am. Indian/Native Alaskan		2	1%		1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Outreach
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
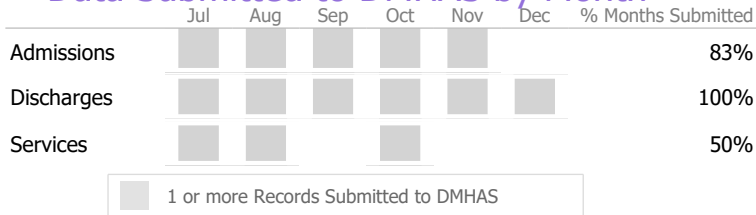Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	13	177%	▲
Admits	25	13	92%	▲
Discharges	22	6	267%	▲
Service Hours	144	25		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		23	100%	50%	78%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢		83%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢		▢			50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	│ Goal	✓ Goal Met	● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

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MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	11	-45%	▼
Admits	2	3	-33%	▼
Discharges	3	4	-25%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	67%	50%	45%	17%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		5	83%	55%	40%	28%	▲
✓	Not Arrested		6	100%	75%	60%	25%	▲
✓	Employed		4	67%	50%	38%	17%	▲
✓	Self Help		4	67%	60%	42%	7%	
✓	Stable Living Situation		6	100%	95%	52%	5%	
●	Improved/Maintained Function Score		1	25%	75%	25%	-50%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	100%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	8%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▪	▪	33%
Discharges			▪	▪		▪	50%

▪ 1 or more Records Submitted to DMHAS
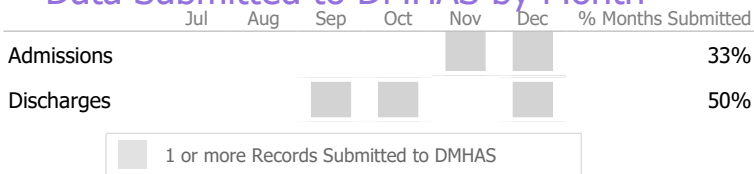
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	66	-8%	
Admits	20	22	-9%	
Discharges	9	27	-67%	▼
Service Hours	279	350	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	96%
✓	Valid TEDS Data	98%	60%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	69%	39%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		2	22%	50%	47%	-28%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		48	79%	55%	52%	24%	▲
✓	Not Arrested		60	98%	75%	66%	23%	▲
✓	Self Help		38	62%	60%	20%	2%	
🔴	Stable Living Situation		56	92%	95%	61%	-3%	
🔴	Employed		26	43%	50%	30%	-7%	
🔴	Improved/Maintained Function Score		6	15%	75%	27%	-60%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		41	79%	90%	53%	-11%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪		▪		83%
Discharges	▪	▪				▪	50%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
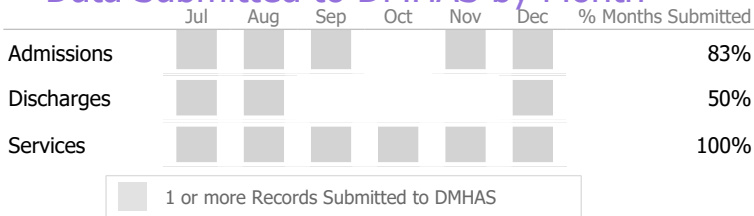
▲ > 10% Over   ▼ < 10% Under
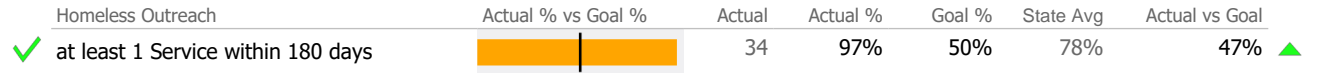
🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

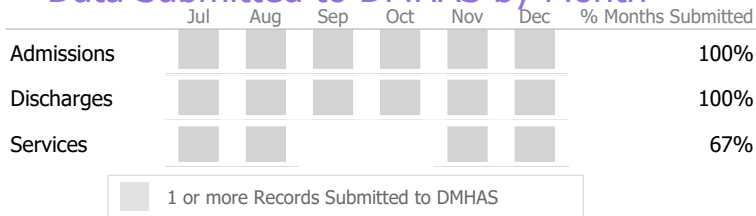Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	82	-18%	▼
Admits	36	41	-12%	▼
Discharges	46	39	18%	▲
Service Hours	324	418	-22%	▼

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		34	97%	50%	78%	47%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪			▪	▪	67%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.