Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - December 2023   (Data as of Mar 26, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	38	42	-10%	
	Admits	12	9	33%	▲
	Discharges	7	9	-22%	▼
	Service Hours	208	271	-23%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		38	100.0%

Consumer Satisfaction Survey   (Based on 15 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		100%	80%	92%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Quality and Appropriateness		93%	80%	93%
✓	Overall		93%	80%	91%
✓	Participation in Treatment		93%	80%	92%
✓	Recovery		93%	80%	79%
✓	Outcome		86%	80%	83%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		4	11%	8%
26-34		8	21%	19%
35-44		7	18%	24%
45-54		8	21%	18%
55-64		7	18%	19%
65+		4	11%	10%

Gender

Gender		#	%		State Avg
Female		22	58%	▲	41%
Male		16	42%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		36	95%	▲	65%
Unknown		2	5%		14%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hispanic-Other					10%
Hisp-Puerto Rican					10%

Race

Race		#	%		State Avg
White/Caucasian		37	97%	▲	60%
Other		1	3%		12%
Am. Indian/Native Alaskan					1%
Asian					1%
Black/African American				▼	17%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					8%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)
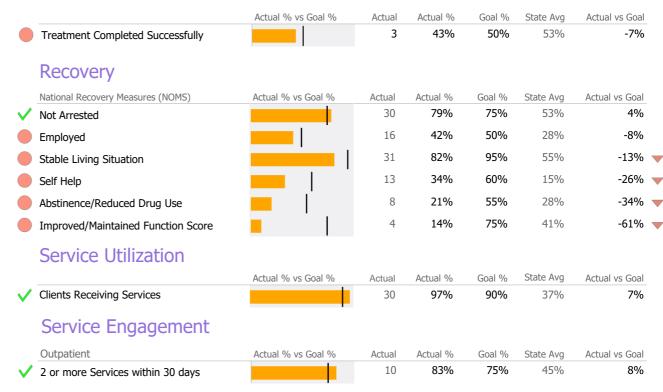
Program Activity

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Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	88%
✓	Valid TEDS Data	99%	75%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	14%	10%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		3	43%	50%	53%	-7%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		30	79%	75%	53%	4%	
🔴	Employed		16	42%	50%	28%	-8%	
🔴	Stable Living Situation		31	82%	95%	55%	-13%	▼
🔴	Self Help		13	34%	60%	15%	-26%	▼
🔴	Abstinence/Reduced Drug Use		8	21%	55%	28%	-34%	▼
🔴	Improved/Maintained Function Score		4	14%	75%	41%	-61%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		30	97%	90%	37%	7%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		10	83%	75%	45%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢				100%
Discharges	▢	▢			▢		67%
Services	▢	▢	▢	▢		▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual   ▮ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

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