

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	66	85	-22% ▼
	Admits	3	19	-84% ▼
	Discharges	7	19	-63% ▼
	Service Hours	725	2,141	-66% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	38	56.7%
	Residential Services	29	43.3%

### Consumer Satisfaction Survey

(Based on 67 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		96%	80%	92%
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ General Satisfaction		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Access		91%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		79%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	1	2%	8%
26-34	4	6% ▼	19%
35-44	8	12% ▼	24%
45-54	14	21%	18%
55-64	24	36% ▲	19%
65+	15	23% ▲	10%

Gender	#	%	State Avg
Male	36	55%	59%
Female	30	45%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	62	94% ▲	65%
Hisp-Puerto Rican	3	5%	10%
Hispanic-Other	1	2%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14% ▼

Race	#	%	State Avg
Black/African American	35	53% ▲	17%
White/Caucasian	31	47% ▼	60%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12% ▼
Unknown			8%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# Homestead Apts. Residential Support

St. Vincent's Medical Center

Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	23	26% ▲
Admits	2	1	100% ▲
Discharges	5	-	
Service Hours	375	912	-59% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	50%	69%	30% ▲

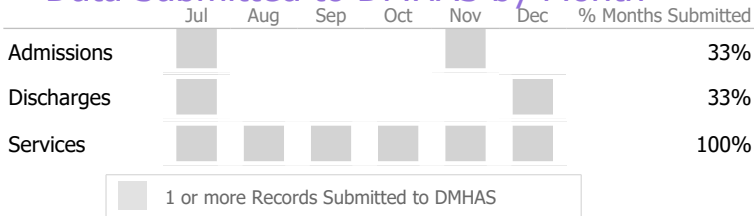
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		28	97%	60%	87%	37% ▲
✓ Stable Living Situation		29	100%	85%	97%	15% ▲
● Employed		3	10%	25%	15%	-15% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		24	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	41	-7%
Admits	1	1	0%
Discharges	2	1	100% ▲
Service Hours	350	1,229	-72% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		38	100%	85%	86%	15% ▲

### Service Utilization

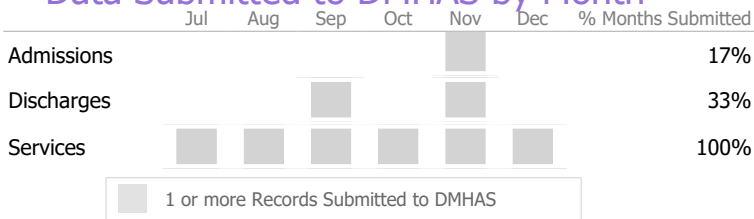
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		36	100%	90%	91%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.