Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Provider Activity Client Demographics Monthly Trend Measure Actual 1 Yr Ago Variance % Gender State Avg Age # % State Avg **Unique Clients** 600 614 -2% 18-25 15 3% 8% Female 324 54% 41% -55% ▼ Admits 10 26-34 10% Male 276 46% 59% 58 19% Discharges 29 21% 🔺 Transgender 0% 35-44 102 17% 24% 45-54 17% 18% 104 Service Hours **76%** ▲ 1,507 855 55-64 27% 19% 162 **Race** # State Avg 65+ 27% 159 10% White/Caucasian 391 65% 60% ▼ > 10% Under 1Yr Ago ▲ > 10% Over 1 Yr Ago Black/African American 20% 17% **Ethnicity** 117 % State Avg Other 72 12% 12% Non-Hispanic 468 78% 65% Clients by Level of Care Unknown 9 2% 8% Hispanic-Other 78 13% 10% Program Type Level of Care Type % Multiple Races 5 1% 1% Hisp-Puerto Rican 39 7% 10% **Mental Health** Asian 1% 1% Hispanic-Mexican 2% 1% 10 Outpatient 539 84.0% Am. Indian/Native Alaskan 2 0% 1% Unknown 5 1% 🔻 14% Community Support 103 16.0% Hawaiian/Other Pacific Islander 0% Hispanic-Cuban 0% Unique Clients | State Avg ▲ > 10% Over State Avg > 10% Under State Avg

Survey Data Not Available

Community Support Recovery Pathways

Norwalk Hospital

Mental Health - Community Support - CSP

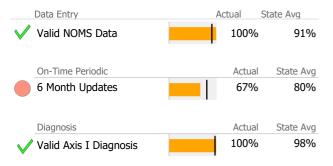
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

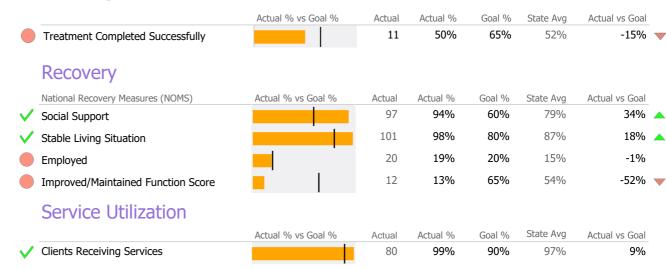
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	112	-8%	
Admits	10	21	-52%	•
Discharges	22	17	29%	•
Service Hours	816	844	-3%	

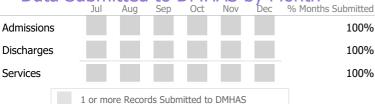
Data Submission Quality

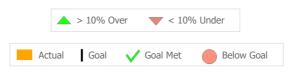


Discharge Outcomes



Data Submitted to DMHAS by Month





^{*} State Avg based on 35 Active CSP Programs

Psychiatric Outpatient Clinic

Norwalk Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	539	555	-3%	
Admits	-	1	-100%	•
Discharges	7	7	0%	
Service Hours	691	11		

Data Submission Quality

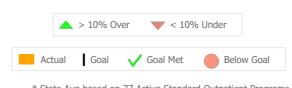
Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	3%	52%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%

Discharge Outcomes



Data Submitted to DMHAS by Month





^{*} State Avg based on 77 Active Standard Outpatient Programs