

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,049	1,651	24%	▲
	Admits	913	624	46%	▲
	Discharges	770	566	36%	▲
	Service Hours	7,058	4,716	50%	▲
	Bed Days	12,694	10,488	21%	▲
	S.Rehab/PHP/IOP	1,866	523	257%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 307 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%
✓ Respect		89%	80%	91%
✓ Access		86%	80%	88%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,296	55.1%
	Outpatient	289	12.3%
	Residential Services	220	9.3%
	IOP	187	7.9%
	Recovery Support	95	4.0%
Mental Health	Outpatient	267	11.3%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	70	3%	8%	Male	1,320	65%	59%
26-34	309	15%	19%	Female	726	35%	41%
35-44	536	27%	24%	Transgender			0%
45-54	435	22%	18%				
55-64	436	22%	19%				
65+	232	11%	10%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,023	50%	65%	White/Caucasian	1,045	51%	60%
Unknown	518	25%	14%	Unknown	677	33%	8%
Hispanic-Other	434	21%	10%	Black/African American	307	15%	17%
Hisp-Puerto Rican	70	3%	10%	Asian	9	0%	1%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	7	0%	1%
Hispanic-Mexican	2	0%	1%	Hawaiian/Other Pacific Islander	4	0%	0%
				Multiple Races			1%
				Other			12%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	36	92% ▲
Admits	55	29	90% ▲
Discharges	56	26	115% ▲
Service Hours	75	72	5%
Social Rehab/PHP/IOP Days	549	388	41% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	82%
Valid TEDS Data	98%	83%
On-Time Periodic		
6 Month Updates	0%	1%
Diagnosis		
Valid Axis I Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	48%	50%	51%	-2%
Follow-up within 30 Days of Discharge		13	48%	90%	52%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		65	83%	75%	79%	8%
Stable Living Situation		72	92%	95%	82%	-3%
Abstinence/Reduced Drug Use		34	44%	55%	52%	-11% ▼
Improved/Maintained Function Score		44	73%	75%	77%	-2%
Self Help		25	32%	60%	34%	-28% ▼
Employed		18	23%	50%	30%	-27% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	73%	90%	60%	-17% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	901	820	10%
Admits	192	156	23% ▲
Discharges	167	127	31% ▲
Service Hours	3,007	2,252	34% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	99%
Valid TEDS Data	96%	98%
On-Time Periodic		
6 Month Updates	78%	74%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		61	37%	50%	58%	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		890	95%	75%	93%	20% ▲
✓ Abstinence/Reduced Drug Use		599	64%	50%	66%	14% ▲
✓ Stable Living Situation		853	91%	90%	88%	1%
● Employed		322	35%	40%	39%	-5%
● Improved/Maintained Function Score		442	55%	75%	50%	-20% ▼
● Self Help		150	16%	60%	48%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		736	96%	90%	86%	6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		589	65%	50%	70%	15% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	70	46% ▲
Admits	46	27	70% ▲
Discharges	26	18	44% ▲
Service Hours	273	171	60% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	88%
Valid TEDS Data	96%	75%
On-Time Periodic		
6 Month Updates	11%	10%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	31%	50%	53%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		77	74%	75%	53%	-1%
Abstinence/Reduced Drug Use		43	41%	55%	28%	-14% ▼
Employed		35	34%	50%	28%	-16% ▼
Stable Living Situation		80	77%	95%	55%	-18% ▼
Self Help		17	16%	60%	15%	-44% ▼
Improved/Maintained Function Score		27	38%	75%	41%	-37% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		61	78%	90%	37%	-12% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		25	54%	75%	45%	-21% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■		■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	20	-10%
Admits	18	12	50% ▲
Discharges	16	15	7%
Bed Days	1,244	1,186	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
Valid TEDS Data	94%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	62%	70%	75%	-8%
No Re-admit within 30 Days of Discharge		12	75%	85%	90%	-10%
Follow-up within 30 Days of Discharge		8	80%	90%	55%	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		17	74%	70%	75%	4%
Improved/Maintained Function Score		15	94%	95%	93%	-1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	95 days	0.4	68%	90%	68%	-22% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	20	80% ▲
Admits	23	11	109% ▲
Discharges	11	11	0%
Service Hours	79	22	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	88%
Valid TEDS Data	84%	75%
On-Time Periodic		
6 Month Updates	0%	10%
Diagnosis		
Valid Axis I Diagnosis	92%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	55%	50%	53%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		34	94%	95%	55%	-1%
● Abstinence/Reduced Drug Use		19	53%	55%	28%	-2%
● Not Arrested		16	44%	75%	53%	-31% ▼
✓ Improved/Maintained Function Score		15	79%	75%	41%	4%
● Employed		3	8%	50%	28%	-42% ▼
● Self Help		5	14%	60%	15%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		18	72%	90%	37%	-18% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	65%	75%	45%	-10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■		■	83%
Services	■	■		■	■		67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57		
Admits	47	-	
Discharges	49	-	
Service Hours	102	-	
Social Rehab/PHP/IOP Days	642	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	82%
Valid TEDS Data	98%	83%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	1%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		25	51%	50%	51%	1%
● Follow-up within 30 Days of Discharge		8	32%	90%	52%	-58% ▼

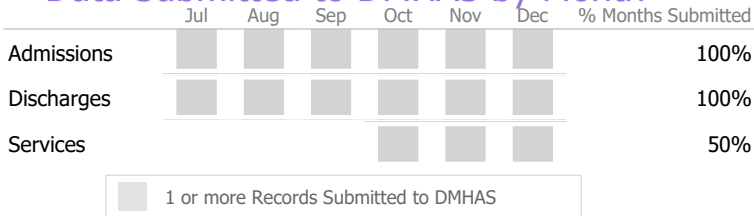
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		44	90%	75%	77%	15% ▲
● Employed		26	43%	50%	30%	-7%
● Stable Living Situation		49	82%	95%	82%	-13% ▼
● Abstinence/Reduced Drug Use		23	38%	55%	52%	-17% ▼
● Not Arrested		25	42%	75%	79%	-33% ▼
● Self Help		12	20%	60%	34%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	73%	90%	60%	-17% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	153	154	-1%
Admits	101	104	-3%
Discharges	67	99	-32% ▼
Service Hours	866	685	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	88%
Valid TEDS Data	99%	75%
On-Time Periodic		
6 Month Updates	11%	10%
Diagnosis		
Valid Axis I Diagnosis	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		35	52%	50%	53%	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		98	63%	50%	28%	13% ▲
✓ Not Arrested		120	77%	75%	53%	2%
● Abstinence/Reduced Drug Use		81	52%	55%	28%	-3%
● Stable Living Situation		139	90%	95%	55%	-5%
● Improved/Maintained Function Score		63	67%	75%	41%	-8%
● Self Help		38	25%	60%	15%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		67	76%	90%	37%	-14% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		55	55%	75%	45%	-20% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	202	113	79% ▲
Admits	176	94	87% ▲
Discharges	150	96	56% ▲
Bed Days	10,670	5,692	87% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
Valid TEDS Data	97%	93%
On-Time Periodic		
6 Month Updates	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		95	63%	70%	75%	-7%
✓ No Re-admit within 30 Days of Discharge		137	91%	85%	90%	6%
● Follow-up within 30 Days of Discharge		67	71%	90%	55%	-19%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		107	50%	70%	75%	-20%
● Improved/Maintained Function Score		139	93%	95%	93%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		53	76 days	0.2	109%	90%	68%	19% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	22	227% ▲
Admits	63	22	186% ▲
Discharges	63	15	320% ▲
Social Rehab/PHP/IOP Days	675	135	400% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	82%
Valid TEDS Data	99%	83%
On-Time Periodic		
6 Month Updates	0%	1%
Diagnosis		
Valid Axis I Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	54%	50%	51%	4%
● Follow-up within 30 Days of Discharge		18	53%	90%	52%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		42	51%	55%	52%	-4%
● Not Arrested		58	71%	75%	79%	-4%
● Self Help		43	52%	60%	34%	-8%
✓ Improved/Maintained Function Score		51	78%	75%	77%	3%
● Employed		29	35%	50%	30%	-15% ▼
● Stable Living Situation		65	79%	95%	82%	-16% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425	408	4%
Admits	115	81	42% ▲
Discharges	93	110	-15% ▼
Service Hours	1,109	1,514	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	99%
Valid TEDS Data	98%	98%
On-Time Periodic		
6 Month Updates	50%	74%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		54	58%	50%	58%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		303	69%	50%	66%	19% ▲
✓ Not Arrested		395	90%	75%	93%	15% ▲
● Employed		164	37%	40%	39%	-3%
● Stable Living Situation		355	81%	90%	88%	-9%
● Improved/Maintained Function Score		167	46%	75%	50%	-29% ▼
● Self Help		73	17%	60%	48%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		324	94%	90%	86%	4%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		249	59%	50%	70%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
Valid TEDS Data	N/A	60%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	39%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	47%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	52%	-55% ▼
Employed		N/A	N/A	50%	30%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	27%	-75% ▼
Not Arrested		N/A	N/A	75%	66%	-75% ▼
Self Help		N/A	N/A	60%	20%	-60% ▼
Stable Living Situation		N/A	N/A	95%	61%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	53%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	267	103	159% ▲
Admits	77	41	88% ▲
Discharges	51	-	
Service Hours	1,547	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	14%	52%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		32	63%	50%	38%	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		135	50%	30%	25%	20% ▲
● Social Support		125	47%	60%	63%	-13% ▼
● Stable Living Situation		206	77%	95%	72%	-18% ▼
● Improved/Maintained Function Score		51	25%	75%	41%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		171	79%	90%	84%	-11% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		41	53%	75%	61%	-22% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services		■		■	■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 77 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.