

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	711	470	51%	▲
	Admits	123	92	34%	▲
	Discharges		5	-100%	▼
	Service Hours		-		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	711	100.0%

Client Demographics

Age	#	%	State Avg
18-25	22	4%	8%
26-34	105	18%	19%
35-44	196	34%	24%
45-54	128	22%	18%
55-64	94	16%	19%
65+	33	6%	10%

Ethnicity	#	%	State Avg
Unknown	419	59%	▲ 14%
Non-Hispanic	217	31%	▼ 65%
Hispanic-Other	66	9%	10%
Hisp-Puerto Rican	9	1%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	376	55%	59%
Female	309	45%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	354	50%	60%
Unknown	226	32%	▲ 8%
Black/African American	84	12%	17%
Other	35	5%	12%
Multiple Races	8	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Asian			1%

■ Unique Clients | | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

SOR - HCWH-Ledge Light

Ledge Light Health District

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

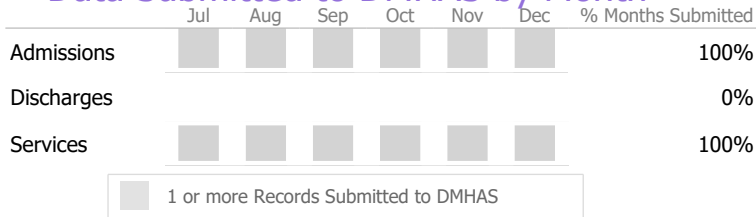
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	711	470	51% ▲
Admits	123	92	34% ▲
Discharges	-	5	-100% ▼
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		122	99%	50%	78%	49% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.