

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	29	31	-6%
	Admits	13	16	-19% ▼
	Discharges	9	10	-10%
	Service Hours	6	7	-11% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Case Management	29	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	1	4%	8%
26-34	5	18%	19%
35-44	8	29%	24%
45-54	6	21%	18%
55-64	6	21%	19%
65+	2	7%	10%

Ethnicity	#	%	State Avg
Non-Hispanic	23	79%	▲ 65%
Unknown	3	10%	14%
Hispanic-Cuban	1	3%	0%
Hispanic-Other	1	3%	10%
Hisp-Puerto Rican	1	3%	10%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	20	69%	59%
Female	9	31%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	23	79%	▲ 60%
Unknown	3	10%	8%
Other	2	7%	12%
Black/African American	1	3%	▼ 17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

**SOR-HCWH-Greenwood**

Greenwood Counseling Referrals Inc.

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

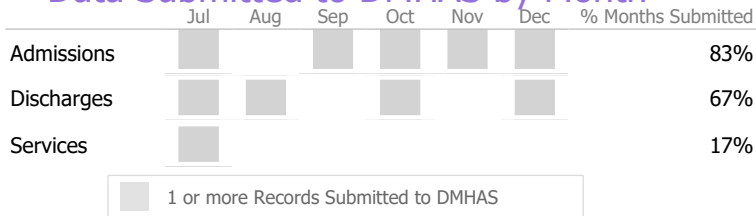
**Program Activity**

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**Service Engagement**

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		3	23%	50%	78%	-27% ▼

**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.